

**Norway-Inderøy: Interpretation services**  
**OJ S 218/2022 11/11/2022**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Innherred Innkjøp

National registration number: 997 391 853

Postal address: Vennalivegen 7

Town: Inderøy

NUTS code: NO060 Trøndelag

Postal code: 7670

Country: Norway

Contact person: Elin Mathisen Sæther

E-mail: [elin.mathisen.saether@inderoy.kommune.no](mailto:elin.mathisen.saether@inderoy.kommune.no)

**Internet address(es):**

Main address: <https://www.inderoy.kommune.no/innherred-innkjoep.499615.no.html>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Interpretation services

Reference number: 2022/1557

**II.1.2. Main CPV code**

79540000 Interpretation services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Innherred Innkjøp invites tenderers to an open tender contest for a contract for interpretation services. The contracting authority comprises 5 municipalities

The objective of the invitation to tender is to enter into a framework agreement to cover the contracting authority's needs for interpreting services related to physical attendance, and remote interpreting via telephone or video (Teams, Zoom, etc.)

**II.1.6.**

## **Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 12 000 000,00 NOK

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: NO060 Trøndelag

### **II.2.4. Description of the procurement**

Innherred Innkjøp invites tenderers to an open tender contest for a contract for interpretation services. The contracting authority comprises 5 municipalities

The objective of the invitation to tender is to enter into a framework agreement to cover the contracting authority's needs for interpreting services related to physical attendance, and remote interpreting via telephone or video (Teams, Zoom, etc.)

Purpose of the procurement

The contracting authority shall enter into a framework agreement for joint interpretation services on behalf of the 5 municipalities. The interpretation services include on-location interpretation, on-line interpretation, telephone interpretation and the translation of documents. The interpretation service will be used by the municipalities' institutions and service locations for guidance, clarifications, information, follow-up and quality assurance.

Municipal enterprises that need interpreters include: health centres, general practitioners, child welfare, adult education, NAV, crisis centres, emergency doctor surgeries the refugee service, schools, nurseries, care institutions etc.

The objective of the agreement is to ensure that the contracting authority achieves a cost efficient and rational procurement of high quality interpretation services, simplifying the procurements and achieve an improved total financial progress.

The agreement includes services listed in the service requirement specification and the price sheet.

### **II.2.5. Award criteria**

Quality criterion - Name: Ordering and delivery of interpretation assignments. / Weighting: 30

Quality criterion - Name: Service, guarantee, training and follow up / Weighting: 30

Cost criterion - Name: Price / Weighting: 40

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 177-502536](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

26/10/2022

##### **V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Hero Tolk AS

National registration number: 916 285 736

Postal address: Postboks 459

Town: Stavanger

NUTS code: NO0A1 Rogaland

Postal code: 4002

Country: Norway

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 12 000 000,00 NOK

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

Mercell notice: <https://opic.com/id/afphvehczs>

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Inntrøndelag tingrett

Town: Trøndelag

Country: Norway

**VI.5. Date of dispatch of this notice**

08/11/2022