623262-2026 - Competition

Denmark – Software package and information systems – Qualified Signature Creation Device (QSCD)
OJ S 175/2026 10/09/2026
Contract or concession notice – standard regime
Supplies - Services

1. Buyer

1.1. Buyer

Official name: Digitaliseringsstyrelsen
Email: NemLog-in-udbud@digst.dk
Legal type of the buyer: Central government authority
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Qualified Signature Creation Device (QSCD)
Description: Description of the procurement: The Danish Agency for Digital Government (Digitaliseringsstyrelsen) operates on behalf of the Danish State a national qualified trust service for the management of qualified electronic signature creation devices under Regulation (EU) No 910/2014 as amended by Regulation (EU) 2024/1183 (eIDAS2). As part of modernising the signing service to meet the requirements of eIDAS2, the Agency is procuring a Qualified Signature Creation Devices (QSCD) to be installed and operated within the Agency's data centers (currently two). The Contract includes an Option to upgrade the throughput capacity of the QSCD and an Option to extend the deployment to a third data centre. The Contract covers the Initial Delivery of the certified QSCD in accordance with eIDAS2. The Initial Delivery includes all Licences, Documentation, and support necessary for the Agency to install and operate the QSCD as part of its qualified trust service. The QSCD must integrate with the Agency's existing infrastructure, including the Agency's certificate authority, authorisation server, and signing components. The Supplier's principal obligations comprise: (a) the Initial Delivery of certified QSCD Hardware sized and configured for operation across two data centres with redundant active/active configurations with a defined minimum production throughput per second, measured in RSA 4K operations equivalent; (b) Ongoing Services, including support and maintenance of the Hardware, security patching, and up to two replacements of Hardware during the contract term to maintain valid certifications; (c) Ordered Services, comprising Time-Based Services (services for installation, configuration, key ceremonies, and similar tasks) and Options; and (d) Cross-cutting Services, comprising Documentation and security, provided as an integral part of the Ongoing Services and Ordered Services throughout the term of the Contract.
Procedure identifier: 67eebf3e-8ece-426c-b400-369841bcf322
Internal identifier: f121fd3a-7c90-46d9-9337-fc60ebba4797
Type of procedure: Open
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services
Main classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 30233000 Media storage and reader devices, 48730000 Security software package, 48732000 Data security software package, 72260000 Software-related services

2.1.2. Place of performance

Country: Denmark
Anywhere in the given country
Additional information: At the time of publication of this procurement, the final delivery address cannot be specified. The goods covered by this contract are intended for installation in data centres that are the subject of a separate procurement procedure. As a result, the Contracting Authority has not yet identified the future operating supplier or the final delivery location. The Contractor shall deliver the goods to the delivery address specified by the Contracting Authority. The delivery address will be located within Denmark. The Contracting Authority will provide the final delivery details within a reasonable period prior to the agreed delivery date.

2.1.3. Value

Estimated value excluding VAT: 24 000 000,00 DKK

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Qualified Signature Creation Device (QSCD)
Description: Description of the procurement: The Danish Agency for Digital Government (Digitaliseringsstyrelsen) operates on behalf of the Danish State a national qualified trust service for the management of qualified electronic signature creation devices under Regulation (EU) No 910/2014 as amended by Regulation (EU) 2024/1183 (eIDAS2). As part of modernising the signing service to meet the requirements of eIDAS2, the Agency is procuring a Qualified Signature Creation Devices (QSCD) to be installed and operated within the Agency's data centers (currently two). The Contract includes an Option to upgrade the throughput capacity of the QSCD and an Option to extend the deployment to a third data centre. The Contract covers the Initial Delivery of the certified QSCD in accordance with eIDAS2. The Initial Delivery includes all Licences, Documentation, and support necessary for the Agency to install and operate the QSCD as part of its qualified trust service. The QSCD must integrate with the Agency's existing infrastructure, including the Agency's certificate authority, authorisation server, and signing components. The Supplier's principal obligations comprise: (a) the Initial Delivery of certified QSCD Hardware sized and configured for operation across two data centres with redundant active/active configurations with a defined minimum production throughput per second, measured in RSA 4K operations equivalent; (b) Ongoing Services, including support and maintenance of the Hardware, security patching, and up to two replacements of Hardware during the contract term to maintain valid certifications; (c) Ordered Services, comprising Time-Based Services (services for installation, configuration, key ceremonies, and similar tasks) and Options; and (d) Cross-cutting Services, comprising

Documentation and security, provided as an integral part of the Ongoing Services and Ordered Services throughout the term of the Contract.
Internal identifier: 21efb1da-3da7-4fd2-9586-fcb72caad405

