631745-2026 - Competition

Portugal – Health and safety services – Aquisição de Serviço Central e de Atendimento para Telecuidados
OJ S 177/2026 14/09/2026
Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Serviços Partilhados do Ministério da Saúde, EPE
Email: contratacao@spms.min-saude.pt
Legal type of the buyer: Public undertaking
Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Aquisição de Serviço Central e de Atendimento para Telecuidados
Description: (DAG) Aquisição de Serviço Central e de Atendimento para Telecuidados [20260282]
Procedure identifier: 8053bddf-dbac-46ee-b912-299036c63e01
Internal identifier: 20260282
Type of procedure: Open
The procedure is accelerated: no
Main features of the procedure: Concurso Público com Publicidade no JOUE

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 71317200 Health and safety services

2.1.2. Place of performance

Town: Lisboa
Country subdivision (NUTS): Grande Lisboa (PT1A0)
Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 900 000,00 EUR

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document Request

5. Lot

5.1. Lot: LOT-0000

Title: Aquisição de Serviço Central e de Atendimento para Telecuidados
Description: (DAG) Aquisição de Serviço Central e de Atendimento para Telecuidados [20260282]
Internal identifier: 20260282

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 71317200 Health and safety services

5.1.2. Place of performance

Town: Lisboa
Country subdivision (NUTS): Grande Lisboa (PT1A0)
Country: Portugal

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 900 000,00 EUR

5.1.6. General information

Reserved participation:
Participation is not reserved.
The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): no
This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:
Type: Price
Name: Preço
Description: Preço

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese
Address of the procurement documents: https://community.vortal.biz/Public/public-tender-documents/TFdleEQwSi91R0FRMDhYZ2swOXdqaE41ZlhESjhvVmdrZ2QwVG5DUkhEV0JmVkhueUlSOUhFM

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: https://community.vortal.biz/public/
Languages in which tenders or requests to participate may be submitted: Portuguese
Electronic catalogue: Allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required
Variants: Not allowed
Description of the financial guarantee: Ver Programa de Procedimento
Deadline for receipt of tenders: 21/09/2026 18:00:59 (UTC+00:00) Western European Time, GMT
Duration during which the tender must remain valid: 180 Days
Information about public opening:
Opening date: 22/09/2026 09:00:00 (UTC+00:00) Western European Time, GMT
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: Conforme disposto nas Peças do procedimento
Electronic invoicing: Allowed
Electronic ordering will be used: no
Electronic payment will be used: yes
Financial arrangement: Conforme disposto nas Peças do procedimento

5.1.15. Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Serviços Partilhados do Ministério da Saúde, EPE
Information about review deadlines: Conforme disposto na Lei

8. Organisations

8.1. ORG-0001

Official name: Serviços Partilhados do Ministério da Saúde, EPE
Registration number: 509540716
Postal address: Avenida da República 61
Town: Lisboa
Postcode: 1050-189
Country subdivision (NUTS): Grande Lisboa (PT1A0)
Country: Portugal
Email: contratacao@spms.min-saude.pt
Telephone: 211545600
Fax: 211545649
Internet address: https://www.spms.min-saude.pt/
Information exchange endpoint (URL): https://community.vortal.biz/public/
Roles of this organisation:
Buyer
Review organisation

8.1. ORG-0002

Official name: Imprensa Nacional-Casa da Moeda, S. A. (INCM)
Registration number: 500792887

Department: Unidade do Diário da República
Postal address: Avenida António José de Almeida
Town: Lisboa
Postcode: 1000-042
Country subdivision (NUTS): Grande Lisboa (PT1A0)
Country: Portugal
Contact point: Ponto de contacto
Email: 2serie@diariodarepublica.pt
Telephone: +351 217810870
Fax: +351 213945716
Internet address: https://diariodarepublica.pt
Roles of this organisation:
TED eSender

10. Change

Version of the previous notice to be changed
:
4779c93a-9f5a-4ef9-9685-d384bbbe6cfb-03
Main reason for change
:
Buyer correction

10.1. Change

Section identifier: LOT-0000
Description of changes: Prazo para apresentação das propostas

Notice information

Notice identifier/version: 1ca263ab-fda5-49ab-95af-f491d19ece66 - 04
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 10/09/2026 15:40:19 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: Portuguese
Notice publication number: 631745-2026
OJ S issue number: 177/2026
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