

**Netherlands-Heerlen: Telecommunications services**  
**OJ S 219/2022 14/11/2022**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Open Universiteit  
National registration number: 331569381  
Postal address: Valkenburgerweg 177  
Town: Heerlen  
NUTS code: NL Nederland  
Postal code: 6419 AT  
Country: Netherlands  
Contact person: Ruben Obsteter  
E-mail: [aanbestedingen@ou.nl](mailto:aanbestedingen@ou.nl)  
Telephone: +31 455762971  
**Internet address(es):**  
Main address: <http://www.ou.nl>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Unified Communications  
Reference number: U2021-10934

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Het doel van de aanbesteding is het sluiten van een overeenkomst met een (1) opdrachtnemer voor het leveren van implementatiediensten en randapparatuur voor Microsoft Teams Phone System (hierna te noemen Unified Communications oplossing), optionele aanvullende oplossingen, ondersteuning in functioneel beheer voor de Unified Communications oplossing, mobiele telefonie en mobiel internet, ten behoeve van de OU, conform het gestelde in de aanbestedingsdocumenten.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 050 000,00 EUR

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Heerlen

#### **II.2.4. Description of the procurement**

Voor hoeveelheid en omvang zie de gegevens in de aanbestedingsdocumenten.

#### **II.2.5. Award criteria**

Quality criterion - Name: Kwaliteit (beste prijs kwaliteit verhouding) / Weighting: 60

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: yes

Description of options:

Met de geselecteerde opdrachtnemer(s) wil de OU een overeenkomst aangaan met een looptijd van vier (4) jaren.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 017-041286](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Unified Communications

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

14/10/2022

**V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Kreuze Telecom

National registration number: 14011320

Postal address: Amerikalaan 14

Town: MAASTRICHT-AIRPORT

NUTS code: NL Nederland

Postal code: 6199AE

Country: Netherlands

E-mail: [g.weltens@kreuze.nl](mailto:g.weltens@kreuze.nl)

Telephone: +31 433585757

Internet address: <http://www.kreuze.nl>

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 050 000,00 EUR

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Geschillen

Postal address: Sint Annadal 1, Postbus 1988

Town: Maastricht

Postal code: 6214PA, 6201BZ

Country: Netherlands

E-mail: [rechtbankmaastricht@rechtspraak.nl](mailto:rechtbankmaastricht@rechtspraak.nl)

Internet address: <http://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Limburg>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Klachtenmeldpunt

Postal address: Valkenburgerweg 177, Postbus 2960

Town: Heerlen  
Postal code: 6419AT, 6401DL  
Country: Netherlands  
E-mail: [klachten.aanbestedingen@ou.nl](mailto:klachten.aanbestedingen@ou.nl)  
Internet address: <http://www.ou.nl>

**VI.5. Date of dispatch of this notice**

09/11/2022