

Norway-Bergen: Business services: law, marketing, consulting, recruitment, printing and security
OJ S 219/2022 14/11/2022
Contract award notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Skyss

National registration number: 992 051 825

Postal address: Postboks 7900

Town: Bergen

NUTS code: NO0A2 Vestland

Postal code: 5020

Country: Norway

Contact person: Gry Loftesnes Skyss

E-mail: gry.loftesnes@vlfk.no

Internet address(es):

Main address: <https://www.skyss.no/>

I.6. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Market and customer surveys for Skyss

Reference number: SKYSS/22/27

II.1.2. Main CPV code

79000000 Business services: law, marketing, consulting, recruitment, printing and security

II.1.3. Type of contract

Services

II.1.4. Short description

The procurement involves 2 lots (delivery packages):

1. On-board surveys

2. Other customer and market surveys and Skyss customer panel

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 22 000 000,00 NOK

II.2. Description

II.2.1. Title

Lot 1: On-board survey
Lot No: 1

II.2.2. Additional CPV code(s)

79000000 Business services: law, marketing, consulting, recruitment, printing and security, 79310000 Market research services, 79311000 Survey services, 79311200 Survey conduction services

II.2.3. Place of performance

NUTS code: NO0A2 Vestland

II.2.4. Description of the procurement

To cover Skyss' need for insight into customers' experiences on specific trips based on a survey on board the means of transport (on-board surveys) and an associated web solution where the results are updated daily

Lot 1 On-board survey is entered into as an ongoing service contract. The estimated value of the contract is approx. NOK 2-3 million per year.

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2: Other customer and market surveys and Skyss customer panel
Lot No: 2

II.2.2. Additional CPV code(s)

79310000 Market research services, 79311000 Survey services, 79311200 Survey conduction services, 79342310 Customer survey services

II.2.3. Place of performance

NUTS code: NO0A2 Vestland

II.2.4. Description of the procurement

To cover Skyss' need for assistance with the implementation of other types of customer and market surveys, as well as the management and use of Skyss' customer panel

For more detailed information about the contents and scope of the procurement, refer to the Contract with attachments.

Lot 2 contains a fixed service element, handling of Skyss' customer panel, and a variable service portion, implementation of other customer and market surveys. The contracting authority will call for these services as needed, so that the contract is a framework agreement. The estimated value of the contract is approx. NOK 1.5-2.5 million per annum.

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 136-390742](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

02/11/2022

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Epinion

National registration number: 25638670

Postal address: Søndergade 3, 1 sal

Town: Aarhus

NUTS code: DK Danmark

Postal code: 8000

Country: Denmark

Internet address: <http://www.epinion.dk>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

V.2.5. Information about subcontracting

V.2.6. Price paid for bargain purchases

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

02/11/2022

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Opinion AS

National registration number: 925 808 962

Postal address: Vulkan 16

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0178

Country: Norway

Internet address: <http://www.opinion.no>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 10 000 000,00 NOK

Total value of the contract/lot: 10 000 000,00 NOK

V.2.5. Information about subcontracting

V.2.6. Price paid for bargain purchases

Section VI: Complementary information

VI.3. Additional information

Mercell notice: <https://opic.com/id/aftfdujath>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Bergen tingrett

Town: Bergen

Country: Norway

VI.5. Date of dispatch of this notice

09/11/2022