

Norway-Lillesand: Document management services
OJ S 213/2022 04/11/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Nasjonal kommunikasjonsmyndighet (Nkom)

National registration number: 974 446 871

Postal address: Nygård 1

Town: LILLESAND

NUTS code: NO Norge

Postal code: 4790

Country: Norway

Contact person: Louise Tollefsen

E-mail: firmapost@nkom.no

Telephone: +47 22824600

Internet address(es):

Main address: <http://www.nkom.no>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/340241>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement - system for document management

Reference number: 2204044

II.1.2. Main CPV code

72512000 Document management services

II.1.3. Type of contract

Services

II.1.4. Short description

Nkom intends to acquire a new case processing/archive system to improve the efficiency of work processes, increase document capture and improve information security. Nkom needs an archive core (in accordance with NOARK 5), user interfaces for archival tasks and a set of APIs for integration with Nkom's applications for process flow in order to be able to implement

appropriate processes for case processing. As an option, Nkom requests tenders for case processing flow implemented with the supplier's preferential software.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 945 750,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

72512000 Document management services

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: Lillesand.

II.2.4. Description of the procurement

Nkom intends to acquire a new case processing/archive system to improve the efficiency of work processes, increase document capture and improve information security. Nkom needs an archive core (in accordance with NOARK 5), user interfaces for archival tasks and a set of APIs for integration with Nkom's applications for process flow in order to be able to implement appropriate processes for case processing. As an option, Nkom requests tenders for case processing flow implemented with the supplier's preferential software.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70 %

Price - Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

Option for 1 + 1 year extension.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 094-261083](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Procurement - system for document management

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

24/10/2022

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Documaster AS

National registration number: 995 475 383

Postal address: Karenslyst allé 9A

Town: OSLO

NUTS code: NO081 Oslo

Postal code: 0278

Country: Norway

E-mail: cl@documaster.no

Telephone: +47 41084083

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 945 750,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Agder tingrett

Postal address: Postboks 63

Town: Kristiansand

Postal code: 4661
Country: Norway
E-mail: agder.tingrett@domstol.no
Telephone: +47 38176300
Internet address: <https://www.domstol.no/no/domstoler/tingrett/agder-tingrett/>

VI.4.2. Body responsible for mediation procedures

Official name: Agder tingrett
Postal address: Postboks 63
Town: Kristiansand
Postal code: 4661
Country: Norway
E-mail: agder.tingrett@domstol.no
Telephone: +47 38176300
Internet address: <https://www.domstol.no/no/domstoler/tingrett/agder-tingrett/>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
The deadline for appeals is 10 days from notification of the award.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: KOFA
Postal address: Postboks 511 Sentrum
Town: Bergen
Postal code: 5805
Country: Norway
E-mail: post@knse.no
Telephone: +47 55193000
Internet address: <http://www.kofa.no/>

VI.5. Date of dispatch of this notice

01/11/2022