5.1.1. Purpose

Main nature of the contract: Supplies
Additional nature of the contract: Services
Main classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 30233000 Media storage and reader devices, 48730000 Security software package, 48732000 Data security software package, 72260000 Software-related services

Options:

Description of the options: Option 1: Upgraded throughput capacity Option 2: QSCD for additional data centre

5.1.2. Place of performance

Country: Denmark
Anywhere in the given country
Additional information: At the time of publication of this procurement, the final delivery address cannot be specified. The goods covered by this contract are intended for installation in data centres that are the subject of a separate procurement procedure. As a result, the Contracting Authority has not yet identified the future operating supplier or the final delivery location. The Contractor shall deliver the goods to the delivery address specified by the Contracting Authority. The delivery address will be located within Denmark. The Contracting Authority will provide the final delivery details within a reasonable period prior to the agreed delivery date.

5.1.3. Estimated duration

Duration: 120 Months

5.1.5. Value

Estimated value excluding VAT: 24 000 000,00 DKK

5.1.6. General information

Reserved participation:

Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice, European Single Procurement Document (ESPD), Procurement Document
Criterion: Average yearly turnover
Description of selection criterion: The tenderer must submit the European Single Procurement Document ("ESPD") with the following information. The tenderer's total annual turnover in the latest financial year(s) available. In this procedure, the tenderer may rely on the economic and financial capacity of other operators to fulfil the suitability requirements. The operator(s) making its/their economic and financial capacity available to the tenderer must sign a letter of commitment, see further in the tender specifications. The form is enclosed as an attachment to the tender specifications. If the tenderer relies on the economic and financial capacity of other entities in relation to the fulfilment of requirements, see below, the tenderer and the entities in question will be required by the contracting entity to undertake joint and several liability for the performance of the contract. The ESPD serves as provisional documentation that the tenderer

fulfils the requirements in respect of economic and financial capacity. Before the award decision is made, the tenderer to whom the contracting entity intends to award the contract must submit documentation that the information stated in the ESPD is accurate. Upon the contracting entity's request, the following documentation of economic and financial capacity must be submitted: A statement regarding the operator's overall turnover in the latest annual report/financial statement available, depending on when the operator was established or started trading if the figures for this turnover are available. For groups of operators (e.g. a consortium), the information in the latest annual report/financial statement available must be submitted for each participating operator in the group. Where an operator relies on the economic and financial capacity of other entities (e.g., a parent company, a sister company or a subcontractor), information for such other entities must be provided as well. Minimum requirement: As a minimum requirement, a total annual turnover of at least DKK 24 million is required in the latest annual report/financial statement available. If the tenderer relies on the capacities of other entities, the turnover is to be calculated as the total turnover of the tenderer and such other entities in the latest annual report/financial statement available. For groups of operators (e.g., a consortium), the turnover is calculated as the total turnover of the operators in the latest annual report/financial statement available. The information is to be stated in section IV.B of the ESPD.

Criterion: Other economic or financial requirements
Description of selection criterion: The brief description of the selection criteria (or criterion), including minimum requirements, required information (e.g. self-declaration, documentation) and how the criteria or criterion will be used to select candidates to be invited for the second stage of the procedure (if a maximum number of candidates was set): The tenderer must submit the European Single Procurement Document ("ESPD") with the following information: The tenderer's equity in the latest financial year available. In this procedure, the tenderer may rely on the economic and financial capacity of other operators to fulfil the suitability requirements. The operator(s) making its/their economic and financial capacity available to the tenderer must sign a letter of commitment, see further in the tender specifications. The form is enclosed as an attachment to the tender specifications. If the tenderer relies on the economic and financial capacity of other entities in relation to the fulfilment of the suitability requirements, the tenderer and the entities concerned will be required by the contracting entity to undertake joint and several liability for the performance of the contract. The ESPD serves as provisional documentation that the tenderer fulfils the requirements in respect of economic and financial capacity. Before the award decision is made, the tenderer to whom the contracting entity intends to award the contract must submit documentation that the information stated in the ESPD is accurate. Upon the contracting entity's request, the following documentation of economic and financial capacity must be submitted: The operator's balance sheet, or extracts thereof, from the latest annual report/financial statements available, where publication of the balance sheet is required under the law of the country in which the operator is established, or other documentation demonstrating the operator's equity. For groups of operators (e.g. a consortium), the relevant information from the latest annual report/financial statements available must be submitted for each participating operator in the group. Where an operator relies on the economic and financial capacity of other entities (e.g. a parent company, a sister company or a subcontractor), the corresponding information for such other entities must also be submitted. Minimum requirement: As a minimum requirement, the tenderer must have positive equity in the latest annual report/financial statements available. If the tenderer relies on the capacities of other entities, the equity is to be calculated as the combined equity of the tenderer and such other entities based on the latest annual report/financial statements available. For groups of operators (e.g. a consortium), the equity is calculated as the combined

equity of the participating operators based on the latest annual report/financial statements available. The information is to be stated in Section IV.B of the ESPD.

