

United Kingdom-Teddington: Information technology services
OJ S 247/2020 18/12/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Hounslow and Richmond Community Healthcare NHS Trust

Postal address: Thames House, 180-194 High Street

Town: Teddington

NUTS code: UKI75 Hounslow and Richmond upon Thames

Postal code: TW11 8HU

Country: United Kingdom

Contact person: Rebecca McMahon

E-mail: rebecca.mcmahon@gstt.nhs.uk

Telephone: +44 2071889397

Internet address(es):

Main address: <https://www.hrch.nhs.uk/>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Q1139 Hounslow Primary Care Digital Service (e-Consultations)

Reference number: Q1139

II.1.2. Main CPV code

72222300 Information technology services

II.1.3. Type of contract

Services

II.1.4. Short description

This competition was for the provision of a digital first primary care service, where patients can access advice, support and treatment using digital and online tools from February 2021. This service will offer additional capacity to what is provided to patients registered with a Hounslow CCG GP Practice.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 300 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKI75 Hounslow and Richmond upon Thames

Main site or place of performance: Hounslow and Richmond upon Thames.

II.2.4. Description of the procurement

With increasing demands on GP practices across the UK and the Impact of Covid-19 there is pressure to create more capacity and an improved experience for patients, doctors and surgery staff.

In Hounslow there continues to be increasing demand on practices, urgent care services and A&E with patients citing problems in accessing GP appointments as the reason for presenting elsewhere in the system.

Hounslow consists of five primary care networks (PCNs) made up of 46 GP practices. The PCNs took the decision to procure an additional digital first primary care service, where patients can easily access the advice, support and treatment they need using digital and online tools.

The new service will offer additional capacity to what is provided to the patients registered with a Hounslow GP practice.

II.2.5. Award criteria

Quality criterion - Name: Operational delivery and service model / Weighting: 20

Quality criterion - Name: Workforce, risk management and clinical governance / Weighting: 10

Quality criterion - Name: Inequalities / Weighting: 5

Quality criterion - Name: IT / Weighting: 10

Quality criterion - Name: Innovation / Weighting: 5

Quality criterion - Name: Service mobilisation / Weighting: 10

Cost criterion - Name: Cost / Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 202-492116](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/12/2020

V.2.2. Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Push Dr Ltd

National registration number: 08624572

Postal address: 1st Floor Arkwright House, Parsonage Gardens

Town: Manchester

NUTS code: UKD33 Manchester

Postal code: M3 2LF

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 300 000,00 GBP

Total value of the contract/lot: 300 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=553653611>

Go reference: GO-20201214-PRO-17504114

VI.4. Procedures for review

VI.4.1. Review body

Official name: Hounslow and Richmond Community Healthcare NHS Trust

Postal address: Thames House, 180-194 High Street

Town: Teddington

Postal code: TW11 8HU

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Hounslow and Richmond Community Healthcare NHS Trust

Postal address: Thames House, 180-194 High Street

Town: Teddington

Postal code: TW11 8HU

Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Hounslow and Richmond Community Healthcare NHS Trust

Postal address: Thames House, 180-194 High Street

Town: Teddington

Postal code: TW11 8HU

Country: United Kingdom

VI.5. Date of dispatch of this notice

14/12/2020