

**Belgium-Brussels: Monitoring Helpdesk**  
**OJ S 245/2019 19/12/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: European Commission, Directorate-General for Regional and Urban Policy

Postal address: TA Cell — BU-1 00/181

Town: Brussels

NUTS code: BE Belgique / België

Postal code: 1049

Country: Belgium

Contact person: Unit A3 Budget and Financial Management

E-mail: [regio-contracts@ec.europa.eu](mailto:regio-contracts@ec.europa.eu)

**Internet address(es):**

Main address: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=5476>

**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Monitoring Helpdesk

Reference number: 2019CE16BAT107

**II.1.2. Main CPV code**

79000000 Business services: law, marketing, consulting, recruitment, printing and security

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The subject of the contract will be to provide a service called 'Monitoring Helpdesk'.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Lowest offer: 187 875,00 EUR / Highest offer: 239 000,00 EUR taken into consideration

**II.2. Description**

## **II.2.2. Additional CPV code(s)**

79400000 Business and management consultancy and related services

## **II.2.3. Place of performance**

NUTS code: BE Belgique / België

Main site or place of performance: The services will be performed mainly at the contractor's premises except for meetings and trainings in DG REGIO premises.

## **II.2.4. Description of the procurement**

The subject of the contract will be to provide a service (called 'Monitoring Helpdesk') that will support the Desk Officers and DG REGIO to make informed decision on the quality of the data submitted by Member States and performance of the operational programmes by providing a structured analysis in the form of scorecards.

## **II.2.5. Award criteria**

Quality criterion - Name: Quality of the proposed methodology / Weighting: 60

Quality criterion - Name: Organisation of the work and resources / Weighting: 30

Quality criterion - Name: Quality control measures / Weighting: 10

Price - Weighting: 30

## **II.2.11. Information about options**

Options: no

## **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 187-453379](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 2019CE16BAT107

**Title:**

Monitoring Helpdesk

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

11/12/2019

**V.2.2. Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: t33 Srl

National registration number: IT02343620429

Postal address: via Calatafimi 1

Town: Ancona

NUTS code: IT Italia

Postal code: 60121

Country: Italy

E-mail: [info@t33.it](mailto:info@t33.it)

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Smartpeg Srl

National registration number: IT03460790540

Postal address: Via Campo Di Marte 8/M

Town: Perugia

NUTS code: IT Italia

Postal code: 06124

Country: Italy

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Pegaso 2000 Srl

National registration number: IT02402750547

Postal address: Via Antonio Gramsci, 6

Town: Corciano

NUTS code: IT Italia

Postal code: 06073

Country: Italy

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 250 000,00 EUR

Total value of the contract/lot: 187 875,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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### **VI.3. Additional information**

Maximum value of the contract 563 625 EUR including renewals (see duration of the contract and description of renewals under Section II.2.7) of the contract notice published on the OJ [2019/S 187-453379](#)).

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: General Court  
Postal address: rue du Fort Niedergrünwald  
Town: Luxembourg  
Postal code: 2925  
Country: Luxembourg  
E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)  
Telephone: +352 4303-1  
Fax: +352 4303-2100  
Internet address: <http://curia.europa.eu>

#### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: European Commission, Directorate General for Regional and Urban Policy, Unit Inclusive Growth, Urban and Territorial Development  
Town: Brussels  
Postal code: 1049  
Country: Belgium  
E-mail: [regio-contracts@ec.europa.eu](mailto:regio-contracts@ec.europa.eu)

### **VI.5. Date of dispatch of this notice**

12/12/2019