

628089-2026 - Competition

Spain – Travel services – Servicio de agencia de viajes para la Autoridad Portuaria de Castellón
OJ S 176/2026 11/09/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Presidencia de la Autoridad Portuaria de Castellón

Email: contratacion@portcastello.com

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de agencia de viajes para la Autoridad Portuaria de Castellón

Description: El procedimiento y naturaleza del contrato es de conformidad con la LCSP y los pliegos publicados

Procedure identifier: 10b0d085-16e8-49ba-b751-edcdd98e190e

Internal identifier: EXG26-0054

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63515000 Travel services

2.1.2. Place of performance

Country subdivision (NUTS): Castellón / Castelló (ES522)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 800 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Corruption: según establecido en los artículos 71 y siguientes de la LCSP

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de agencia de viajes para la Autoridad Portuaria de Castellón

Description: El procedimiento y naturaleza del contrato es de conformidad con la LCSP y los pliegos publicados

Internal identifier: EXG26-0054

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63515000 Travel services

5.1.2. Place of performance

Country subdivision (NUTS): Castellón / Castelló (ES522)

Country: Spain

5.1.3. Estimated duration

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: SE PREVEN 4 PRÓRROGAS DE 12 MESES CADA PRÓRROGA

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Other

Social objective promoted: Other

Innovation procurement: The procured works, supplies or services are novel or significantly improved compared to other works, supplies, or services already on the market.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Aumento en euros del importe del seguro de accidente de viaje, invalidez y fallecimiento..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Eliminación de franquicias.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Price

Description: oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Plataforma digital de gestión de incidencias y siniestros.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Servicio de asistencia multilingüe 24/7.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Descripción de los programas que faciliten la automatización en la metodología del trabajo..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Experiencia en otras administraciones públicas. .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Metodología de trabajo para la prestación del servicio en cuanto a la gestión de reservas de los viajes y atención 24 horas..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 9

Criterion:

Type: Quality

Description: Metodología del trabajo para la prestación del servicio durante el viaje..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 9

Criterion:

Type: Quality

Description: Propuestas de mejora .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=GACRrcvt7w59Zh%2FyRJgM8w%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=GACRrcvt7w59Zh%2FyRJgM8w%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 13/10/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Years

Information about public opening:

Opening date: 10/11/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: AUTORIDAD PORTUARIA DE CASTELLÓN

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Utilizar un lenguaje no sexista de conformidad con la Ley Orgánica 3/2007, para la Igualdad efectiva de mujeres y hombres..

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Presidencia de la Autoridad Portuaria de Castellón - Autoridad Portuaria de Castellón

Information about review deadlines: según establecido en los artículos 44 y siguientes de la LCSP

8. Organisations

8.1. ORG-0001

Official name: Presidencia de la Autoridad Portuaria de Castellón

Registration number: 40048410007301

Registration number: Q1267007A

Town: Grao de Castellón

Postcode: 12100

Country subdivision (NUTS): Castellón / Castelló (ES522)

Country: Spain

Contact point: Presidencia de la Autoridad Portuaria de Castellón

Email: contratacion@portcastello.com

Telephone: 964281140

Fax: 964283800

Internet address: <http://www.portcastello.com>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=3tHo2DOA4dg%3D>

Other contact points:

Official name: Autoridad Portuaria de Castellón

Town: CASTELLÓN

Postcode: 12100

Country subdivision (NUTS): Castellón / Castelló (ES522)

Country: Spain

Email: contratacion@portcastello.com

Telephone: +34 964281140

Internet address: <https://www.portcastello.com/>

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: a0a12676-7420-4ed4-9a25-2b1004db8338 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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