

United Kingdom-Livingston: Security software development services
OJ S 244/2020 15/12/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Education Scotland

Postal address: Denholm House, Almondvale Business Park

Town: Livingston

NUTS code: UKM Scotland

Postal code: EH54 6GA

Country: United Kingdom

Contact person: Stephen Phillips

E-mail: stephen.phillips@gov.scot

Telephone: +44 1412420131

Internet address(es):

Main address: <http://www.educationscotland.gov.uk/>

Address of the buyer profile: https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11402

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of Safeguarding Product and Services for Glow

Reference number: EDUC-0000251

II.1.2. Main CPV code

72212730 Security software development services

II.1.3. Type of contract

Services

II.1.4. Short description

To enhance the existing safety and security of Glow, Education Scotland has a requirement to place a contract with an external service provider for the creation and ongoing support of a

bespoke safeguarding product and services to function within Scotland's national digital learning platform known as Glow.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 841 250,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

72222300 Information technology services

II.2.3. Place of performance

NUTS code: UKM Scotland

II.2.4. Description of the procurement

Education Scotland wishes to further strengthen the safety and security of Scotland's national digital learning platform known as Glow and has a requirement to place a contract with an external service provider for the creation and ongoing support of a bespoke safeguarding product and service to function within Glow.

Glow offers a number of different services to support learning across the curriculum.

The safeguarding product and service will be used to monitor and alert on the activity, interaction and behaviour of users within this environment.

The Glow environment's core components are Office 365, G Suite and WordPress. The Glow environment is accessed via corporate and personal devices, as such the product should have the capability to monitor these environments and not be device specific (not require software to be loaded on the users' endpoint).

Education Scotland would welcome an initial proposal for the creation and ongoing support of a safeguarding product and service including but not limited to the following capabilities within the Office 365, G Suite and WordPress environment:

- live keyword search,
- image recognition,
- metadata search,
- child safeguarding,
- reporting,
- alerting.

II.2.5. Award criteria

Quality criterion - Name: As set out in tender / Weighting: 70 %

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in Regulation 58 of the Public Contracts (Scotland) 2015.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 039-088162](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: EDUC-0000251

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/12/2020

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Seric Systems Ltd

Postal address: 75 Bothwell Street

Town: Glasgow

NUTS code: UK United Kingdom

Postal code: G2 6TS

Country: United Kingdom

Telephone: +44 1415611161

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 841 250,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Questions 4C1.2 and 4C3a of Part IV of the ESPD (Scotland) will be scored in the following way:

0 = Unacceptable. Nil or inadequate response. Fails to demonstrate previous experience /capacity/capability relevant to this criterion.

1 = Poor. Response is partially relevant but generally poor. The response shows some elements of relevance to the criterion but contains insufficient/limited detail or explanation to demonstrate previous relevant experience/ capacity/capability.

2 = Acceptable. Response is relevant and acceptable. The response demonstrates broad previous experience, knowledge and skills/capacity/capability but may lack in some aspects of similarity e.g. previous experience, knowledge or skills may not be of a similar nature.

3 = Good. Response is relevant and good. The response is sufficiently detailed to demonstrate a good amount of experience, knowledge or skills/capacity/capability relevant to providing similar services to similar clients.

4 = Excellent. Response is completely relevant and excellent overall. The response is comprehensive, unambiguous and demonstrates thorough experience, knowledge or skills /capacity/capability relevant to providing similar services to similar clients.

The scoring system used to evaluate the award criteria in the ITT will be as follows:

0 = Unacceptable. Nil or inadequate response. Fails to demonstrate an ability to meet the requirement.

1 = Poor. Response is partially relevant and poor. The response addresses some elements of the requirement but contains insufficient/limited detail or explanation to demonstrate how the requirement will be fulfilled.

2 = Acceptable. Response is relevant and acceptable. The response addresses a broad understanding of the requirement but may lack details on how the requirement will be fulfilled in certain areas.

3 = Good. Response is relevant and good. The response is sufficiently detailed to demonstrate a good understanding and provides details on how the requirement will be fulfilled.

4 = Excellent. Response is completely relevant and excellent. The response is comprehensive, unambiguous and demonstrates a thorough understanding of the requirement and provides detail of how the requirement will be met in full.

(SC Ref:638419)

VI.4. Procedures for review

VI.4.1. Review body

Official name: Livingston Sheriff Court

Postal address: West Lothian Civic Centre, Howden South Road

Town: Livingston

Postal code: EH54 6FF

Country: United Kingdom

Telephone: +44 1506402400

Internet address: <http://www.educationscotland.gov.uk/>

VI.5. Date of dispatch of this notice

10/12/2020