

613183-2026 - Result

Belgium – Cleaning and sanitation services – Raamovereenkomst voor facilitaire dienstverlening voor diverse gebouwen van de Groep Gent ((ramen)schoonmaak en bijhorende soft facilities)

OJ S 172/2026 07/09/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Stad Gent

Email: aline.decokere@stad.gent

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Raamovereenkomst voor facilitaire dienstverlening voor diverse gebouwen van de Groep Gent ((ramen)schoonmaak en bijhorende soft facilities)

Description: Raamovereenkomst voor facilitaire dienstverlening voor diverse gebouwen van de Groep Gent ((ramen)schoonmaak en bijhorende soft facilities)

Procedure identifier: 9db43ec0-1b59-4965-a8d2-c2a67c5ffd30

Internal identifier: PPP0HZ-5830/6570/SLS/2025/048 - ID5830

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90900000 Cleaning and sanitation services

2.1.2. Place of performance

Country subdivision (NUTS): Arr. Gent (BE234)

Country: Belgium

2.1.3. Value

Maximum value of the framework agreement: 54 746 669,02 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Facilitaire dienstverlening voor musea en historische gebouwen ((ramen)schoonmaak en bijhorende soft facilities)

Description: Facilitaire dienstverlening voor musea en historische gebouwen ((ramen)schoonmaak en bijhorende soft facilities)

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90900000 Cleaning and sanitation services

5.1.2. Place of performance

Town: Gent

Postcode: 9000

Country subdivision (NUTS): Arr. Gent (BE234)

Country: Belgium

Additional information: Diverse locaties op grondgebied van Gent

5.1.3. Estimated duration

Start date: 01/09/2026

Duration end date: 31/08/2032

5.1.5. Value

Maximum value of the framework agreement: 15 164 448,35 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Zie selectieleidraad.

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Uren schoonmaak en ploegleiding

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Cost

Description: Prijs

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Sociaal verantwoord personeels- en welzijnsbeleid

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Duurzaam facilitair project

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Veiligheidsmaatregelen

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad Van State

Information about review deadlines: Organisatie die informatie verstrekt over

beroepsprocedures en bijhorende termijnen: Raad Van State

Organisation providing additional information about the procurement procedure: Stad Gent

Organisation providing more information on the review procedures: Raad Van State

Organisation signing the contract: Stad Gent

5.1. Lot: LOT-0002

Title: Facilitaire dienstverlening voor kleine filialen ((ramen)schoonmaak en bijhorende soft facilities)

Description: Facilitaire dienstverlening voor kleine filialen ((ramen)schoonmaak en bijhorende soft facilities)

Internal identifier: SLS/2025/048 - ID5830_2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90900000 Cleaning and sanitation services

5.1.2. Place of performance

Town: Gent

Postcode: 9000

Country subdivision (NUTS): Arr. Gent (BE234)

Country: Belgium

Additional information: Diverse locaties op grondgebied van Gent

5.1.3. Estimated duration

Start date: 01/09/2026

Duration end date: 31/08/2032

5.1.5. Value

Maximum value of the framework agreement: 19 451 401,24 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Zie selectieleidraad.

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Uren schoonmaak en ploegleiding

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Cost

Description: Prijs

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Sociaal verantwoord personeels- en welzijnsbeleid

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Duurzaam facilitair project

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Veiligheidsmaatregelen

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad Van State

Information about review deadlines: Organisatie die informatie verstrekt over

beroepsprocedures en bijhorende termijnen: Raad Van State

Organisation providing additional information about the procurement procedure: Stad Gent

Organisation providing more information on the review procedures: Raad Van State

Organisation signing the contract: Stad Gent

5.1. Lot: LOT-0003

Title: Facilitaire dienstverlening voor administratieve gebouwen ((ramen)schoonmaak en bijhorende soft facilities)

Description: Facilitaire dienstverlening voor administratieve gebouwen ((ramen)schoonmaak en bijhorende soft facilities)

Internal identifier: SLS/2025/048 - ID5830_3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90900000 Cleaning and sanitation services

5.1.2. Place of performance

Town: Gent

Postcode: 9000

Country subdivision (NUTS): Arr. Gent (BE234)

Country: Belgium

Additional information: Diverse locaties op grondgebied van Gent

5.1.3. Estimated duration

Start date: 01/09/2026

Duration end date: 31/08/2032

5.1.5. Value

Maximum value of the framework agreement: 19 369 307,85 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Zie selectieleidraad.

