

613172-2026 - Competition

Norway – Software supply services – Platform for the administration and distribution of digital teaching aids and learning tools.

OJ S 172/2026 07/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Arendal kommune

Email: ak.anskaffelser@arendal.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Platform for the administration and distribution of digital teaching aids and learning tools.

Description: Background and purpose Arendal is located in the central part of Sørlandet. The municipality has approx. 46,000 inhabitants. Arendal municipality has a decentralised school structure with 16 municipal primary and secondary schools, organised as independent entities with separate rectors and management groups. The schools include both combined 1st - 10th schools and pure primary schools (1st - 7th years), as well as a resource centre with tenders across the stages. The municipality has a total of approx. 5,000 pupils in the primary and lower secondary schools. Arendal municipality is in an ongoing change of the school structure. Two primary schools (1st – 7th years) and the secondary school for one school have been decided to be folded. The changes are planned to be implemented from 01.01.2027. The overall responsibility for the school area is at the school office, which follows up on joint priorities, quality work and regulations, and acts as a link between the political level and the schools. The cooperation between the school office and the schools will take place, among other things, through fixed meeting points and joint development work, at the same time that each school adapts the work to local needs. The adult education is organised as a part of the municipality's training and is also a user of relevant digital services. Arendal municipality needs a joint system for the administration, distribution and access management of digital teaching aids in primary and secondary schools. The municipality has used a system for this purpose over time and has developed good experience with procurement, licence management and access management in this area. The procurement will be carried out as a result of the expiry of the existing agreement and shall ensure the continuation and further development of this work. Information on the procurement and process is in the document Konkurransesgrunnlag_Digital Platform for schools. Scope The estimated annual scope is challenging to estimate. This is connected with the complexity, changes in the school structure and a market with different actors. We estimate that the annual turnover will be NOK 3.0 million excluding VAT, which over 8 years will be NOK 24 million excluding VAT. The contract will have a valid amount of NOK 30 million excluding VAT during the contract period. The estimated scope is based on experiences with the current supplier, market dialogue and indicative prices in the market. The estimated scope is not binding for the contracting authority. The following is not included in this procurement: - Learning platform (LMS) and educational

follow-up. - functionality connected to artificial intelligence (KI) - other school administrative systems. The procurement is for the administration and distribution of digital teaching aids and a learning tool. Handling printed teaching aids is not included. The procurement does not include discipline specific teaching aids or individual applications. Reservations All conditions that the tenderer has for the tender shall be stated in the point conditions in the requirement specification document. Alternative tenders Alternative tenders cannot be submitted. Documents Please see the attached documents. Note that the tenderer shall fill in information in the attached documents.

Procedure identifier: c0e133dd-327a-4193-9a13-d4fb09b3e98d

Internal identifier: cmtbihwzn000r04k03ifkaj1f

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: All interested tenderers can apply for participation, but only a selection of qualified tenderers will be invited to submit a tender. The contracting authority will then conduct negotiations with the tenderers on the content of the tenders before the final award. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyrr.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72222300 Information technology services, 72212100 Industry specific software development services, 72260000 Software-related services

2.1.2. Place of performance

Postal address: Sam Eydes Plass 2

Town: Arendal

Postcode: 4836

Country subdivision (NUTS): Agder (NO092)

Country: Norway

Additional information: Norway

2.1.3. Value

Estimated value excluding VAT: 12 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Platform for the administration and distribution of digital teaching aids and learning tools.

Description: Background and purpose Arendal is located in the central part of Sørlandet. The municipality has approx. 46,000 inhabitants. Arendal municipality has a decentralised school structure with 16 municipal primary and secondary schools, organised as independent entities

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Internal identifier: cmtbihx1w000u04k0rvar1izl

5.1.1. Purpose

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5.1.2. Place of performance

Postal address: Sam Eydes Plass 2

Town: Arendal

Postcode: 4836

Country subdivision (NUTS): Agder (NO092)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Start date: 01/04/2027

Duration end date: 01/04/2030

5.1.4. Renewal

Maximum renewals: 5

Other information about renewals: The contract can be extended for 1 year at a time, up to five times.

5.1.5. Value

Estimated value excluding VAT: 12 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Functionality and user friendliness

Description: See the description of the award criteria in the document

Konkurransesgrunnlag_Digital platform for schools.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Price

Name: Price

Description: The price form will be assessed under this criteria.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Quality

Name: Standard criteria

Description: See the description of the award criteria in the document

Konkurransesgrunnlag_Digital platform for schools.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Climate and environment

Description: Our assessment is that the obligation to set requirements or weight award criteria related to climate and environment is not applicable cf. the Public Procurement Regulations §5b(3). The procurement is for cloud services and we have looked at possible award criteria in order to fulfil the main rule in loa §5 b with a minimum of 30% weighting. One possibility could have been to assess the degree of emission-free electricity supply (excluding hydropower) to

the tenderers' computer park, but it is considered both challenging to control, but and disproportionately as regards how big a result a completely marginal positive climate measure will give a set against the great economic willingness to gain weighting. Neither were there any recommendations for either requirements or award criteria from the tenderers in the mark dialogue. In the selection criteria and in the award criteria we have chosen to premiere businesses and systems that are efficient and easy to use. Such an efficiency and intuitive system will again generate a saving of time and therefore less resource use of the server fleet. Our criteria will therefore save electricity in the server park and have a lower impact on the climate by reducing CO2 emissions. The procurement has a climate footprint and an environmental impact that is immaterial

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Address of the procurement documents: <https://hyyr.no/procurement/cmtbihwzn000r04k03ifkaj1f>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyyr.no/procurement/cmtbihwzn000r04k03ifkaj1f>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 07/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: AGDER TINGRETT

Organisation providing additional information about the procurement procedure: Arendal kommune

Organisation providing more information on the review procedures: AGDER TINGRETT

Organisation receiving requests to participate: Hyyr AS

8. Organisations

8.1. ORG-0001

Official name: AGDER TINGRETT
Registration number: 926723480
Postal address: Tollbodgata 45
Town: KRISTIANSAND S
Postcode: 4614
Country subdivision (NUTS): Agder (NO092)
Country: Norway
Contact point: AGDER TINGRETT
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Hyyr AS
Registration number: 924998687
Postal address: Gaustadalléen 21
Town: Oslo
Postcode: 0349
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: Hyyr Support
Email: admin@hyyr.no
Telephone: +47 90 63 65 38
Roles of this organisation:
Organisation receiving requests to participate

8.1. ORG-0003

Official name: Arendal kommune
Registration number: 940493021
Postal address: Sam Eydes Plass 2
Town: Arendal
Postcode: 4836
Country subdivision (NUTS): Agder (NO092)
Country: Norway
Contact point: Arendal kommune
Email: ak.anskaffelser@arendal.kommune.no
Telephone: +47 37013000
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure

Notice information

Notice identifier/version: bd29fea7-4713-4fd2-a07b-9ced8ad9e3b0 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
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