

United Kingdom-Hull: Computer support and consultancy services
OJ S 248/2019 24/12/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Hull Clinical Commissioning Group
Postal address: 2nd Floor, Wilberforce Court, Alfred Gelder Street
Town: Hull
NUTS code: UKE11 Kingston upon Hull, City of
Postal code: HU1 1UY
Country: United Kingdom
Contact person: Lee Pepper
E-mail: lee.pepper@nhs.net
Internet address(es):
Main address: <https://www.hullccg.nhs.uk>
Address of the buyer profile: <https://www.nhsshourcing.co.uk>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

NHS NEL CCG/NHS NL CCG — Primary Care IT Support Service

II.1.2. Main CPV code

72600000 Computer support and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS North Lincolnshire Clinical Commissioning Group, NHS North East Lincolnshire Clinical Commissioning Group and NHS England ('the Commissioners') are seeking an IT delivery partner who will provide a proactive, responsive and customer focused GP IT support service to member GP practices.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 4 854 430,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKE1 East Yorkshire and Northern Lincolnshire

II.2.4. Description of the procurement

NHS Hull CCG on behalf of NHS North East Lincolnshire Clinical Commissioning Group, NHS North Lincolnshire Clinical Commissioning Group and NHS England ('the Commissioners') are seeking an IT delivery partner who will provide a proactive, responsive and customer focused GP IT support service to member GP practices.

The IT delivery partner is expected to provide and deliver a quality focused and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user satisfaction throughout. The service forms a fundamental and integral element of providing responsive front line clinical services. The service provided needs to be reliable, responsive, of high quality and deliver efficient IT systems in supporting the provision of patient care.

The key principles of service delivery are to:

- ensure that any transfer and transition of services is effectively managed to ensure a continuation of the existing level of service provision and to prevent de-stabilising the delivery of clinical services,
- ensuring that Services are supported on a 24/7 basis as appropriate to requirement,
- ensuring that all systems and associated infrastructure are securely operated and maintained,
- ensure a proactive support service is available, supporting a clinically essential service, with robust incident management processes,
- propose innovative and cost effective strategies to address service improvement and sustainability and/or create financial efficiencies,
- fully understand all local and national requirements and work closely with the CCGs to help them plan better; to discharge their statutory duties and exploit technology and systems in support of the challenging NHS transformation agenda.

II.2.5. Award criteria

Quality criterion - Name: Service delivery / Weighting: 63

Quality criterion - Name: Workforce / Weighting: 10

Quality criterion - Name: Presentation/interview meeting / Weighting: 12

Price - Weighting: 15

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 114-280102](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

NHS NEL CCG/NHS NL CCG — Primary Care IT Support Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/12/2019

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: N3i Ltd

National registration number: 12141332

Postal address: 5 Beacon Way

Town: Hull

NUTS code: UKE1 East Yorkshire and Northern Lincolnshire

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 6 139 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1.

Review body

Official name: NHS Improvement

Postal address: Wellington House, 133-155 Waterloo Road

Town: London

Postal code: SE1 8UG

Country: United Kingdom

E-mail: enquiries@improvement.nhs.uk

VI.5. Date of dispatch of this notice

20/12/2019