

**France-Albi: Scheduling and productivity software package**  
**OJ S 246/2019 20/12/2019**  
**Contract award notice**  
**Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Office public de l'habitat du Tarn

National registration number: 27810001100016

Postal address: 2 rue du Général Galliéni

Town: Albi

NUTS code: FRJ27 Tarn

Postal code: 81011

Country: France

E-mail: [dominique.coutouly@tarnhabitat.fr](mailto:dominique.coutouly@tarnhabitat.fr)

Telephone: +33 563778181

Fax: +33 563778161

**Internet address(es):**

Main address: <http://www.tarnhabitat.fr>

Address of the buyer profile: <http://www.marches-publics.info/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Définition et mise en œuvre d'une solution de service numérique de la relation locataire —

«Ma Solution Logement 3.0»: CRM, gestion des interventions techniques

Reference number: 19s0035

**II.1.2. Main CPV code**

48330000 Scheduling and productivity software package

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

Définition et mise en œuvre d'une solution de service numérique de la relation locataire — «

Ma Solution Logement 3.0»: CRM, gestion des interventions techniques.

**II.1.6.**

## **Information about lots**

This contract is divided into lots: yes

### **II.1.7. Total value of the procurement**

Value excluding VAT: 150 968,86 EUR

## **II.2. Description**

### **II.2.1. Title**

Lot 1: la gestion des réclamations (CRM)

Lot No: 01

### **II.2.2. Additional CPV code(s)**

48330000 Scheduling and productivity software package

### **II.2.3. Place of performance**

NUTS code: FRJ27 Tarn

### **II.2.4. Description of the procurement**

La gestion des réclamations (CRM).

### **II.2.5. Award criteria**

Cost criterion - Name: Le prix n'est pas le seul critère d'attribution et tous les critères sont énoncés uniquement dans les documents du marché / Weighting: 1

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Lot 2: la gestion des interventions techniques

Lot No: 02

### **II.2.2. Additional CPV code(s)**

48330000 Scheduling and productivity software package

### **II.2.3. Place of performance**

NUTS code: FRJ27 Tarn

### **II.2.4. Description of the procurement**

La gestion des interventions techniques.

### **II.2.5. Award criteria**

Cost criterion - Name: Le prix n'est pas le seul critère d'attribution et tous les critères sont énoncés uniquement dans les documents du marché / Weighting: 1

### **II.2.11. Information about options**

Options: no

### **II.2.13.**

## Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### II.2.14. Additional information

#### Section IV: Procedure

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##### IV.1. Description

###### IV.1.1. Type of procedure

Open procedure

###### IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

###### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

##### IV.2. Administrative information

###### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 146-358994](#)

###### IV.2.8. Information about termination of dynamic purchasing system

###### IV.2.9. Information about termination of call for competition in the form of a prior information notice

#### Section V: Award of contract

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Lot No: 01

##### Title:

Lot 1: la gestion des réclamations (CRM)

A contract/lot is awarded: yes

##### V.2. Award of contract

###### V.2.1. Date of conclusion of the contract

14/11/2019

###### V.2.2. Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: no

###### V.2.3. Name and address of the contractor

Official name: Aareon France

Postal address: 9/11 rue Jeanne Braconnier

Town: Meudon-la-Forêt

NUTS code: FR105 Hauts-de-Seine

Postal code: 92360

Country: France

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 114 298,86 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Lot No: 02**

**Title:**

Lot 2: la gestion des interventions techniques

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

06/12/2019

**V.2.2. Information about tenders**

Number of tenders received: 9

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Agence Entreprises Occitanie

Postal address: 30 avenue Marcel Dassault

Town: Toulouse

NUTS code: FRJ23 Haute-Garonne

Postal code: 31505

Country: France

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 36 670,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Tribunal administratif de Toulouse

Postal address: 68 rue Raymond IV

Town: Toulouse

Postal code: 31068

Country: France

E-mail: [greffe.ta-toulouse@juradm.fr](mailto:greffe.ta-toulouse@juradm.fr)

Telephone: +33 562735757

Fax: +33 562735740

**VI.5.**

**Date of dispatch of this notice**

18/12/2019