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Uren schoonmaak en ploegleiding

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Cost

Description: Prijs

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Sociaal verantwoord personeels- en welzijnsbeleid

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Duurzaam facilitair project

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Veiligheidsmaatregelen

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad Van State

Information about review deadlines: Organisatie die informatie verstrekt over

beroepsprocedures en bijhorende termijnen: Raad Van State

Organisation providing additional information about the procurement procedure: Stad Gent

Organisation providing more information on the review procedures: Raad Van State

Organisation signing the contract: Stad Gent

5.1. Lot: LOT-0004

Title: Perceel 4: VSR-controles perceel 1 + advies
Description: Perceel 4: VSR-controles perceel 1 + advies
Internal identifier: SLS/2025/048 - ID5830_4

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 90900000 Cleaning and sanitation services

5.1.2. Place of performance

Town: Gent
Postcode: 9000
Country subdivision (NUTS): Arr. Gent (BE234)
Country: Belgium
Additional information: Diverse locaties op grondgebied van Gent

5.1.3. Estimated duration

Start date: 01/09/2026
Duration end date: 31/08/2032

5.1.5. Value

Maximum value of the framework agreement: 198 689,26 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes
Additional information: Zie selectieleidraad.

5.1.10. Award criteria

Criterion:

Type: Cost
Description: Prijs
Category of award weight criterion: Weight (points, exact)
Award criterion number: 60

Criterion:

Type: Quality
Description: Duurzaam facilitair project
Category of award weight criterion: Weight (points, exact)
Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad Van State
Information about review deadlines: Organisatie die informatie verstrekt over beroepsprocedures en bijhorende termijnen: Raad Van State
Organisation providing additional information about the procurement procedure: Stad Gent
Organisation providing more information on the review procedures: Raad Van State
Organisation signing the contract: Stad Gent

5.1. Lot: LOT-0005

Title: Perceel 5: VSR-controles perceel 2 + advies

Description: Perceel 5: VSR-controles perceel 2 + advies

Internal identifier: SLS/2025/048 - ID5830_5

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90900000 Cleaning and sanitation services

5.1.2. Place of performance

Town: Gent

Postcode: 9000

Country subdivision (NUTS): Arr. Gent (BE234)

Country: Belgium

Additional information: Diverse locaties op grondgebied van Gent

5.1.3. Estimated duration

Start date: 01/09/2026

Duration end date: 31/08/2032

5.1.5. Value

Maximum value of the framework agreement: 385 809,92 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Zie selectieleidraad.

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Prijs

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Description: Duurzaam facilitair project

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad Van State

Information about review deadlines: Organisatie die informatie verstrekt over

beroepsprocedures en bijhorende termijnen: Raad Van State

Organisation providing additional information about the procurement procedure: Stad Gent

Organisation providing more information on the review procedures: Raad Van State

Organisation signing the contract: Stad Gent

5.1. Lot: LOT-0006

Title: Perceel 6: VSR-controles perceel 3 + advies

Description: Perceel 6: VSR-controles perceel 3 + advies

Internal identifier: SLS/2025/048 - ID5830_6

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90900000 Cleaning and sanitation services

5.1.2. Place of performance

Town: Gent

Postcode: 9000

Country subdivision (NUTS): Arr. Gent (BE234)

Country: Belgium

Additional information: Diverse locaties op grondgebied van Gent

5.1.3. Estimated duration

Start date: 01/09/2026

Duration end date: 31/08/2032

5.1.5. Value

Maximum value of the framework agreement: 177 012,40 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Zie selectieleidraad.

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Prijs

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Description: Duurzaam facilitair project

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad Van State

Information about review deadlines: Organisatie die informatie verstrekt over

beroepsprocedures en bijhorende termijnen: Raad Van State

Organisation providing additional information about the procurement procedure: Stad Gent

Organisation providing more information on the review procedures: Raad Van State

6. Results

Maximum value of the framework agreements in this notice: 54 746 669,02 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 15 164 448,35 EUR

6.1.2. Information about winners

Winner:

Official name: ISS Facility Services NV

Tender:

Tender identifier: ISS_Facility_Services_NV

Identifier of lot or group of lots: LOT-0001

Value of the tender: 9 345 465,23 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 8542-15785

Title: Facilitaire dienstverlening voor musea en historische gebouwen ((ramen)schoonmaak en bijhorende soft facilities)

Date of the conclusion of the contract: 12/08/2026

Organisation signing the contract: Stad Gent

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

Range of tenders:

Value of the lowest admissible tender: 9 345 465,23 EUR

Value of the highest admissible tender: 9 345 658,88 EUR

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 19 451 401,24 EUR

6.1.2. Information about winners

Winner:

Official name: Atalian NV

Tender:

Tender identifier: Atalian_NV

Identifier of lot or group of lots: LOT-0002

Value of the tender: 10 810 488,04 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 8553-15786

Title: Facilitaire dienstverlening voor kleine filialen ((ramen)schoonmaak en bijhorende soft facilities)

Date of the conclusion of the contract: 12/08/2026

Organisation signing the contract: Stad Gent

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

Range of tenders:

Value of the lowest admissible tender: 10 807 624,31 EUR

Value of the highest admissible tender: 10 810 488,04 EUR

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 19 369 307,85 EUR

6.1.2. Information about winners

Winner:

Official name: Atalian NV

Tender:

