

608907-2026 - Competition

Norway – Software package and information systems – Observability platform for Sykehuspartner HF
OJ S 170/2026 03/09/2026
Contract or concession notice – standard regime
Supplies

1. Buyer

1.1. Buyer

Official name: SYKEHUSINNKJØP HF

Email: post@sykehusinnkjop.no

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Observability platform for Sykehuspartner HF

Description: Sykehuspartner manages a complex ICT environment in which several services support critical hospital functions and therefore require stable operation, rapid fault detection, efficient incident action, and strong insight into dependencies across technical and functional domains. This procurement concerns a observability platform that can improve insight into the health, performance and interdependencies of services across this environment, and support a more coherent operational picture across infrastructure, platforms, applications, and service layers. Prior to this procurement, Sykehuspartner HF, has conducted a Request for Information (RFI) as part of the preparatory work to obtain market input on certain aspects of the requirement: "Market Survey/RFI Observability Platform Project".

Procedure identifier: b6f3954d-33e3-414c-9b10-74ac76312406

Type of procedure: Competitive dialogue

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Country subdivision (NUTS): Buskerud (NO085)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Observability platform to Sykehuspartner HF

Description: Sykehuspartner manages a complex ICT environment in which several services support critical hospital functions and therefore require stable operation, rapid fault detection, efficient incident action, and strong insight into dependencies across technical and functional domains. This procurement concerns a observability platform that can improve insight into the health, performance and interdependencies of services across this environment, and support a more coherent operational picture across infrastructure, platforms, applications, and service layers. Prior to this procurement, Sykehuspartner HF, has conducted a Request for Information (RFI) as part of the preparatory work to obtain market input on certain aspects of the requirement: "Market Survey/RFI Observability Platform Project".

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48700000 Software package utilities, 48780000 System, storage and content management software package, 48781000 System management software package, 48800000 Information systems and servers, 48810000 Information systems, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72222100 Information systems or technology strategic review services, 72222300 Information technology services

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 12 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: https://sykehusinnkjop.ivalua.app/page.aspx/nb/rfp/request_browse_public

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://sykehusinnkjop.ivalua.app/page.aspx/nb/bpm/process_manage_extranet/1943

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 07/10/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Indre og Østre Finnmark Tingrett

Review organisation: SYKEHUSINNKJØP HF

Organisation providing more information on the review procedures: SYKEHUSINNKJØP HF

8. Organisations

8.1. ORG-0001

Official name: SYKEHUSINNKJØP HF

Registration number: 916879067

Town: Vadsø

Postcode: 9811

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

Email: post@sykehusinnkjop.no

Telephone: 78950700

Buyer profile: https://sykehusinnkjop.ivalua.app/page.aspx/nb/rfp/request_browse_public

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Indre og Østre Finnmark Tingrett

Registration number: 926722840

Town: Vadsø

Postcode: 9800

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

Email: indre.og.ostre.finnmark.tingrett@domstol.no

Telephone: 78011700

Roles of this organisation:

Mediation organisation

Notice information

Notice identifier/version: f8c3f729-5f05-4d66-ac0e-88e5f0a6450d - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 02/09/2026 07:54:00 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 608907-2026

OJ S issue number: 170/2026

Publication date: 03/09/2026