

**United Kingdom-Hull: Computer support and consultancy services**  
**OJ S 248/2019 24/12/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NHS Hull Clinical Commissioning Group  
Postal address: 2nd Floor, Wilberforce Court, Alfred Gelder Street  
Town: Hull  
NUTS code: UKE11 Kingston upon Hull, City of  
Postal code: HU1 1UY  
Country: United Kingdom  
Contact person: Lee Pepper  
E-mail: [lee.pepper@nhs.net](mailto:lee.pepper@nhs.net)  
**Internet address(es):**  
Main address: <https://www.hullccg.nhs.uk/>  
Address of the buyer profile: <https://www.nhssourcing.co.uk>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

NHS Hull CCG/NHS East Riding of Yorkshire CCG — Primary Care IT Support Service  
Reference number: HCCG/2019/02/LP

**II.1.2. Main CPV code**

72600000 Computer support and consultancy services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

NHS Hull Clinical Commissioning Group, NHS East Riding of Yorkshire Clinical Commissioning Group and NHS England ('the Commissioners') are seeking an IT delivery partner who will provide a proactive, responsive and customer focused GP IT support service to member GP practices.

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 7 205 142,00 GBP

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

85100000 Health services

### **II.2.3. Place of performance**

NUTS code: UKE1 East Yorkshire and Northern Lincolnshire

### **II.2.4. Description of the procurement**

NHS Hull Clinical Commissioning Group, NHS East Riding of Yorkshire Clinical Commissioning Group and NHS England ('the Commissioners') are seeking an IT delivery partner who will provide a proactive, responsive and customer focused GP IT support service to member GP practices.

The IT delivery partner is expected to provide and deliver a quality focused and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user satisfaction throughout. The service forms a fundamental and integral element of providing responsive front line clinical services. The service provided needs to be reliable, responsive, of high-quality and deliver efficient IT systems in supporting the provision of patient care.

The key principles of service delivery are to:

— ensure that any transfer and transition of services is effectively managed to ensure a continuation of.

The existing level of service provision and to prevent de-stabilising the delivery of clinical services:

— ensuring that services are supported on a 24/7 basis as appropriate to requirement,

— ensuring that all systems and associated infrastructure are securely operated and maintained,

— ensure a proactive support service is available, supporting a clinically essential service, with robust incident management processes,

— propose innovative and cost effective strategies to address service improvement and sustainability and/or create financial efficiencies,

— fully understand all local and national requirements and work closely with the CCGs to help them plan better; to discharge their statutory duties and exploit technology and systems in support of the Challenging NHS transformation agenda.

### **II.2.5. Award criteria**

Quality criterion - Name: Service delivery / Weighting: 63

Quality criterion - Name: Workforce / Weighting: 10

Quality criterion - Name: Presentation/interview meeting / Weighting: 12

Price - Weighting: 15

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 114-280107](#)

#### IV.2.8. Information about termination of dynamic purchasing system

#### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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### Title:

NHS Hull CCG/NHS ERY CCG — Primary Care IT Support Service

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

20/12/2019

#### V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: N3i Ltd

National registration number: 12141332

Postal address: 5 Beacon Way

Town: Hull

NUTS code: UKE1 East Yorkshire and Northern Lincolnshire

Postal code: HU3 4AE

Country: United Kingdom

The contractor is an SME: yes

#### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 10 640 000,00 GBP

#### V.2.5. Information about subcontracting

## Section VI: Complementary information

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: NHS Improvement

Postal address: Wellington House, 133-155 Waterloo Road

Town: London

Postal code: SE1 8UG

Country: United Kingdom

E-mail: [enquiries@improvement.nhs.uk](mailto:enquiries@improvement.nhs.uk)

**VI.5. Date of dispatch of this notice**

20/12/2019