

Norway-Oslo: Collection agency services
OJ S 196/2023 11/10/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Fjellinjen AS

National registration number: 941856543

Postal address: Schweigaardsgt.16

Town: Oslo

NUTS code: NO Norge

Postal code: 0191

Country: Norway

Contact person: Terje Lunde Kværhellen

E-mail: terje.kvaerhellen@fjellinjen.no

Telephone: +47 97020067

Internet address(es):

Main address: <https://permalink.mercell.com/197067265.aspx>

Address of the buyer profile: <http://www.fjellinjen.no/>

I.4. Type of the contracting authority

Regional or local agency/office

I.5. Main activity

Other activity: Toll collection activity

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

2022-22 Invoice distribution, reminders, and debt collection services.

Reference number: 2022-22

II.1.2. Main CPV code

79940000 Collection agency services

II.1.3. Type of contract

Services

II.1.4. Short description

The purpose of the procurement is to see to the contracting authority's need for services related to invoice distribution debt collection services. The contract will give the tenderer an obligation to distribute invoices, and a right to collect unpaid demands from Norwegian vehicles without a valid AutoPass contract.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 141 000 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

79999200 Invoicing services

II.2.3. Place of performance

NUTS code: NO08 Oslo og Viken

II.2.4. Description of the procurement

The purpose of the procurement is to see to the contracting authority's need for services related to invoice distribution debt collection services. The contract will give the tenderer an obligation to distribute invoices, and a right to collect unpaid demands from Norwegian vehicles without a valid AutoPass contract.

The contracting authority reserves the right to terminate parts of the contract in accordance with the contract. I.e., for example invoice distribution can be withdrawn, at the same time that the debt collection services continue.

The value of the procurement for the distribution of invoices and saving them in an invoice hotel is estimated to be approx. NOK 2,500,000 (excluding VAT) a year, total NOK 15,000,000 over six years.

The value of the procurement for debt collection services (fee) is calculated to be NOK 21,000,000 a year, total NOK 126,000,000 over six years. The calculation is very uncertain and is based on Fjellinjen's dispatches for debt collection services in 2022. In 2022 the number of invoices that went to debt collection was 134,594, of which 18.164 were to businesses and 116.430 to private persons. The average amount that was sent for debt collection was NOK 908 (NOK 794 for private persons and NOK 1638 for businesses).

Note that the calculation of the total procurement value of NOK 141,000,000 is an estimate and will not be binding for the contracting authority.

The contracting authority will have the risk for all public fines for debt collection.

For a more detailed description of the procurement refer to Annex 1 - The Contracting Authority's Requirements Specification.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 45%

Quality criterion - Name: Sustainability and social responsibility / Weighting: 10%

Price - Weighting: Price 45%

II.2.11. Information about options

Options: yes

Description of options:

The contract period, i.e., the period in which the parties will provide services under the contract, will be from 1 October 2023 (start-up day) until 1 October 2026, with an option to extend the contract period for 1+1+1 year. There will also be the test period.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 067-199317](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

2022-22 Invoice distribution, reminders, and debt collection services.

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

21/07/2023

V.2.2. Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 9

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: FAIR COLLECTION AS

National registration number: 920999360

Postal address: Sandakerveien 24C Bygg D7

Town: OSLO

NUTS code: NO081 Oslo

Postal code: 0461

Country: Norway

E-mail: rune@fair.no

Telephone: +47 45123123

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 141 000 000,00 NOK

Total value of the contract/lot: 141 000 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett

Postal address: C.J. Hambros plass 4

Town: 0164 Oslo

Country: Norway

VI.5. Date of dispatch of this notice

06/10/2023