

Ireland-Dublin: Computer-related professional services

OJ S 231/2021 29/11/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Arts Council

National registration number: N/A

Postal address: 70 Merrion Square

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin D02 NY52

Country: Ireland

Contact person: Ann Clarke

E-mail: ann@publicprocurement.ie

Telephone: +353 16180200

Internet address(es):

Main address: <http://www.artscouncil.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1241>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=202807&B=ETENDERS_SIMPLE

[PID=202807&B=ETENDERS_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=202807&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=202807&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of Managed ICT Services to The Arts Council

II.1.2. Main CPV code

72590000 Computer-related professional services

II.1.3. Type of contract

Services

II.1.4. Short description

ICT Managed Services including support and maintenance, additional ICT Support and ICT Projects for The Arts Council.

1.3 This public procurement competition ("Competition") is divided into two (2) lots (each a "Lot") as described below. Each Lot will result in a separate contract (each a "Services Contract").

Lot 1- ICT Managed Service - management and support of the Contracting Authority's cloud CRM system and development as described in Section 2.1 of Appendix 1 ("Lot 1 Services").

Lot 2 - ICT Managed Service - management and support of the Contracting Authority's fully functional network infrastructure as described in Section 2.2 of Appendix 1 ("Lot 2 Services").

II.1.5. Estimated total value

Value excluding VAT: 3 000 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Lot 1 - ICT Managed Services - Management and Support of AC's cloud CRM system and Development

Lot No: 1

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72222300 Information technology services, 72224200 System quality assurance planning services, 72250000 System and support services, 72253000 Helpdesk and support services, 72253100 Helpdesk services, 72253200 Systems support services, 72315000 Data network management and support services, 72315200 Data network management services, 72322000 Data management services, 72500000 Computer-related services, 72510000 Computer-related management services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

Lot 1- ICT Managed Service - management and support of the Contracting Authority's cloud CRM system and development as described in Section 2.1 of Appendix 1 ("Lot 1 Services").

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The Contracting Authority reserves the right to extend for a period or periods of up to one (1) year with a maximum of two such extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2 - ICT Managed Service - Management and support of the AC's fully functional network
Lot No: 2

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72222300 Information technology services, 72224200 System quality assurance planning services, 72250000 System and support services, 72253000 Helpdesk and support services, 72253100 Helpdesk services, 72253200 Systems support services, 72315000 Data network management and support services, 72315200 Data network management services, 72322000 Data management services, 72500000 Computer-related services, 72510000 Computer-related management services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

Lot 2 - ICT Managed Service - management and support of the Contracting Authority's fully functional network infrastructure as described in Section 2.2 of Appendix 1 ("Lot 2 Services").

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The Contracting Authority reserves the right to extend for a period or periods of up to one (1) year with a maximum of two such extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section IV: Procedure**

IV.1. Description**IV.1.1. Type of procedure**

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 21/01/2022 Local time: 15:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

IV.2.7. Conditions for opening of tenders

Date: 21/01/2022 Local time: 15:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: High Court

Town: Dublin

Country: Ireland

VI.5. Date of dispatch of this notice

24/11/2021