

Sweden-Stockholm: Personnel-training services
OJ S 196/2023 11/10/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Serviceförvaltningen

National registration number: 212000-0142

Postal address: Serviceförvaltningen, Stockholms stad Box 7005

Town: Stockholm

NUTS code: SE Sverige

Postal code: 121 07

Country: Sweden

Contact person: Marie Larsson

E-mail: marie.n.larsson@stockholm.se

Telephone: +46 850811636

Internet address(es):

Main address: <https://stad.stockholm/organisation/fackforvaltningar/serviceforvaltningen/>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Utbildning för medarbetare inom kundkommunikation, service och bemötande

Reference number: SF 2021/465

II.1.2. Main CPV code

79632000 Personnel-training services

II.1.3. Type of contract

Services

II.1.4. Short description

Utbildningsinsatser för medarbetare inom kundkommunikation, service och bemötande

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 2 500 000,00 SEK

II.2. Description

II.2.2. Additional CPV code(s)

79342300 Customer services, 79632000 Personnel-training services, 79633000 Staff development services, 80511000 Staff training services

II.2.3. Place of performance

NUTS code: SE Sverige

NUTS code: SE11 Stockholm

NUTS code: SE110 Stockholms län

Main site or place of performance: Sverige

II.2.4. Description of the procurement

Utbildningsinsatser för medarbetare inom kundkommunikation, service och bemötande

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 116-362143](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

19/09/2023

V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Welingo AB

National registration number: 556522-9324

Postal address: Engelbrektsgatan 20

Town: Örebro

NUTS code: SE Sverige

Postal code: 702 12

Country: Sweden

E-mail: johanna.lindelof@welingo.se

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 500 000,00 SEK

Total value of the contract/lot: 1 800 000,00 SEK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Förvaltningsrätten i Stockholm

Postal address: Tegeluddsvägen 1

Town: Stockholm

Postal code: 11541

Country: Sweden

E-mail: forvaltningsrattenistockholm@dom.se

Telephone: +46 856168000

Fax: +468 56168001

Internet address: www.forvaltningsrattenistockholm.domstol.se

VI.5. Date of dispatch of this notice

06/10/2023