

**Finland-Vantaa: Application service providers**  
**OJ S 209/2022 28/10/2022**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: FinnHEMS Lentopalvelut Oy

National registration number: 0810819-8

Postal address: Lentäjätie 3

Town: Vantaa

NUTS code: FI Suomi / Finland

Postal code: 01530

Country: Finland

Contact person: Tony Ellonen

E-mail: [tony.ellonen@finnhems.fi](mailto:tony.ellonen@finnhems.fi)

Telephone: +358 407706222

**Internet address(es):**

Main address: <http://www.finnhems.fi>

**I.4. Type of the contracting authority**

Other type: Limited liability company owned by FinnHEMS Ltd

**I.5. Main activity**

Other activity: Helicopter Emergency Medical Services ("HEMS")

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

FinnHEMS - Maintenance Information System (MIS) for continuous airworthiness management (CAMO) software as a service (SaaS) and expandable to maintenance (Part 145)

**II.1.2. Main CPV code**

72416000 Application service providers - QB55

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

FinnHEMS Lentopalvelut Oy (FinnHEMS Flight Services Ltd), a company organised under the laws of Finland (hereinafter "FinnHEMS"), is providing Helicopter Emergency Medical Services (HEMS) at seven bases. FinnHEMS operates four H145- and five EC135- helicopters. FinnHEMS launched public tender process to procure Maintenance Information System ("System") for continuous airworthiness management. The System shall be provided as a service (SaaS). The System shall be expandable to Part 145 maintenance.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 300 000,00 EUR

**II.2. Description****II.2.3. Place of performance**

NUTS code: FI Suomi / Finland

**II.2.4. Description of the procurement**

FinnHEMS selected one provider. Selection criteria as stated in the procurement documents.  
The procured System shall be supported by the provider for at least ten (10) years.  
The Contract signing was done 24.10.2022.

**II.2.5. Award criteria**

Price

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

FinnHEMS verified and inspected the winning offer and related software product.

**Section IV: Procedure**

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**IV.1. Description****IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 130-369629](#)

**IV.2.8. Information about termination of dynamic purchasing system****IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

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Title:

FinnHEMS - Maintenance Information System (MIS) for continuous airworthiness management (CAMO) software as a service (SaaS) and expandable to maintenance (Part 145)

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

24/10/2022

### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Rusada SA

National registration number: CHE-113.333.026

Postal address: Avenue de Credilles 1

Town: Geneva

NUTS code: CH Schweiz / Suisse / Svizzera

Postal code: CH-1800

Country: Switzerland

The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 300 000,00 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

The procurement took place in compliance with the Act on Public Procurement and Concession Contracts (1397/2016). The procurement material was available only in English language.

No compensation was paid to tenderers for preparation a tender, presentation or otherwise taking part in the procedure.

The quality of the object of procurement was guaranteed and taken into account in the minimum procurement requirements and contract terms, based on which the lowest price was used as the basis for comparing offers.

General description of Contract reward process:

- 1) Opening of Tenders
- 2) Comparison of tenders and selection of winning tender
- 3) Verifying the winning tender in accordance with the Request for Quotation
- 4) If compliant, Contract Decision
- 5) Rectification and appeal period of 14 days
- 6) Signing of Contract
- 7) Delivery and payment according to the Contract

### **VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Markkinaoikeus

Postal address: Sörnäistenkatu 1

Town: Helsinki

Postal code: 00580

Country: Finland

E-mail: [markkinaoikeus@oikeus.fi](mailto:markkinaoikeus@oikeus.fi)

Telephone: +358 295643300

Internet address: <http://www.oikeus.fi/markkinaoikeus>

**VI.5. Date of dispatch of this notice**

25/10/2022