

602184-2025 - Result

Ireland – IT services: consulting, software development, Internet and support – Provision of support, maintenance and development services, for a Pobal External Collaboration solution and associated support and services

OJ S 176/2025 15/09/2025

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Pobal

Email: tenders@pobal.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Provision of support, maintenance and development services, for a Pobal External Collaboration solution and associated support and services

Description: The Contracting Authority has awarded a single party framework agreement for the provision of hosting, licencing, support, maintenance and development services, for the Contracting Authority's External Collaboration solution, and associated support and services as per the specific requirements outlined below. The contract relates to supporting the existing solution, facilitate the expansion of the present functionality, and also have proven capability to support the Contracting Authority with potential future enhancements such as AI technology. The initial contract is to manage, develop and monitor the current External Collaboration solution; increase the usage and functionality of the External Collaboration solution for a period of 2 (two) years.

Procedure identifier: 616c8f2f-7095-4b5d-8e42-f4a93bb2498f

Type of procedure: Negotiated without prior call for competition

Main features of the procedure: An original competition was published under the Open procedure on the Irish Government portal (eTenders) under reference 4817393 in December 2024 and no suitable tenders were received. On that basis, Article 32 was invoked and a contract was awarded by direct negotiation

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72100000 Hardware consultancy services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 48000000 Software package and information systems

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 1 000 000,00 EUR

Maximum value of the framework agreement: 1 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Provision of support, maintenance and development services, for a Pobal External Collaboration solution and associated support and services

Description: The Contracting Authority has awarded a single party framework agreement for the provision of hosting, licencing, support, maintenance and development services, for the Contracting Authority's External Collaboration solution, and associated support and services as per the specific requirements outlined below. The contract relates to supporting the existing solution, facilitate the expansion of the present functionality, and also have proven capability to support the Contracting Authority with potential future enhancements such as AI technology. The initial contract is to manage, develop and monitor the current External Collaboration solution; increase the usage and functionality of the External Collaboration solution for a period of 2 (two) years.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.5. Value

Estimated value excluding VAT: 1 000 000,00 EUR

Maximum value of the framework agreement: 1 000 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.10. Award criteria

Criterion:

Type: Cost

Name: Cost

Description: Total Cost of services

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Category of award fixed criterion: Fixed value (total)

Award criterion number: 1

Category of award threshold criterion: Minimum score

Award criterion number: 1

Criterion:

Type: Quality

Description: Fitness for Purpose of Proposed Service Design and Delivery (35%);

Management and maintenance of Ongoing Compliance – Hosting (5%); Management and maintenance of Ongoing Compliance – Quality Assurance (5%); Quality and Expertise of the Team and Proposals for Team and Contract Management (15%); Management of Licencing (15%); Specific Environmental Measures (5%)

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 80

Category of award fixed criterion: Fixed value (total)

Award criterion number: 2

Category of award threshold criterion: Minimum score

Award criterion number: 2

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 1 000 000,00 EUR

Direct award:

Justification for direct award: No suitable tenders, requests to participate, or applications were received in response to a previous notice

Other justification: An original competition was published under the Open procedure on the Irish Government portal (eTenders) under reference 4817393 in December 2024 and no suitable tenders were received. On that basis, Article 32 was invoked and a contract was awarded by direct negotiation

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Severnsoft Limited

Tender:

Tender identifier: TPA-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 1 000 000,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 0000

Date on which the winner was chosen: 02/04/2025

Date of the conclusion of the contract: 01/08/2025

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 752546-2024

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Pobal

Registration number: unknown

Postal address: Holbrook House, Holles Street, Dublin 2,

Town: Dublin

Postcode: D02 EY84

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@pobal.ie

Telephone: +353 15117000

Internet address: <https://www.pobal.ie/>

Buyer profile: <https://www.pobal.ie/>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

8.1. ORG-0004

Official name: Severnsoft Limited
Size of the economic operator: Micro, small, or medium
Registration number: 01870663
Town: Unit 2, Marine View Office Park, 42 Martingale Way, Portishead, Bristol,
Postcode: BS20 7AW
Country: United Kingdom
Telephone: +44 1275 343 199
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

Notice information

Notice identifier/version: b9ba29ff-a7a6-4efe-b328-89b3574b6d46 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
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