Tender identifier: Atalian_NV

Identifier of lot or group of lots: LOT-0003

Value of the tender: 12 257 700,52 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 8554-15788

Title: Facilitaire dienstverlening voor administratieve gebouwen ((ramen)schoonmaak en bijhorende soft facilities)

Date of the conclusion of the contract: 12/08/2026

Organisation signing the contract: Stad Gent

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

Range of tenders:

Value of the lowest admissible tender: 12 256 247,71 EUR

Value of the highest admissible tender: 12 257 700,52 EUR

6.1. Result lot identifier: LOT-0004

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 198 689,26 EUR

6.1.2. Information about winners

Winner:

Official name: Qualipso BV

Tender:

Tender identifier: Qualipso_BV

Identifier of lot or group of lots: LOT-0004

Value of the tender: 122 271,07 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 8555-15791

Title: Perceel 4: VSR-controles perceel 1 + advies

Date of the conclusion of the contract: 12/08/2026

Organisation signing the contract: Stad Gent

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

Range of tenders:

Value of the lowest admissible tender: 122 271,07 EUR

Value of the highest admissible tender: 122 644,63 EUR

6.1. Result lot identifier: LOT-0005

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 385 809,92 EUR

6.1.2. Information about winners

Winner:

Official name: Qualipso BV

Tender:

Tender identifier: Qualipso_BV

Identifier of lot or group of lots: LOT-0005

Value of the tender: 249 040,50 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 8556-15793

Title: Perceel 5: VSR-controles perceel 2 + advies

Date of the conclusion of the contract: 12/08/2026

Organisation signing the contract: Stad Gent

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

Range of tenders:

Value of the lowest admissible tender: 228 809,92 EUR

Value of the highest admissible tender: 249 040,50 EUR

6.1. Result lot identifier: LOT-0006

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 177 012,40 EUR

6.1.2. Information about winners

Winner:

Official name: Qualipso BV

Tender:

Tender identifier: Qualipso_BV

Identifier of lot or group of lots: LOT-0006

Value of the tender: 108 192,15 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 8557-15795

Title: Perceel 6: VSR-controles perceel 3 + advies

Date of the conclusion of the contract: 12/08/2026

Organisation signing the contract: Stad Gent

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

Range of tenders:

Value of the lowest admissible tender: 108 192,15 EUR

Value of the highest admissible tender: 114 512,40 EUR

8. Organisations

8.1. ORG-0001

Official name: Stad Gent

Registration number: 207.451.227

Postal address: Botermarkt 1

Town: Gent

Postcode: 9000

Country subdivision (NUTS): Arr. Gent (BE234)

Country: Belgium

Contact point: Aline De Cokere

Email: aline.decokere@stad.gent

Telephone: +32 92665512

Fax: +32 92667379

Internet address: <http://www.gent.be/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation signing the contract

8.1. ORG-0002

Official name: Raad Van State

Registration number: 0308.356.862

Postal address: Wetenschapsstraat 33

Town: Brussel (Etterbeek)

Postcode: 1040

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: info@raadvanstate.be

Telephone: +32 22349611

Internet address: <http://www.raadvst-consetat.be/?page=index&lang=nl>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: 3P - Aanbieder van diensten / Prestataire de services

Registration number: BE 0475.480.736

Town: Antwerpen / Anvers

Postcode: 2000

Country subdivision (NUTS): Arr. Antwerpen (BE211)

Country: Belgium

Email: info@3p.eu

Telephone: +32 3 294 30 51

Roles of this organisation:

Procurement service provider

8.1. ORG-0004

Official name: FPS Policy and Support

Registration number: BE 0671.516.647

Town: Brussels

Postcode: 1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: e.proc@publicprocurement.be

Telephone: +32 2 740 80 00

Roles of this organisation:

TED eSender

8.1. ORG-0005

Official name: ISS Facility Services NV

Size of the economic operator: Large

Registration number: BE 0403 313 330

Postal address: Congresstraat 35

Town: Brussel

Postcode: 1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: mandy@be.issworld.com

Telephone: +32 22636611

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0006

Official name: Atalian NV

Size of the economic operator: Large

Registration number: BE 0453 203 301

Postal address: Internationalelaan 55 F

Town: Anderlecht

Postcode: 1070

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: erwin.desadeleer@atalianworld.com

Telephone: +32 92438300

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002, LOT-0003

8.1. ORG-0007

Official name: Qualipso BV

Size of the economic operator: Large

Registration number: 0459.775.446

Postal address: Rue Emile Francqui 1

Town: Mont-Saint-Guibert

Postcode: 1435

Country subdivision (NUTS): Arr. Nivelles (BE310)

Country: Belgium

Email: info@qualipso.be

Telephone: +32 475554277

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0004, LOT-0005, LOT-0006

Notice information

Notice identifier/version: 3b64ba7f-288e-4b28-b440-8a04e838d8b8 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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