

Spain-Madrid: Software-related services
OJ S 198/2023 13/10/2023
Contract award notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Dirección General de Renfe Viajeros Sociedad Mercantil Estatal, S.A.

National registration number: A86868189

Postal address: Avda Ciudad de Barcelona, 6 - 2ª pl.

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28007

Country: Spain

Contact person: Dirección General de Renfe Viajeros Sociedad Mercantil Estatal, S.A.

E-mail: dc.renfeviajeros.pcsp@renfe.es

Internet address(es):

Main address: <http://www.renfe.com>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=KcT5%2Ffq6IMQK2TEfXGy%2BA%3D%3D>

I.6. Main activity

Railway services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicio de desarrollo de nuevas funcionalidades, soporte y mantenimiento de los canales de agencias virtuales (VAV) y online (VOLA) del sistema de venta y reserva de billetes (SIVER) de Renfe Viajeros S.M.E., S.A.

Reference number: 2022-01606

II.1.2. Main CPV code

72260000 Software-related services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de desarrollo de nuevas funcionalidades, soporte y mantenimiento de los canales de agencias virtuales (VAV) y online (VOLA) del sistema de venta y reserva de billetes (SIVER) de Renfe Viajeros S.M.E., S.A.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 4 535 441,04 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES España

II.2.4. Description of the procurement

Servicio de desarrollo de nuevas funcionalidades, soporte y mantenimiento de los canales de agencias virtuales (VAV) y online (VOLA) del sistema de venta y reserva de billetes (SIVER) de Renfe Viajeros S.M.E., S.A.

II.2.5. Award criteria

Quality criterion - Name: CRITERIOS VALORABLES MEDIANTE JUICIOS DE VALOR. /

Weighting: 30

Cost criterion - Name: CRITERIOS DE VALORACIÓN CUANTIFICABLES DE FORMA

OBJETIVA. / Weighting: 10

Cost criterion - Name: OFERTA ECONÓMICA / Weighting: 60

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 058-170794](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice

Section V: Award of contract

Contract No: 4500067369

Title:

Servicio de desarrollo de nuevas funcionalidades, soporte y mantenimiento de los canales de agencias virtuales (VAV) y online (VOLA) del sistema de venta y reserva de billetes (SIVER) de Renfe Viajeros S.M.E., S.A.

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

31/07/2023

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Accenture SL

National registration number: B79217790

Town: Madrid

NUTS code: ES España

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 4 724 417,76 EUR

Total value of the contract/lot: 4 535 441,04 EUR

V.2.5. Information about subcontracting**V.2.6. Price paid for bargain purchases****Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Postal address: Avenida General Perón 38, 8 planta

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@hacienda.gob.es

Telephone: +34 913491319

Fax: +34 913491441

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38

Town: Madrid

Postal code: 28020

Country: Spain

Telephone: +34 913491446

Internet address: <https://www.hacienda.gob.es/es-ES/Areas%20Tematicas/Contratacion/tacrc/paginas/tribunal%20administrativo%20central%20de%20recursos%20contractuales.asp>

VI.5. Date of dispatch of this notice

09/10/2023