

628207-2026 - Competition

Spain – Facilities management services for computer systems development – Contrato de servicios para la plataforma de gestión de contenidos y portales del Ayuntamiento de Madrid
OJ S 176/2026 11/09/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Organismo Autónomo Informática del Ayuntamiento de Madrid

Email: iamcontratacion@madrid.es

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contrato de servicios para la plataforma de gestión de contenidos y portales del Ayuntamiento de Madrid

Description: El presente contrato tiene por objeto la continuidad, operación, mantenimiento y evolución de los servicios actualmente prestados para la Plataforma Corporativa de Gestión de Contenidos Web y Portales del Ayuntamiento de Madrid, incluyendo todos los portales web soportados por la misma. Los servicios se prestarán en modalidad de servicio gestionado.

Procedure identifier: c2fe15ae-8cdf-47bf-8448-b108f55541e3

Previous notice: ffd689c0-4328-4184-81fe-4ed5cace3885-01

Internal identifier: 300/2026/01061

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72514200 Facilities management services for computer systems development

Additional classification (cpv): 72253200 Systems support services, 72262000 Software development services, 72414000 Web search engine providers, 72514100 Facilities management services involving computer operation, 72514300 Facilities management services for computer systems maintenance

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 4 710 402,94 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations set under purely national exclusion grounds: Motivos de exclusión exclusivamente nacionales

5. Lot

5.1. Lot: LOT-0000

Title: Contrato de servicios para la plataforma de gestión de contenidos y portales del Ayuntamiento de Madrid

Description: El presente contrato tiene por objeto la continuidad, operación, mantenimiento y evolución de los servicios actualmente prestados para la Plataforma Corporativa de Gestión de Contenidos Web y Portales del Ayuntamiento de Madrid, incluyendo todos los portales web soportados por la misma. Los servicios se prestarán en modalidad de servicio gestionado.

Internal identifier: 300/2026/01061

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72514200 Facilities management services for computer systems development

Additional classification (cpv): 72253200 Systems support services, 72262000 Software development services, 72414000 Web search engine providers, 72514100 Facilities management services involving computer operation, 72514300 Facilities management services for computer systems maintenance

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Start date: 01/10/2026

Duration: 775 Days

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Other

Social objective promoted: Other

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Instalaciones técnicas y medidas para garantizar la calidad

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Mejora de los umbrales de los indicadores ANS.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Oferta Económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 44

Criterion:

Type: Quality

Description: Oferta Técnica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 46

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=INRGaLx6w7qFQ%2FIhRK79IA%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=INRGaLx6w7qFQ%2FIhRK79IA%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 28/09/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Years

Information about public opening:

Opening date: 30/09/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: A distancia / entorno virtual

Opening date: 07/10/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: A distancia / entorno virtual

Opening date: 30/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: A distancia / entorno virtual

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: La establecida en el PPTP en el apartado 16.2, Adopción de medidas dirigidas a la promoción de la igualdad de trato y no discriminación por razón de orientación sexual, identidad sexual, expresión de género y características sexuales, en relación con el personal destinado a la ejecución del contrato.

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Organismo Autónomo Informática del Ayuntamiento de Madrid - Tribunal Administrativo de Contratación Pública de la Comunidad de Madrid

Information about review deadlines: Las actuaciones de este contrato serán susceptibles de recurso especial en los términos establecidos en la Ley 9/2017, de 8 de noviembre, de Contratos del Sector Público.

8. Organisations

8.1. ORG-0001

Official name: Organismo Autónomo Informática del Ayuntamiento de Madrid

Registration number: 31010880144848

Registration number: P2800031C

Town: Madrid

Postcode: 28037

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Organismo Autónomo Informática del Ayuntamiento de Madrid

Email: iamcontratacion@madrid.es

Telephone: +34 915885689

Internet address: <http://www.madrid.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=PRxKVrRRVzcQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo de Contratación Pública de la Comunidad de Madrid

Town: Madrid

Postcode: 28010

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: tribunal.contratacion@madrid.org

Telephone: +34 917206346

Fax: +34 917206347

Internet address: <http://www.madrid.org/es/tacp/>

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: bec5f9e5-890d-4413-ab4f-de52407d5621 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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