

607377-2026 - Competition

Netherlands – IT services: consulting, software development, Internet and support – Managed Services en Consultancy voor de Microsoft 365 Omgeving

OJ S 170/2026 03/09/2026

**Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Luchtverkeersleiding Nederland

Email: v.a.vanroemburg@lvnl.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Managed Services en Consultancy voor de Microsoft 365 Omgeving

Description: Deze aanbesteding heeft als doel één geschikte dienstverlener te selecteren die Luchtverkeersleiding Nederland (LVNL) zelfstandig langdurig kan ondersteunen bij het beheer, onderhoud en de doorontwikkeling van de Microsoft 365 Omgeving, inclusief maatwerkapplicaties en samenwerkingsomgevingen, waarbij de nadruk ligt op het waarborgen van continuïteit, kwaliteit en innovatie. De geselecteerde dienstverlener levert hiervoor specialistische ondersteuningsdiensten zoals managed services (proactief, preventief en correctief beheer), kennisdeling en doorontwikkeling, en werkt nauw samen met het interne applicatiebeheerteam om de Microsoft 365 Omgeving toekomstbestendig, efficiënt en optimaal afgestemd op de organisatiebehoeften te houden. De geschatte opdrachtwaarde is €3.000.000 voor Dienst 1 en Dienst 2. Echter heeft LVNL geen afnameverplichting t.a.v. Dienst 2 - Consultancy (doorontwikkeling).

Procedure identifier: b73edbd0-203f-402a-abef-61e949519657

Internal identifier: TN601538

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie Haarlem (NL32A)

Country: Netherlands

Additional information: Schiphol-Oost

2.1.2. Place of performance

Country subdivision (NUTS): Groot-Amsterdam (NL32B)

Country: Netherlands

Additional information: Schiphol-Oost

2.1.2. Place of performance

Country subdivision (NUTS): Kop van Noord-Holland (NL321)

Country: Netherlands

Additional information: Schiphol-Oost

2.1.2. Place of performance

Country subdivision (NUTS): IJmond (NL323)

Country: Netherlands

Additional information: Schiphol-Oost

2.1.2. Place of performance

Country subdivision (NUTS): Zaanstreek (NL325)

Country: Netherlands

Additional information: Schiphol-Oost

2.1.2. Place of performance

Country subdivision (NUTS): Het Gooi en Vechtstreek (NL327)

Country: Netherlands

Additional information: Schiphol-Oost

2.1.2. Place of performance

Country subdivision (NUTS): Alkmaar en omgeving (NL328)

Country: Netherlands

Additional information: Schiphol-Oost

2.1.3. Value

Estimated value excluding VAT: 3 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Managed Services en Consultancy voor de Microsoft 365 Omgeving

Description: Deze aanbesteding heeft als doel één geschikte dienstverlener te selecteren die Luchtverkeersleiding Nederland (LVNL) zelfstandig langdurig kan ondersteunen bij het beheer, onderhoud en de doorontwikkeling van de Microsoft 365 Omgeving, inclusief maatwerkapplicaties en samenwerkingsomgevingen, waarbij de nadruk ligt op het waarborgen van continuïteit, kwaliteit en innovatie. De geselecteerde dienstverlener levert hiervoor specialistische ondersteuningsdiensten zoals managed services (proactief, preventief en correctief beheer), kennisdeling en doorontwikkeling, en werkt nauw samen met het interne applicatiebeheerteam om de Microsoft 365 Omgeving toekomstbestendig, efficiënt en optimaal afgestemd op de organisatiebehoeften te houden. De geschatte opdrachtwaarde is €3.000.000 voor Dienst 1 en Dienst 2. Echter heeft LVNL geen afnameverplichting t.a.v. Dienst 2 - Consultancy (doorontwikkeling).

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: Zie offerteleidraad.

5.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie Haarlem (NL32A)

Country: Netherlands

Additional information: Schiphol-Oost

5.1.2. Place of performance

Country subdivision (NUTS): Groot-Amsterdam (NL32B)

Country: Netherlands

Additional information: Schiphol-Oost

5.1.2. Place of performance

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Additional information: Schiphol-Oost

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5.1.2. Place of performance

Country subdivision (NUTS): Het Gooi en Vechtstreek (NL327)

Country: Netherlands

Additional information: Schiphol-Oost

5.1.2. Place of performance

Country subdivision (NUTS): Alkmaar en omgeving (NL328)

Country: Netherlands

Additional information: Schiphol-Oost

5.1.3. Estimated duration

Duration: 120 Months

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: Maximaal 4 keer verlengen met 2 jaar.

5.1.5. Value

Estimated value excluding VAT: 3 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

5.1.10. Award criteria**Criterion:**

Type: Quality

Name: K1 – Plan van aanpak voor de (re)transitie

Description: K1 – Plan van aanpak voor de (re)transitie

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: K2 – Omschrijving van de dienstverlening m.b.t. managed services inclusief kennisdeling en concept SLA

Description: K2 – Omschrijving van de dienstverlening m.b.t. managed services inclusief kennisdeling en concept SLA

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: K3 – Plan van aanpak voor doorontwikkeling

Description: K3 – Plan van aanpak voor doorontwikkeling

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Price

Name: P1 – Dienst 1 – Managed Services (Beheer) & supportdag

Description: P1 – Dienst 1 – Managed Services (Beheer) & supportdag

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Price

Name: P2 – Dienst 2 – Consultancy (doorontwikkeling)

Description: P2 – Dienst 2 – Consultancy (doorontwikkeling)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.11. Procurement documents

Deadline for requesting additional information: 05/10/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/438222>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/438222>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 23/10/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 23/10/2026 13:01:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Luchtverkeersleiding Nederland - Rechtbank Amsterdam

Organisation providing additional information about the procurement procedure:

Luchtverkeersleiding Nederland

Organisation providing more information on the review procedures: Luchtverkeersleiding Nederland

Organisation receiving requests to participate: Luchtverkeersleiding Nederland

8. Organisations

8.1. ORG-0001

Official name: Luchtverkeersleiding Nederland

Registration number: 351981909

Postal address: Stationsplein-ZW 1001

Town: SCHIPHOL

Postcode: 1117CV

Country subdivision (NUTS): Groot-Amsterdam (NL32B)

Country: Netherlands

Contact point: Vincent van Roemburg

Email: v.a.vanroemburg@lvnl.nl

Telephone: +31 204062000

Internet address: <http://www.lvnl.nl>

Other contact points:

Official name: Rechtbank Amsterdam

Town: Amsterdam

Postcode: 1076 AV

Country subdivision (NUTS): Groot-Amsterdam (NL32B)

Country: Netherlands

Email: info.rechtbankamsterdam@rechtspraak.nl

Internet address: <http://www.rechtspraak.nl>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 5ef74121-c532-4725-a13c-06f381d13fbc - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 01/09/2026 16:49:09 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Dutch

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