

618418-2026 - Competition

Estonia – Software support services – Majandusarvestuse tarkvara SAP arendus- ja hooldustööd
OJ S 173/2026 08/09/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Eesti Pank

Email: info@eestipank.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Majandusarvestuse tarkvara SAP arendus- ja hooldustööd

Description: Hanke ese on hankija majandusarvestuse tarkvara SAP ERP ECC 6.0, sealhulgas SAP NetWeaver 7.X ja S/4HANA On-Premise (edaspidi SAP) hooldusteenus (edaspidi hooldus). SAPis on juurutatud finants-, tegevuspõhise kuluarvestuse, osaliselt ka personali, eelarvestamise, Bank Communication Management ning Materials Management moodulid. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Procedure identifier: 77406c58-f7bf-4d74-9a96-d35c9db7ea79

Internal identifier: 313200-0000

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Avatud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Tallinn

2.1.3. Value

Estimated value excluding VAT: 700 000,00 EUR

2.1.4. General information

Additional information: Hange ei ole jagatud osadeks. Hankija on jätnud hanke ühe menetluse raames osadeks jagamata, kuna raamlepingu eseme näol on tegemist ühtse jagamatu tervikuga ning osadeks jagamine muudaks lepingu täitmise tehniliselt ülemäära keerukaks ja kulukaks ning on oht lepingu nõuetekohasele täitmisele seoses vajadusega erinevate osade täitjate tegevuse kooskõlastamiseks.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD),
European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Majandusarvestuse tarkvara SAP arendus- ja hooldustööd

Description: Hanke ese on hankija majandusarvestuse tarkvara SAP ERP ECC 6.0, sealhulgas SAP NetWeaver 7.X ja S/4HANA On-Premise (edaspidi SAP) hooldusteenus (edaspidi hooldus). SAPis on juurutatud finants-, tegevuspõhise kuluarvestuse, osaliselt ka personali, eelarvestamise, Bank Communication Management ning Materials Management moodulid. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Internal identifier: 313200-0000

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Tallinn

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Tellijal on õigus pikendada Lepingu punktis 1.2 sätestatud hoolduse perioodi kuni 4 kuud vastavalt Lepingu p-le 1.3.

5.1.5. Value

Estimated value excluding VAT: 700 000,00 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Hange ei ole jagatud osadeks. Hankija on jätnud hanke ühe menetluse raames osadeks jagamata, kuna raamlepingu eseme näol on tegemist ühtse jagamatu tervikuga ning osadeks jagamine muudaks lepingu täitmise tehniliselt ülemäära keerukaks ja kulukaks ning on oht lepingu nõuetekohasele täitmisele seoses vajadusega erinevate osade täitjate tegevuse koostööstamiseks.

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Vastavustingimuste all
Approach to reducing environmental impacts: Other

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Cost

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10575904/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10575904/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 08/10/2026 10:30:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 08/10/2026 11:30:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Place: <https://riigihanked.riik.ee/rhr-web/#/>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Eesti Pank

Organisation receiving requests to participate: Eesti Pank

8. Organisations

8.1. ORG-0001

Official name: Eesti Pank

Registration number: 74000174

Postal address: Estonia pst 13

Town: Tallinn

Postcode: 15095

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Contact point: Tiina Tamm

Email: info@eestipank.ee

Telephone: +372 6680807

Internet address: <http://www.eestipank.ee>

Buyer profile: <http://www.eestipank.ee>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon

Registration number: 1000123

Postal address: Tartu mnt 85

Town: Tallinn

Postcode: 10115

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: vako@fin.ee

Telephone: +3726113713

Roles of this organisation:

Review organisation

Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register

Registration number: TED64
Postal address: Lökke tn 4
Town: Tallinn
Postcode: 10122
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: register@riigihanked.riik.ee
Telephone: +3726113693
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: e2023077-b862-4102-98bc-e1545c459d8f - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 07/09/2026 15:18:14 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte
Notice dispatch date (eSender): 07/09/2026 15:30:00 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte
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