

Netherlands-Amsterdam: Provision of External Service Providers for IT Infrastructure Administration, Security Implementation and End User Equipment and Software Management
OJ S 251/2020 24/12/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: European Medicines Agency

Postal address: PO Box 71010

Town: Amsterdam

NUTS code: NL1 Noord-Nederland

Postal code: 1008 BA

Country: Netherlands

E-mail: contracts@ema.europa.eu

Internet address(es):

Main address: <https://www.ema.europa.eu/>

Address of the buyer profile: <https://www.ema.europa.eu/en/about-us/procurement>

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of External Service Providers for IT Infrastructure Administration, Security Implementation and End User Equipment and Software Management

Reference number: EMA/2019/18/IT

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

This call for tender aims to put into place contractual arrangements with a maximum of three economic operators in priority order for the provision of services, on a time and means basis, quoted time and means or fixed price basis that will enable the Agency to acquire resources not employed directly by the Agency in the domain of IT infrastructure administration, IT security implementation and end user equipment and software management.

The Agency estimates, without this being binding, that the total requirement for consulting services is expected to represent 17.596 person-days over the 4-year framework contract period.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 6 100 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72261000 Software support services, 72263000 Software implementation services, 72267000 Software maintenance and repair services, 72253200 Systems support services, 72222000 Information systems or technology strategic review and planning services, 72223000 Information technology requirements review services, 72246000 Systems consultancy services, 72228000 Hardware integration consultancy services, 72251000 Disaster recovery services, 72252000 Computer archiving services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267100 Maintenance of information technology software, 72315100 Data network support services, 72315200 Data network management services, 72317000 Data storage services, 72318000 Data transmission services, 72322000 Data management services, 72511000 Network management software services, 72513000 Office automation services, 72611000 Technical computer support services, 72710000 Local area network services, 72720000 Wide area network services, 72810000 Computer audit services, 72910000 Computer back-up services

II.2.3. Place of performance

NUTS code: NL1 Noord-Nederland

Main site or place of performance: Mainly at Domenico Scarlattilaan 6, Amserdam-Zuidas, 1083 HS, The NETHERLANDS. Services can be performed on an intra-muros or extra-muros basis.

II.2.4. Description of the procurement

This call for tender aims to put into place contractual arrangements with a maximum of three economic operators in priority order for the provision of services, on a time and means basis, quoted time and means or fixed price basis that will enable the Agency to acquire resources not employed directly by the Agency in the domain of IT infrastructure administration, IT security implementation and end user equipment and software management.

II.2.5. Award criteria

Quality criterion - Name: Quality of services / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

See internet address provided in section I.3).

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 248-611281](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: EMA/2019/18/IT

Title:

Provision of External Service Providers for IT Infrastructure Administration, Security Implementation and End User Equipment and Software Management — First Priority Contractor

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/11/2020

V.2.2. Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Everis Belgique SPRL

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 6 100 000,00 EUR

V.2.5.

Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 30 %

Section V: Award of contract

Contract No: EMA/2020/43/IT

Title:

Provision of External Service Providers for IT Infrastructure Administration, Security Implementation and End User Equipment and Software Management — Second Priority Contractor

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

04/12/2020

V.2.2. Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Hellenic Telecommunications Organization S.A.-OTE AE

Town: Athens

NUTS code: EL30 ΑΤΤΙΚΗ (Attiki)

Country: Greece

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: ARHS Developments SA

Town: Luxembourg

NUTS code: LU Luxembourg

Country: Luxembourg

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: ALTIA Consultores S.A.

Town: Oleiros

NUTS code: ES111 A Coruña

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 6 100 000,00 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 45 %

Section V: Award of contract

Contract No: EMA/2020/44/IT

Title:

Provision of External Service Providers for IT Infrastructure Administration, Security Implementation and End User Equipment and Software Management — Third Priority Contractor

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

26/11/2020

V.2.2. Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Accenture BV

Town: Amsterdam

NUTS code: NL329 Groot-Amsterdam

Country: Netherlands

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Octopus International SA/NV

Town: Brussels

NUTS code: BE10 Région de Bruxelles-Capitale/ Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Next Ventures BV

Town: Amsterdam

NUTS code: NL329 Groot-Amsterdam

Country: Netherlands

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 6 100 000,00 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 13 %

Section VI: Complementary information

VI.3. Additional information

See internet address provided in section I.3).

VI.4. Procedures for review

VI.4.1.

Review body

Official name: General Court

Postal address: rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: European Medicines Agency

Postal address: PO Box 71010

Town: Amsterdam

Postal code: 1008 BA

Country: Netherlands

E-mail: info@ema.europa.eu

Telephone: +31 887816000

Internet address: <http://www.ema.europa.eu>

VI.5. Date of dispatch of this notice

18/12/2020