

598875-2026 - Competition

Spain – Museum services – Servicio de atención a las personas visitantes del Centro de Cultura Contemporánea de Barcelona (CCCB)

OJ S 167/2026 31/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: DIPUTACIÓN DE BARCELONA

Email: ocplp.publicitat@diba.cat

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de atención a las personas visitantes del Centro de Cultura Contemporánea de Barcelona (CCCB)

Description: Servicio de atención a las personas visitantes del Centro de Cultura Contemporánea de Barcelona (CCCB)

Procedure identifier: 7c5c656b-56f3-4440-92f0-9c0f6fbd4625

Previous notice: 26524-2026

Internal identifier: 2025/0054389

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92521000 Museum services

2.1.2. Place of performance

Postal address: C/ Zamora, 73, 1a planta

Town: Barcelona

Postcode: 08018

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Additional information: 511

2.1.3. Value

Estimated value excluding VAT: 1 589 394,86 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document Request

5. Lot

5.1. Lot: LOT-0001

Title: Servicio de atención a las personas visitantes del Centro de Cultura Contemporánea de Barcelona (CCCB)

Description: Servicio de atención a las personas visitantes del Centro de Cultura Contemporánea de Barcelona (CCCB)

Internal identifier: 2025/0054389

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92521000 Museum services

5.1.2. Place of performance

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.5. Value

Estimated value excluding VAT: 1 589 394,86 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Information about previous notices:

Identifier of the previous notice: 26524-2026

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Propuesta de mejoras del Manual de atención al público del CCCB con criterios de accesibilidad

Criterion:

Type: Quality

Description: Memoria técnica y organizativa del servicio y metodología de trabajo

Criterion:

Type: Quality

Description: Sistema interno de control de cantidad y calidad e indicadores de seguimiento

Criterion:

Type: Price

Description: Precio

Criterion:

Type: Quality

Description: Formación

Criterion:

Type: Quality

Description: Mystery shopper por parte de una empresa externa

Criterion:

Type: Quality

Description: Propuesta de vestuario

Description of the method to be used if weighting cannot be expressed by criteria: Ver Cláusula 1.11) del Pliego de Cláusulas Administrativas Particulares

5.1.11. Procurement documents

Deadline for requesting additional information: 17/09/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://seuelectronica.diba.cat>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://seuelectronica.diba.cat>

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 25/09/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 07/10/2026 08:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Telemáticamente

Additional information: Acto No Público

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Catalán de Contratos del Sector Público

Information about review deadlines: Si quiere impugnar esta resolución, que pone fin a la vía administrativa, se podrá interponer recurso contencioso administrativo en el Juzgado Contencioso Administrativo de Barcelona, en el plazo de dos meses a contar desde el día siguiente al de la recepción de su notificación. Alternativamente y de forma potestativa, se puede interponer recurso especial en materia de contratación ante el Tribunal Catalán de Contratos del Sector Público en el plazo de quince días hábiles a contar desde el día siguiente al de la remisión de su notificación. La fecha de remisión es la que consta en el registro de salida.

Organisation providing additional information about the procurement procedure: DIPUTACIÓN DE BARCELONA

Organisation providing more information on the review procedures: DIPUTACIÓN DE BARCELONA

Organisation receiving requests to participate: DIPUTACIÓN DE BARCELONA

Organisation processing tenders: DIPUTACIÓN DE BARCELONA

8. Organisations

8.1. ORG-0001

Official name: DIPUTACIÓN DE BARCELONA

Registration number: P0800000B

Department: Centro de Cultura Contemporánea de Barcelona

Postal address: CALLE LONDRES, NÚMERO 55, PLANTA 5

Town: BARCELONA

Postcode: 08036

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Email: ocplp.publicitat@diba.cat

Telephone: +34 934022564

Fax: +34 934020647

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Tribunal Catalán de Contratos del Sector Público

Registration number: A09021959

Postal address: Carrer del Foc, 57

Town: Barcelona

Postcode: 08038

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Email: tcssp@gencat.cat

Telephone: +34 938842038

Roles of this organisation:

Review organisation

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 269058cf-be1d-43c0-b9d5-007c493d90f9 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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Languages in which this notice is officially available: Spanish

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