

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 213/2022 04/11/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Statens sivilrettsforvaltning

National registration number: 986 186 999

Postal address: Holbergs gate 1

Town: OSLO

NUTS code: NO081 Oslo

Postal code: 0166

Country: Norway

Contact person: Thomas Beccer

E-mail: thomas.isaksen.beccer@sivilrett.no

Telephone: +47 94276963

Internet address(es):

Main address: www.Sivilrett.no

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/342014>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=344974&B=DFO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=344974&B=DFO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

New finance component for the guardianship application 'VERA'

Reference number: 22/19541

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Establishment of a service for payment transactions and account information for guardianship administration.

II.1.5. Estimated total value

Value excluding VAT: 2 500 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72300000 Data services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The guardianship administration is responsible for managing all major resources belonging to persons with a guardian or underage persons with assets. The resources for each individual are placed in a capital account where the person themselves is the owner, but where the public administrator is the only person with the authority to use the account. The accounts can only be established in qualified banks. There are currently 51 Norwegian banks in the scheme, and a total of approx. 35,000 accounts are administered with more than NOK 22 billion cash balance. This gives approx. 75,000 payment transactions a year.

The public administrator's administration assignments within finance are mainly:

- Overview of the balance and transactions
- Execute the withdrawal of resources from capital accounts
- All case processing connected to enquiries and approval of withdrawals is done in our separate trade system 'VERA', whilst payment files are currently generated in an integrated ERP system, Agresso.

As SRF is replacing the current ERP system (Agresso), the intention of this notice is to continue the current administration model in a modern financial component, as well as continue the use of the finance component with closer integration with the trade system VERA. We would like to get efficiency in the form of automation, flexible integration with the banks, and increased user friendliness.

The current system is primarily used to manage and monitor capital accounts belonging to the guardianship scheme.

The primary needs that a new system must cover are therefore:

- be able to receive payment transactions via an interface and generate payment files based on ISO20022 and send them to a bank. The system must be able to handle all registered guardianship banks.
- be able to receive account transactions from all accounts connected to the guardianship scheme in all qualified banks via ISO20022 and send them to the trade system via API
- be able to receive balances for the above-mentioned accounts from the banks and send them to the trade system via API
- balance incoming and outgoing amounts and balance

The current financial component is configured to communicate with the banks via exchanging files in Telepay format over SFTP. Telepay is an outdated standard, and SRF has therefore decided on the transition to the current standard, ISO20022. A replacement of the finance system will allow changes, for example, that some of the assignments that are done in the current finance system are moved to the trade system, and that the assignments in the new finance component are automated and managed by the trade system. It is therefore important that any new API can receive such work flow.

The public administrator does not keep annual accounts, and is not obliged to supply vouchers for the accounting. We do not want to procure a new ERP system, but a component that enables secure communication between the trade system VERA and the banks.

See SSA-L annex 1 for full details of the delivery requirements.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 2 500 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Possibility of options for a 1+1 year.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Requirement:

Tenderers must be registered in a company register, professional register or a trade register in the country where the tenderer is established.

Documentation requirement:

- Norwegian tenderers: Company Registration Certificate

- Foreign tenderers: Verification showing that the tenderer is registered in a company register, professional register or a commerce register in the country where the tenderer is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Requirement:

Tenderers must have sufficient economic and financial capacity to fulfil the contract.

Minimum level(s) of standards possibly required:

Documentation requirement:

Credit rating based on the most recent accounting figures. The credit rating must not be older than 6 months and there are requirements for a minimum rating of A or equivalent. NB: the credit report must be performed by a certified credit rating company (Bisnode, Experian, etc.).

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Requirement:

Tenderers must have experience from comparable assignments.

Minimum level(s) of standards possibly required:

Documentation requirement:

A short description of up to 3 of the tenderer's most relevant assignments in the last 5 years.

The description must include:

- a short description of the assignment
- statement of the assignment's value
- date of execution and duration
- the contracting authority (name, telephone number and email address)

It is the tenderer's responsibility to document relevance in the description.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 05/12/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 06/04/2023

IV.2.7. Conditions for opening of tenders

Date: 05/12/2022 Local time: 14:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

See the attached tender documentation and the SSA-L annex for information.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett

Town: Oslo

Postal code: 0125

Country: Norway

VI.5. Date of dispatch of this notice

01/11/2022