

**Norway-Oslo: Business and management consultancy and related services**  
**OJ S 195/2023 10/10/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Oslo kommune v/ Utdanningsetaten

National registration number: 976 820 037

Postal address: Postboks 6127 Etterstad

Town: Oslo

NUTS code: NO Norge

Postal code: 0602

Country: Norway

Contact person: Anders Grotterød

E-mail: [Anders.Grotterod@osloskolen.no](mailto:Anders.Grotterod@osloskolen.no)

Telephone: +47 02180

**Internet address(es):**

Main address: [www.oslo.kommune.no](http://www.oslo.kommune.no)

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/309496>

**I.4. Type of the contracting authority**

Regional or local agency/office

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

12-UDE-2022 Framework agreement, organisational development

Reference number: 22/12925

**II.1.2. Main CPV code**

79400000 Business and management consultancy and related services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Agency for Education would like three parallel framework agreement suppliers who can assist with optimising the agency to get the best possible support for the services that the

agency provides. It is important that tenderers can refer to in-depth knowledge of municipal departments' forms of management and tenderers must have a basic understanding of political processes.

Relevant topics include i.a:

- Organisational analysis, organisational design and organisational development
- Mapping of work processes and process improvement
- Streamlining, digitisation of work processes, data analysis
- Project management for the topics in the framework agreement

In the absence of internal capacity, services may be needed within:

- Employee development and development of collaboration
- Facilitation and implementation of tailored measures related to e.g. change management, competence management, collaboration, digital and hybrid management
- Management group development
- Individual and team development
- Career guidance of managers and employees in accordance with requirements

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 8 000 000,00 NOK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

79400000 Business and management consultancy and related services

#### **II.2.3. Place of performance**

NUTS code: NO Norge

Main site or place of performance: Oslo

#### **II.2.4. Description of the procurement**

The Agency for Education would like three parallel framework agreement suppliers who can assist with optimising the agency to get the best possible support for the services that the agency provides. It is important that tenderers can refer to in-depth knowledge of municipal departments' forms of management and tenderers must have a basic understanding of political processes.

The Agency for Education has a very important job in society in ensuring that all children and youths get the knowledge and competence they need to become self-sufficient adults who can create a good life. The requires the Agency for Education using its resources in an optimum way, ensuring that processes are anchored in a user perspective and are efficient, and that the organisation is appropriate for supporting good and professional operations, both in the short and long term.

Relevant topics include i.a:

- Organisational analysis, organisational design and organisational development
- Mapping of work processes and process improvement
- Streamlining, digitisation of work processes, data analysis
- Project management for the topics in the framework agreement

In the absence of internal capacity, services may be needed within:

- Employee development and development of collaboration
- Facilitation and implementation of tailored measures related to e.g. change management, competence management, collaboration, digital and hybrid management

- Management group development
- Individual and team development
- Career guidance of managers and employees in accordance with requirements

#### **II.2.5. Award criteria**

Quality criterion - Name: Competence and suitability / Weighting: 40

Quality criterion - Name: Assignment comprehension / Weighting: 40

Price - Weighting: 20

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 105-294539](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

12-UDE-2022 Framework agreement, organisational development

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

22/09/2022

##### **V.2.2.**

### **Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 5

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Agenda Kaupang AS

National registration number: 968938525

Postal address: Hoffsvveien 1C

Town: Oslo

NUTS code: NO Norge

Postal code: 0275

Country: Norway

E-mail: [ek@agendakaupang.no](mailto:ek@agendakaupang.no)

Telephone: +47 67575700

The contractor is an SME: yes

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 8 000 000,00 NOK

#### **V.2.5. Information about subcontracting**

### **Section V: Award of contract**

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**Contract No:** 2

**Title:**

12-UDE-2022 Framework agreement, organisational development

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

22/09/2022

##### **V.2.2. Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 5

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Deloitte AS (HB)

National registration number: 980211282

Postal address: Dronning Eufemias gate 14

Town: Oslo

NUTS code: NO Norge

Postal code: 0191

Country: Norway

E-mail: [noanbud@deloitte.no](mailto:noanbud@deloitte.no)

Telephone: +47 23279000

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 8 000 000,00 NOK

#### **V.2.5. Information about subcontracting**

### **Section V: Award of contract**

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**Contract No:** 3

**Title:**

12-UDE-2022 Framework agreement, organisational development

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

22/09/2022

##### **V.2.2. Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 5

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: KPMG AS

National registration number: 935174627

Postal address: Postboks 7000

Town: Oslo

NUTS code: NO Norge

Postal code: 0306

Country: Norway

E-mail: [anette.hayes@kpmg.no](mailto:anette.hayes@kpmg.no)

Telephone: +47 40639043

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 8 000 000,00 NOK

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Oslo Tingrett

Postal address: Postboks 2106 Vika

Town: OSLO

Postal code: 0125

Country: Norway

**VI.5. Date of dispatch of this notice**

05/10/2023