

626990-2026 - Direct award preannouncement

Norway – Computer archiving services – Intention notice: An agreement with Documaster AS for freestanding archive core and accompanying services.

OJ S 176/2026 11/09/2026

Voluntary ex-ante transparency notice

Services

1. Buyer

1.1. Buyer

Official name: Tromsø kommune

Email: Edin.lasse.rebac@tromso.kommune.no

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Intention notice: An agreement with Documaster AS for freestanding archive core and accompanying services.

Description: Intention notice: An agreement with Documaster AS for freestanding archive core and accompanying services. Tromsø municipality intends to enter into a combined contract with Documaster AS for the delivery of a freestanding Noark certified archive core and associated services. The service includes an archive system approved in accordance with the Norwegian Archive Standard (Noark 5) for continuous archiving from integrated systems and historical data from completed systems. The contract also includes technical systems and assistance necessary for using the archive system, as well as systems for the administration of archive packages, technical descriptions of archive extraction and digitalisation of analogue archives. Tromsø municipality has carried out a market survey (RFI) to map alternative solutions and suppliers. The municipality has not identified other systems that can cover the total need within the municipality's existing architecture and integrations. The municipality already uses Documaster AS as the supplier of these services through several different contracts. A supplier exchange will involve the establishment of a new system, migration of existing archive data and adaptation and establishment of integrations with the municipality's trade systems. This will result in increased costs for implementation, migration, development, testing and adaptation, in addition to costs connected to further management of the system. Based on the market survey and the technical and economic consequences of establishing an alternative system, Tromsø municipality considers that there is not a reasonable alternative that can cover the municipality's total need. The municipality therefore intends to enter into a contract directly with Documaster AS pursuant to the procurement regulations § 13-4 letter b no. 2.

Procedure identifier: d473fecb-42ad-4775-b732-4c8792fc0253

Internal identifier: 26/113

Type of procedure: Negotiated without prior call for competition

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72252000 Computer archiving services

Additional classification (cpv): 48311000 Document management software package, 72000000 IT services: consulting, software development, Internet and support, 72512000 Document management services, 79995100 Archiving services, 79999000 Scanning and invoicing services

2.1.2. Place of performance

Anywhere in the European Economic Area

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Intention notice: An agreement with Documaster AS for freestanding archive core and accompanying services.

Description: Intention notice: An agreement with Documaster AS for freestanding archive core and accompanying services. Tromsø municipality intends to enter into a combined contract with Documaster AS for the delivery of a freestanding Noark certified archive core and associated services. The service includes an archive system approved in accordance with the Norwegian Archive Standard (Noark 5) for continuous archiving from integrated systems and historical data from completed systems. The contract also includes technical systems and assistance necessary for using the archive system, as well as systems for the administration of archive packages, technical descriptions of archive extraction and digitalisation of analogue archives. Tromsø municipality has carried out a market survey (RFI) to map alternative solutions and suppliers. The municipality has not identified other systems that can cover the total need within the municipality's existing architecture and integrations. The municipality already uses Documaster AS as the supplier of these services through several different contracts. A supplier exchange will involve the establishment of a new system, migration of existing archive data and adaptation and establishment of integrations with the municipality's trade systems. This will result in increased costs for implementation, migration, development, testing and adaptation, in addition to costs connected to further management of the system. Based on the market survey and the technical and economic consequences of establishing an alternative system, Tromsø municipality considers that there is not a reasonable alternative that can cover the municipality's total need. The municipality therefore intends to enter into a contract directly with Documaster AS pursuant to the procurement regulations § 13-4 letter b no. 2.

Internal identifier: 26/113

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72252000 Computer archiving services

Additional classification (cpv): 48311000 Document management software package, 72000000 IT services: consulting, software development, Internet and support, 72512000 Document management services, 79995100 Archiving services, 79999000 Scanning and invoicing services

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.6. General information

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.16. Further information, mediation and review

Review organisation: Nord-Troms og Senja tingrett

Organisation signing the contract: Tromsø kommune

6. Results

Direct award

:

Justification for direct award: The contract can be provided only by a particular economic operator because of an absence of competition for technical reasons

Other justification: Tromsø municipality intends to enter into a combined contract with Documaster AS for the delivery of a freestanding Noark certified archive core and associated services. The service includes an archive system approved in accordance with the Norwegian Archive Standard (Noark 5) for continuous archiving from integrated systems and historical data from completed systems. The contract also includes technical systems and assistance necessary for using the archive system, as well as systems for the administration of archive packages, technical descriptions of archive extraction and digitalisation of analogue archives. Tromsø municipality has carried out a market survey (RFI) to map alternative solutions and suppliers. The municipality has not identified other systems that can cover the total need within the municipality's existing architecture and integrations. The municipality already uses Documaster AS as the supplier of these services through several different contracts. A supplier exchange will involve the establishment of a new system, migration of existing archive data and adaptation and establishment of integrations with the municipality's trade systems. This will result in increased costs for implementation, migration, development, testing and adaptation, in addition to costs connected to further management of the system. Based on the market survey and the technical and economic consequences of establishing an alternative system, Tromsø municipality considers that there is not a reasonable alternative that can cover the municipality's total need. The municipality therefore intends to enter into a contract directly with Documaster AS pursuant to the procurement regulations § 13-4 letter b no. 2.

6.1. Result lot identifier: LOT-0000

6.1.2. Information about winners

Winner:

Official name: Documaster AS

Tender:

Tender identifier: Tilbud Documaster AS - Arkivkjerne

Identifier of lot or group of lots: LOT-0000

Value of the tender: 3 500 000,00 NOK

The tender was ranked: yes

Subcontracting: No

Contract information:

Identifier of the contract: Auto

Title: Intention notice: An agreement with Documaster AS for freestanding archive core and accompanying services.

Organisation signing the contract: Tromsø kommune

8. Organisations

8.1. ORG-0001

Official name: Tromsø kommune
Registration number: 940 101 808
Department: Seksjon for anskaffelser
Postal address: Rådhuset, Postboks 6900 Langnes
Town: Tromsø
Postcode: 9299
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway
Contact point: Edin Lasse Rebac
Email: Edin.lasse.rebac@tromso.kommune.no
Telephone: +47 77 79 00 00

Roles of this organisation:

Buyer
Organisation signing the contract

8.1. ORG-0002

Official name: Nord-Troms og Senja tingrett
Registration number: 926 723 022
Postal address: Postboks 2510
Town: Tromsø
Postcode: 9270
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway
Email: tntspost@domstol.no
Telephone: 77 60 34 00
Internet address: <https://www.domstol.no/no/domstoler/tingrett/nord-troms-og-senja-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Documaster AS
Registration number: 995475383
Town: Oslo
Postcode: 0278
Country subdivision (NUTS): Oslo (NO081)
Country: Norway

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

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