

**United Kingdom-Bristol: Security software development services**  
**OJ S 250/2020 23/12/2020**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Jisc Services Ltd

National registration number: 56579

Postal address: 4 Portwall Lane

Town: Bristol

NUTS code: UK United Kingdom

Postal code: BS1 6NB

Country: United Kingdom

Contact person: Tony Claxton

E-mail: [tony.claxton@jisc.ac.uk](mailto:tony.claxton@jisc.ac.uk)

**Internet address(es):**

Main address: <https://www.jisc.ac.uk>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/87175>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=36016&B=JISC](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=36016&B=JISC)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=36016&B=JISC](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=36016&B=JISC)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Other type: National education and research network provider

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Jisc Managed Firewall Service

Reference number: Proc1021

**II.1.2. Main CPV code**

72212730 Security software development services

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

Jisc Services Ltd (JSL) seeks a Managed Security Service Provider (MSSP) Partner who can work with us to design, build, operate and eventually transfer to JSL, a managed firewall service; this will be the principal service that will complement both Jisc's managed security service portfolio and connectivity services portfolio.

Further information is available within the tender document.

### **II.1.5. Estimated total value**

Value excluding VAT: 30 000 000,00 GBP

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72212730 Security software development services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

### **II.2.4. Description of the procurement**

Jisc Services Ltd (JSL) seeks a Managed Security Service Provider (MSSP) Partner who can work with us to design, build, operate and eventually transfer to JSL, a managed firewall service; this will be the principal service that will complement both Jisc's managed security service portfolio and connectivity services portfolio.

In longer-term support of JSL in the use of products and services you might supply, Jisc seeks to develop an ongoing relationship based on the principles of innovation, transparency and partnership.

The partner is also required to work with JSL to design, build, operate and eventually transfer to JSL any associated services in support of the managed firewall service.

Furthermore, to support JSL in the design and operation of other managed services opportunities that may arise to evolve JSL's managed security service portfolio and connectivity services portfolios. The potential for these additional service being to help support JSL's overarching goal; to improve the security posture of our connected organisations.

The partner is required to support JSL in bringing to market these services as Jisc branded services. As a Jisc branded service all end customer orders and contracts will be placed with Jisc, rather than the managed security service provider, which will provide the operational aspects of the managed service on JSL's behalf.

Although JSL is looking to benefit from the MSSP's design and operational experience, it is important that the service be developed with JSL's particular requirements in mind, and reflecting the specific needs of the education and research sector, rather than the repositioning of a more generic managed firewall service.

For further information relating to who will be eligible to purchase this new managed service from JSL and for further information relating to the scope, please refer to the tender document.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 30 000 000,00 GBP

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 72

This contract is subject to renewal: no

**II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 5  
Objective criteria for choosing the limited number of candidates:

Criteria as stated within the tender documents.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****Section III: Legal, economic, financial and technical information**

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**III.1. Conditions for participation****III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

**Section IV: Procedure**

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**IV.1. Description****IV.1.1. Type of procedure**

Competitive dialogue

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

As this is a Managed Firewall Service and it being a principle to be an integrated service for both Jisc's Cyber managed services portfolio and possibly Connectivity's managed edge (Wan) portfolio needs careful operational planning. We would not be able to move the managed service to a new supplier, or in house, without careful consideration and lengthy operational capacity planning.

**IV.1.4.**

## **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

## **IV.2. Administrative information**

### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 01/02/2021 Local time: 12:00

### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Jisc Services Ltd

Postal address: 4 Portwall Lane

Town: Bristol

Postal code: BS1 6NB

Country: United Kingdom

E-mail: [Procurement@Jisc.ac.uk](mailto:Procurement@Jisc.ac.uk)

### **VI.5. Date of dispatch of this notice**

18/12/2020