

Norway-Stavanger: Mobile-telephone services
OJ S 198/2023 13/10/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Rogaland Fylkeskommune
National registration number: 971 045 698
Postal address: Arkitekt Eckhoffsgate 1
Town: Stavanger
NUTS code: NO0A1 Rogaland
Postal code: 4010
Country: Norway
Contact person: Bjørn Olav Vorland
E-mail: Bjorn.Olav.Vorland@rogfk.no
Internet address(es):
Main address: <http://www.rogfk.no>

I.1. Name and addresses

Official name: Kolumbus AS
National registration number: 914 749 360
Town: Stavanger
NUTS code: NO0A1 Rogaland
Postal code: 4002
Country: Norway
Contact person: Jan Rune Fredvang
E-mail: jan.rune.fredvang@kolumbus.no
Internet address(es):
Main address: <http://www.kolumbus.no>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Mobile telephony services, Call Centre, and mobile telephones with accessories

II.1.2. Main CPV code

64212000 Mobile-telephone services

II.1.3. Type of contract

Services

II.1.4. Short description

Rogaland County and Kolumbus AS would like a new telephony solution. This solution will be implemented through a new framework agreement, which will include the procurement of mobile telephones, mobile telephone traffic, and a solution for a cloud based Call Centre. The contracting authority is looking for good solutions that improve and make availability and interaction more efficient. The solutions that are delivered must be future orientated, have high quality, and good availability.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 50 000 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

32250000 Mobile telephones

II.2.3. Place of performance

NUTS code: NO0A1 Rogaland

II.2.4. Description of the procurement

Rogaland County and Kolumbus AS would like a new telephony solution. This solution will be implemented through a new framework agreement, which will include the procurement of mobile telephones, mobile telephone traffic, and a solution for a cloud based Call Centre. The contracting authority is looking for good solutions that improve and make availability and interaction more efficient. The solutions that are delivered must be future orientated, have high quality, and good availability.

II.2.5. Award criteria

Quality criterion - Name: Mobile telephony services - price 40 %, coverage 40%, self-service system 20%. / Weighting: 33%

Quality criterion - Name: Call Center - price 50 %, functionality and user friendliness 50%. / Weighting: 33%

Quality criterion - Name: Mobile telephones with accessories 30%, self-service system 50%, quality 20%. / Weighting: 34%

Price - Weighting: A total of approximately 40%.

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

The procurement is split into three parts, and the mutual weighting in the final evaluation of the tenderers will be as follows:

- Mobile telephony services: 33 % (price 40%, coverage 40%, self-service system 20%.)
- Call Center: 33 % (price 50%, functionality and user friendliness 50%.)
- Mobile telephones with accessories: 34 % (price 30%, self-service system 50%, quality 20%.)

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 187-530855](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

31/03/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Telenor Norge AS

National registration number: 976 967 631

Postal address: Snarøyveien 30

Town: Fornebu

NUTS code: NO082 Viken

Postal code: 1331

Country: Norway

Internet address: <http://www.telenor.no>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 50 000 000,00 NOK

Total value of the contract/lot: 50 000 000,00 NOK

V.2.5. Information about subcontracting

The contract is likely to be subcontractedShort description of the part of the contract to be subcontracted:

A Call Center is offered by Telenor in cooperation with sub-suppliers.

Section VI: Complementary information

VI.3. Additional information

Mercell notice: <https://opic.com/id/afgrwedfqq>.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Stavanger tingrett

Town: Stavanger

Country: Norway

VI.5. Date of dispatch of this notice

10/10/2023