

Spain-Madrid: IT services: consulting, software development, Internet and support

OJ S 191/2023 04/10/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Instituto Nacional de Estadística INE

National registration number: Q2826039F

Postal address: Avenida de Manoteras, 50-52

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28050

Country: Spain

Contact person: Instituto Nacional de Estadística INE

E-mail: mesacon@ine.es**Internet address(es):**Main address: <http://www.ine.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=nGgJs0%2B1wXw%3D>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=tPgWMOTQNNW5HQRHoP3G5A%3D%3D

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=nGgJs0%2B1wXw%3D>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Servicios informáticos de atención a usuarios, monitorización y mantenimiento correctivo para el Sistema de Recogida de Encuestas del Instituto Nacional de Estadística - IRIA

Reference number: 2023N0074009

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Servicios informáticos de atención a usuarios, monitorización y mantenimiento correctivo para el Sistema de Recogida de Encuestas del Instituto Nacional de Estadística IRIA

II.1.5. Estimated total value

Value excluding VAT: 1 940 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.3. Place of performance**

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios informáticos de atención a usuarios, monitorización y mantenimiento correctivo para el Sistema de Recogida de Encuestas del Instituto Nacional de Estadística IRIA

II.2.5. Award criteria

Criteria below

Quality criterion - Name: 1.- Soluciones para la recogida multicanal / Weighting: 8

Quality criterion - Name: 2.- Soluciones para los canales CATI y CAPI. / Weighting: 8

Quality criterion - Name: 3.- Información sobre el estado de la recogida / Weighting: 4

Quality criterion - Name: 4.- Plan de trabajo para la atención a los usuarios / Weighting: 14

Quality criterion - Name: 5.- Propuestas para una adecuada monitorización de los servidores de aplicaciones y base de datos / Weighting: 10

Quality criterion - Name: 6.- Planificación del servicio / Weighting: 5

Price - Weighting: 51

II.2.6. Estimated value

Value excluding VAT: 1 940 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Se prevé una única prórroga cuya duración máxima es de 24 meses

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Capacidad de obrar

Para las empresas extranjeras, declaración de sometimiento a la legislación española.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

- V5-3

Cifra anual de negocio

III.1.3. Technical and professional ability

List and brief description of selection criteria:

- V5-3

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 110-342893](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 17/10/2023 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.7. Conditions for opening of tenders

Date: 16/11/2023 Local time: 10:00

Place:

Electrónico

Datos de Dirección:

Calle: Poeta Joan Maragall 51

CP: 28020

Población: Madrid

País: España

Information about authorised persons and opening procedure: Descripción:

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Registro General del INE

Postal address: Avenida de Manoteras 50-52

Town: Madrid

Postal code: 28050

Country: Spain

VI.5. Date of dispatch of this notice

29/09/2023