

Belgium-Brussels: Computer support services
OJ S 242/2020 11/12/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: GIAL/i-City

National registration number: 0449.971.914_22290

Postal address: Boulevard E Jacquain 95

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

Contact person: Olivier Lens

E-mail: procurement@i-city.brucity.be

Telephone: +32 22295400

Internet address(es):

Main address: <http://i-city.brucity.be/>

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=395483>

I.4. Type of the contracting authority

Other type: ASBL Communale

I.5. Main activity

Other activity: Informatique

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Service Desk (Extended Support)

Reference number: GIAL-20 0013-F03_0

II.1.2. Main CPV code

72610000 Computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

L'objet du présent marché consiste à offrir des services de support IT, en particulier les tâches d'un service desk, durant une période d'heures étendues, pendant une période d'heures exceptionnelles ou en cas de débordement.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 968 836,43 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

L'objet du présent marché consiste à offrir des services de support IT, en particulier les tâches d'un service desk, durant une période d'heures étendues, pendant une période d'heures exceptionnelles ou en cas de débordement.

II.2.5. Award criteria

Quality criterion - Name: Planning de mise en exécution / Weighting: 10

Quality criterion - Name: Qualité du service proposé / Weighting: 35

Quality criterion - Name: Qualité de l'équipe principale / Weighting: 15

Price - Weighting: 40

II.2.11. Information about options

Options: yes

Description of options:

Voir cahier spécial des charges.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 103-248537](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 20 0013

Lot No: 1

Title:

Service Desk Extended

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

26/11/2020

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Sogeti Luxembourg

National registration number: LU15554966

Postal address: 36, route de Longwy

Town: Bertrange

NUTS code: LU000 Luxembourg

Postal code: 8080

Country: Luxembourg

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1 000 000,00 EUR

Total value of the contract/lot: 968 836,43 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 30 %

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal de 1ère instance Bruxelles

Postal address: Rue des Quatre-Bras 13

Town: Bruxelles

Postal code: 1000

Country: Belgium

VI.5. Date of dispatch of this notice

08/12/2020