

623767-2026 - Competition

Norway – Insurance brokerage and agency services – Administration of requirements for expanded benefits pursuant to the National Insurance Act § 5-24 in the United States of America
OJ S 175/2026 10/09/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Norsk Helsenett SF

Email: anskaffelser@nhn.no

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Administration of requirements for expanded benefits pursuant to the National Insurance Act § 5-24 in the United States of America

Description: The Norwegian Directorate of Health ("the Customer"), as the agency board for Helfo, shall enter into a contract with a tenderer who can assist Helfo with administering a refund of health expenses from members of the Norwegian National Insurance Act, who are entitled to an expanded allowance in the United States in accordance with the National Insurance Act § 5-24. The service includes, among other things, negotiations of discounted prices with health service providers for health services covered by the National Insurance Act § 5-24. The customer would like a service with the following central attributes: Good widespread network of qualified health service providers High availability for members Good control and high efficiency in the treatment of requirements and settlement High security in the treatment and transfer of personal data Defence cost level for health care in USA Transparente and verifiable price and remuneration models

Procedure identifier: d88ba1fa-29ee-4e44-964a-bb714f909e55

Internal identifier: 26/03103

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The Norwegian Directorate of Health ("the Customer"), as the agency board for Helfo, shall enter into a contract with a tenderer who can assist Helfo with administering a refund of health expenses from members of the Norwegian National Insurance Act, who are entitled to an expanded allowance in the United States in accordance with the National Insurance Act § 5-24. The service includes, among other things, negotiations of discounted prices with health service providers for health services covered by the National Insurance Act § 5-24. The customer would like a service with the following central attributes: Good widespread network of qualified health service providers High availability for members Good control and high efficiency in the treatment of requirements and settlement High security in the treatment and transfer of personal data Defence cost level for health care in USA Transparente and verifiable price and remuneration models

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66518000 Insurance brokerage and agency services

Additional classification (cpv): 66000000 Financial and insurance services, 66500000 Insurance and pension services, 66510000 Insurance services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 50 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The Norwegian Directorate of Health, as the Agency Board for Helfo, shall enter into a contract with a tenderer who can assist Helfo with administering refunds of health expenses from members of the Norwegian National Insurance Scheme who are entitled to expanded benefits in the United States pursuant to the National Insurance Act § 5-24.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Administration of requirements for expanded benefits pursuant to the National Insurance Act § 5-24 in the United States of America

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5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66518000 Insurance brokerage and agency services

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5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Start date: 31/12/2026

Duration end date: 31/12/2030

5.1.5. Value

Estimated value excluding VAT: 50 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 05/10/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/282018381.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/282018381.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 13/10/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 13/10/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Trøndelag tingrett

8. Organisations

8.1. ORG-0001

Official name: Norsk Helsenett SF
Registration number: 994598759
Postal address: Abels gate 9
Town: TRONDHEIM
Postcode: 7030
Country subdivision (NUTS): Trøndelag/Trööndelage (NO060)
Country: Norway
Contact point: Avdeling anskaffelser
Email: anskaffelser@nhn.no
Telephone: +47 24200000
Internet address: <http://www.nhn.no>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Trøndelag tingrett
Registration number: 926722794
Town: Trondheim
Postcode: 7004
Country subdivision (NUTS): Trøndelag/Trööndelage (NO060)
Country: Norway

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 47b48c11-d91c-4613-a0e7-6c5364400cc6 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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