

616363-2026 - Result

Croatia – Software maintenance and repair services – Nabava resursa za slanje tekstualnih poruka

OJ S 173/2026 08/09/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: HP - Hrvatska pošta d.d.

Email: info.javnanabava@posta.hr

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Postal services

2. Procedure

2.1. Procedure

Title: Nabava resursa za slanje tekstualnih poruka

Description: Predmet nabave je nabava resursa za slanje tekstualnih poruka, sukladno detaljnom opisu, vrstama i količinama određenim u Opisu predmeta nabave, Tehničkim specifikacijama, Troškovniku i ovoj Dokumentaciji o nabavi.

Procedure identifier: 608f1b75-ed10-42c8-9bd2-5ab6acb307e1

Internal identifier: 26.2.67

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

2.1.2. Place of performance

Country subdivision (NUTS): Zagrebačka županija (HR065)

Country: Croatia

Additional information: HP-Hrvatska pošta d.d., Informacijske tehnologije, Poštanska ulica 9, 10410 Velika Gorica.

2.1.3. Value

Estimated value excluding VAT: 550 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0000

Title: Nabava resursa za slanje tekstualnih poruka

Description: Predmet nabave je nabava resursa za slanje tekstualnih poruka, sukladno detaljnom opisu, vrstama i količinama određenim u Opisu predmeta nabave, Tehničkim specifikacijama, Troškovniku i ovoj Dokumentaciji o nabavi.

Internal identifier: 26.2.67

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Zagrebačka županija (HR065)

Country: Croatia

Additional information: HP-Hrvatska pošta d.d., Informacijske tehnologije, Poštanska ulica 9, 10410 Velika Gorica.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 550 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: Certifikati dodatnih tehničkih stručnjaka

Description: Naručitelj kao drugi kriterij određuje Certifikate dodatnih tehničkih stručnjaka.

Certifikati dodatnih tehničkih stručnjaka će postati ugovorna obveza odabranog ponuditelja.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: HP - Hrvatska pošta d.d.

Organisation providing more information on the review procedures: HP - Hrvatska pošta d.d.

6. Results

Value of all contracts awarded in this notice: 462 407,30 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Hrvatski Telekom d.d.

Tender:

Tender identifier: 03247-2026

Identifier of lot or group of lots: LOT-0000

Value of the tender: 462 407,30 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 406-03/26-01/219

Title: Nabava resursa za slanje tekstualnih poruka

Date on which the winner was chosen: 23/07/2026

Date of the conclusion of the contract: 07/08/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: HP - Hrvatska pošta d.d.

Registration number: 87311810356

Postal address: Poštanska ulica 9

Town: Velika Gorica

Postcode: 10410

Country subdivision (NUTS): Zagrebačka županija (HR065)

Country: Croatia

Contact point: Nabava

Email: info.javnanabava@posta.hr

Telephone: +385 14981079

Internet address: <https://www.posta.hr/>

Buyer profile: <https://www.posta.hr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: eojn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: Hrvatski Telekom d.d.

Size of the economic operator: Large

Registration number: 81793146560

Postal address: Radnička cesta 21

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia
Contact point: Hrvatski Telekom d.d.
Email: tender.office@t.ht.hr
Telephone: +385 14912800
Internet address: <https://www.t.ht.hr/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

The winner is listed on a regulated market

Notice information

Notice identifier/version: d3e94a8b-0a94-41ac-af41-879fc68fb07a - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 30

Notice dispatch date: 07/09/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Croatian

Notice publication number: 616363-2026

OJ S issue number: 173/2026

Publication date: 08/09/2026