

United Kingdom-Belfast: IT services: consulting, software development, Internet and support

OJ S 246/2019 20/12/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Tourism NI

Postal address: Floor 10-12 Linum Chambers, Bedford Square, Bedford Street

Town: Belfast

NUTS code: UK United Kingdom

Postal code: BT2 7ES

Country: United Kingdom

Contact person: SSDadmin.cpdfinance-ni.gov.uk

E-mail: SSDadmin.cpd@finance-ni.gov.uk**Internet address(es):**Main address: <https://etendersni.gov.uk/epps>Address of the buyer profile: <https://etendersni.gov.uk/epps>**I.1. Name and addresses**

Official name: Tourism NI

Postal address: Floors 10-12 Linum Chambers Bedford Street

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E-mail: SSDAdmin.CPD@finance-ni.gov.uk**Internet address(es):**Main address: <https://etendersni.gov.uk/epps>Address of the buyer profile: <https://etendersni.gov.uk/epps>**I.2. Information about joint procurement**

The contract involves joint procurement

I.3. CommunicationThe procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.etendersni.gov.uk>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.etendersni.gov.uk>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

ID 2434961 — DfE TNI — Destination Management System

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Tourism NI require a supplier to deliver a Platform-as-a-Service (PaaS) e-Tourism solution to support its tourism development, including consumer, travel trade and MICE (Meetings, Incentives, Conferences and Events) markets. A specification of requirements for this work includes: the delivery of a destination management system, including development of websites for Tourism NI consumer and MICE audiences and the potential roll out of the platform to up to 11 Local Councils and other key partners, the supply of the backend database and software applications to deliver the functionality requested. Tenderers must note that there may be workload fluctuations at different time periods of the year. Tourism NI would like to have the option to roll out all of the functionality of the platform to up to 11 Local Councils and other industry partners.

II.1.5. Estimated total value

Value excluding VAT: 2 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72212000 Programming services of application software, 48780000 System, storage and content management software package, 48783000 Content management software package, 72212780 System, storage and content management software development services, 72212783 Content management software development services, 77330000 Floral-display services, 48612000 Database-management system, 72212600 Database and operating software development services, 72212610 Database software development services

II.2.3. Place of performance

NUTS code: UKN Northern Ireland

II.2.4. Description of the procurement

Tourism NI require a supplier to deliver a Platform-as-a-Service (PaaS) e-Tourism solution to support its tourism development, including consumer, travel trade and MICE (Meetings, Incentives, Conferences and Events) markets. A specification of requirements for this work includes: the delivery of a destination management system, including development of websites for Tourism NI consumer and MICE audiences and the potential roll out of the platform to up to 11 Local Councils and other key partners, the supply of the backend database and software applications to deliver the functionality requested. Tenderers must note that there may be workload fluctuations at different time periods of the year. Tourism NI would like to have the

option to roll out all of the functionality of the platform to up to 11 Local Councils and other industry partners.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 40

Cost criterion - Name: Price / Weighting: 60

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/01/2020 Local time: 15:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 19/04/2020

IV.2.7. Conditions for opening of tenders

Date: 20/01/2020 Local time: 15:30

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The figure indicated in II.1.5) represents the upper limit of an estimated contract value which ranges from (1 000 000 GBP to 2 000 000 GBP). This range reflects the potential scale of the contract and takes into account such changes to the scope/and or scale which may result from future operational requirements. The pricing strategy applied and the setting of cost/profit margins are a commercial decision for economic operators when submitting a bid for this competition. In addition, neither CPD nor the authority can provide any guarantee as to the level of business under this contract. Contract monitoring — the successful contractor's performance on the contract will be regularly monitored. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Certificate of Unsatisfactory Performance and the contract may be terminated. The issue of a Certificate of Unsatisfactory Performance will result in the contractor being excluded from all procurement competitions being undertaken by Centres of Procurement Expertise on behalf of bodies covered by the Northern Ireland Procurement Policy for a period of 12 months from the date of issue of the certificate. This contract will not be awarded in lots as a single supplier is required.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The UK does not have any special review body with responsibility for appeal /mediation procedures in public procurement competitions. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015.

Town: Belfast

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

CPD will comply with the Public Contracts Regulations 2015 and, where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for the unsuccessful tenderers to challenge the award decision before the contract is entered into. CPD will comply with the Public Contracts Regulations 2015 and, where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for the unsuccessful tenderers to challenge the award decision before the contract is entered into.

VI.5. Date of dispatch of this notice

17/12/2019