

Ireland-Dublin: Computer-related services
OJ S 243/2019 17/12/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: PSI — the Pharmacy Regulator

National registration number: N/A

Postal address: PSI House, Fenian Street

Town: Dublin 2

NUTS code: IE061 Dublin

Country: Ireland

Contact person: Procurement Manager

E-mail: procurement@psi.ie

Telephone: +353 12184000

Internet address(es):

Main address: www.psi.ie

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1254>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of Digital Transformation Services

II.1.2. Main CPV code

72500000 Computer-related services

II.1.3. Type of contract

Services

II.1.4. Short description

The Pharmaceutical Society of Ireland (PSI) planned to undertake a digital transformation and sought a technology solution to enable this transformation. The solution must provide functionality broadly encompassing the following business activities:

- all aspects of qualification recognition and registration for individuals,
- all aspects of registration for pharmacies,
- all aspects of pharmacy compliance and quality assessment,

- all aspects of complaints, concerns, queries and other information that could impact patient safety,
- all aspects of the PSI's risk management framework.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Lowest offer: 923 293,00 EUR / Highest offer: 2 169 945,00 EUR taken into consideration

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 72212445 Customer Relation Management software development services, 72540000 Computer upgrade services, 72600000 Computer support and consultancy services, 72611000 Technical computer support services

II.2.3. Place of performance

NUTS code: IE061 Dublin

Main site or place of performance: Dublin, IRELAND.

II.2.4. Description of the procurement

The Pharmaceutical Society of Ireland (PSI) planned to undertake a digital transformation and sought a technology solution to enable this transformation. The solution must provide functionality broadly encompassing the following business activities:

- all aspects of qualification recognition and registration for individuals,
- all aspects of registration for pharmacies,
- all aspects of pharmacy compliance and quality assessment,
- all aspects of complaints, concerns, queries and other information that could impact patient safety,
- all aspects of the PSI's risk management framework.

To this end the PSI is awarding a single party framework agreement for a maximum of ten years to facilitate optimisation of a partnership for the provision of a solution to meet immediate and future requirements. The framework will cover the initial contract and all other ancillary related requirements arising over the life of the framework including maintenance, support, upgrades, amendments, etc. as well as additional services to expand the system to meet changes in functionality required by PSI. All other relevant details are contained within the questionnaire available from www.etenders.gov.ie using RFT ID 144418.

II.2.5. Award criteria

Quality criterion - Name: Fitness for purpose of overall solution proposed / Weighting: 40 %

Quality criterion - Name: Project implementation and solution delivery approach / Weighting: 15 %

Quality criterion - Name: Support services proposed / Weighting: 10 %

Quality criterion - Name: Reliability and continuity of supply / Weighting: 5 %

Cost criterion - Name: Ultimate cost for the initial contract / Weighting: 30 %

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 003-003428](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Provision of Digital Transformation Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/11/2019

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: DSS

National registration number: IE4801297D

Postal address: Hyde House

Town: Dublin
NUTS code: IE061 Dublin
Postal code: Adelaide Road
Country: Ireland
E-mail: ltobin@codec.ie
Telephone: +353 0867749881
Internet address: <http://www.codecdss.ie>
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Lowest offer: 923 293,00 EUR / Highest offer: 2 169 945,00 EUR taken into consideration

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court
Postal address: Four Court
Town: Dublin
Postal code: 7
Country: Ireland
E-mail: highcourtcentraloffice@courts.ie
Telephone: +353 18886000
Internet address: www.courts.ie

VI.5. Date of dispatch of this notice

13/12/2019