

Ireland-Dublin: IT services: consulting, software development, Internet and support

OJ S 199/2023 16/10/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Central Bank of Ireland

Postal address: New Wapping Street, North Wall Quay, Dublin 1

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: D01 F7X3

Country: Ireland

E-mail: procurementcompliance@centralbank.ie

Telephone: +353 12246000

Fax: +353 12245550

Internet address(es):

Main address: <https://www.etenders.gov.ie>

Address of the buyer profile: <https://www.etenders.gov.ie>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.etenders.gov.ie>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Social Media Monitoring Services

Reference number: 2023P185

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

II.1.5. Estimated total value

Value excluding VAT: 360 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

Social Media Monitoring Services for the Central Bank of Ireland

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 360 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The duration of the Contract is intended to be 2 years. The Central Bank also has the right to extend the duration of the Contract by any period or series of periods up to a total of an additional 2 years, so that the Contract may ultimately have a maximum total duration of 4 years.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

The Central Bank is seeking a firm to provide and implement a Social Media Platform Solution that will enable the Central Bank to professionally manage its various social media campaigns, to better understand and increase audience engagement, to identify/monitor issues in relation to the Central Bank's reputation/brand, and to effectively identify and respond to emerging consumer protection issues and risks in the Irish financial services market. The figure in fields II.1.5 and II.2.6 represents the Central Bank's best estimate of the anticipated total value. It is not possible to be definitive in this regard by virtue of the nature of the relevant services. The total value may be significantly lower, or indeed significantly higher than, the figure in fields II.1.5 and II.2.6.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure Accelerated procedure Justification:

This requirement was published in OJEU under reference [2023/S 152-484919](#). That competition was subsequently cancelled due to a process issue but is now being readvertised with the same requirements.

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 152-484919](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 26/10/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 26/10/2023 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Town: Dublin

Postal code: 8

Country: Ireland

VI.5. Date of dispatch of this notice

11/10/2023