

626725-2026 - Competition

France – Software maintenance and repair services – Maintenance du Portail Usager et du CRM Salesforce de la Ville de Neuilly-sur-Seine et prestations associées

OJ S 176/2026 11/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Ville de Neuilly-sur-Seine

Email: marchespublics@ville-neuillysurseine.fr

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Maintenance du Portail Usager et du CRM Salesforce de la Ville de Neuilly-sur-Seine et prestations associées

Description: Maintenance du Portail Usager et du CRM Salesforce de la Ville de Neuilly-sur-Seine et prestations associées

Procedure identifier: 36f56092-dee6-45ef-920c-701e9c71d56b

Internal identifier: 2026-011

Type of procedure: Open

The procedure is accelerated: yes

Justification for the accelerated procedure: Remise des offres par voie électronique

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

2.1.2. Place of performance

Country subdivision (NUTS): Hauts-de-Seine (FR105)

Country: France

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Maintenance du Portail Usager et du CRM Salesforce de la Ville de Neuilly-sur-Seine et prestations associées

Description: Maintenance du Portail Usager et du CRM Salesforce de la Ville de Neuilly-sur-Seine et prestations associées

Internal identifier: 2026-011

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Hauts-de-Seine (FR105)

Country: France

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Le contrat est reconduit de manière tacite. L'acheteur notifie la décision de ne pas reconduire le contrat 3 mois avant la date de fin de la période d'exécution en cours. Le titulaire ne peut pas refuser la décision de reconduction du contrat.

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Criterion:

Type: Price

Criterion:

Type: Quality

Description: Performance environnementale

5.1.11. Procurement documents

Address of the procurement documents: <https://marches.maximilien.fr/entreprise/consultation/946525?orgAcronyme=b4a>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://marches.maximilien.fr/entreprise/consultation/946525?orgAcronyme=b4a>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 12/10/2026 16:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: Solidaire

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif de Cergy-Pontoise

Information about review deadlines: voir documents de la consultation

Organisation providing additional information about the procurement procedure: Ville de Neuilly-sur-Seine

Organisation providing offline access to the procurement documents: Ville de Neuilly-sur-Seine

Organisation receiving requests to participate: Ville de Neuilly-sur-Seine

Organisation processing tenders: Ville de Neuilly-sur-Seine

8. Organisations

8.1. ORG-0001

Official name: Ville de Neuilly-sur-Seine

Registration number: 21920051600017

Postal address: 96, avenue Achille Peretti

Town: Neuilly-sur-Seine

Postcode: 92522

Country subdivision (NUTS): Hauts-de-Seine (FR105)

Country: France

Contact point: Direction des marchés publics

Email: marchespublics@ville-neuillysurseine.fr

Telephone: +33 140888805

Internet address: <https://www.neuillysurseine.fr/page/les-consultations-de-la-ville>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: Tribunal administratif de Cergy-Pontoise

Registration number: 17950702500015

Postal address: 2-4 boulevard de l'Hautil
Town: Cergy-Pontoise
Postcode: 95027
Country subdivision (NUTS): Val-d'Oise (FR108)
Country: France
Internet address: <https://cergy-pontoise.tribunal-administratif.fr/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: edb2cb05-ba15-4e4a-b663-7b9a8edb9bcf - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
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