5.1.10. Award criteria

Criterion:
Type: Price
Name: Lowest price
Description: For further details refer to Appendix A.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 40
Criterion:
Type: Quality
Name: Quality
Description: For further details refer to Appendix A.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 60

5.1.11. Procurement documents

Address of the procurement documents: https://www.ethics.dk/ethics/eo#/f563970f-5cb2-4cf6-93a4-05fb250c3b7b/publicMaterial

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: https://www.ethics.dk/ethics/eo#/f563970f-5cb2-4cf6-93a4-05fb250c3b7b/homepage
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Variants: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of tenders: 14/10/2026 10:00:00 (UTC+00:00) Western European Time, GMT
Duration during which the tender must remain valid: 9 Months
Information that can be supplemented after the submission deadline:
No documents can be submitted later.
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Klagenævnet for Udbud
Information about review deadlines: Pursuant to the Danish Act on the Complaints Board for Public Procurement, etc. (lov om Klagenævnet for Udbud m.v.) (the Act is available (in Danish)

at www.retsinformation.dk), the following deadlines apply to the lodging of complaints: 45 calendar days after the contracting entity has published a notice in the Official Journal of the European Union that the contracting entity has entered into a contract. The deadline is calculated from the day after the day when the notice was published. 30 calendar days calculated from the day after the day when the contracting entity has notified the candidates concerned that a contract based on a framework agreement with reopening of competition or a dynamic purchasing system has been entered into if the notification has included an explanation of the relevant grounds for the decision. 6 months after the contracting entity entered into a framework agreement calculated from the day after the day when the contracting entity notified the candidates and tenderers concerned, see section 2(2) of the Act and section 171(4) of the Danish Public Procurement Act. 20 calendar days calculated from the day after the contracting entity has submitted notification of its decision, see section 185(2) of the Danish Public Procurement Act. Not later than at the time of lodging a complaint with the Danish Complaints Board for Public Procurement, the complainant must notify the contracting entity in writing that a complaint has been lodged with the Danish Complaints Board for Public Procurement and whether the complaint was lodged during the standstill period, see section 6 (4) of the Act. In cases where the complaint was not lodged within the standstill period, the complainant must furthermore indicate whether a suspensory effect of the complaint has been requested, see section 12(1) of the Act. The e-mail address of the Complaints Board for Public Procurement is klfu@naevneneshus.dk. The Complaints Board's own complaints procedure is available at https://naevneneshus.dk/start-din-klage/klagenaevnet-for-udbud/vejledning/.
Organisation providing more information on the review procedures: Konkurrence- og Forbrugerstyrelsen
Organisation receiving requests to participate: Digitaliseringsstyrelsen
Organisation processing tenders: Digitaliseringsstyrelsen

8. Organisations

8.1. ORG-0001

Official name: Digitaliseringsstyrelsen
Registration number: 34 05 11 78
Postal address: Landgreven 4
Town: København K
Postcode: 1301
Country subdivision (NUTS): Byen København (DK011)
Country: Denmark
Contact point: Charlotte Jacoby
Email: NemLog-in-udbud@digst.dk
Telephone: 33 92 52 00
Roles of this organisation:
Buyer
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: Klagenævnet for Udbud
Registration number: 37795526
Postal address: Toldboden 2
Town: Viborg
Postcode: 8800

Country subdivision (NUTS): Vestjylland (DK041)
Country: Denmark
Contact point: Klagenævnet for Udbud
Email: klfu@naevneneshus.dk
Telephone: +45 72405600
Internet address: https://naevneneshus.dk/start-din-klage/klagenaevnet-for-udbud/
Roles of this organisation:
Review organisation

8.1. ORG-0003
Official name: Konkurrence- og Forbrugerstyrelsen
Registration number: 10294819
Postal address: Carl Jacobsens Vej 35
Town: Valby
Postcode: 2500
Country subdivision (NUTS): Byen København (DK011)
Country: Denmark
Contact point: Konkurrence- og Forbrugerstyrelsen
Email: kfst@kfst.dk
Telephone: +45 41715000
Internet address: https://www.kfst.dk
Roles of this organisation:
Organisation providing more information on the review procedures

8.1. ORG-0004
Official name: Mercell Holding ASA
Registration number: 980921565
Postal address: Askekroken 11
Town: Oslo
Postcode: 0277
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: eSender
Email: publication@mercell.com
Telephone: +47 21018800
Fax: +47 21018801
Internet address: http://mercell.com/
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 8b759e4d-c1a9-441f-82d7-c4ef2b6d007c - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
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