

**Norway-Gjøvik: Telecommunications services**  
**OJ S 202/2023 19/10/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Helsetjenestens driftsorganisasjon for nødnett HF

National registration number: 911912759

Postal address: Postboks 72

Town: Gjøvik

NUTS code: NO Norge

Postal code: 2801

Country: Norway

Contact person: Eirik Steine

E-mail: [eirik.steine@helse-vest-innkjop.no](mailto:eirik.steine@helse-vest-innkjop.no)

**Internet address(es):**

Main address: <https://permalink.mercell.com/186440709.aspx>

Address of the buyer profile: <http://www.hdo.no/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Communications solution in the emergency medical chain for the Health Authority's operational organisation for Nødnett HF (HDO HF) [Emergency Network]

Reference number: 22/00040

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The contracting authority wants to procure the future communications solution for use in the medical emergency messaging service in Norway, as a replacement for the current communications solution. HDO HF has divided the delivery into phases so that the communications solution is implemented in-line with the introduction of different solutions on the contracting authority's side.

The procurement covers the purchase, adaptation, introduction and maintenance of the communications solution over the lifetime of the solution, as well as necessary assistance from the tenderer.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 222 472 302,00 NOK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

32000000 Radio, television, communication, telecommunication and related equipment, 32412000 Communications network, 32524000 Telecommunications system, 35100000 Emergency and security equipment, 45314000 Installation of telecommunications equipment, 48219700 Communications server software package, 48510000 Communication software package

#### **II.2.3. Place of performance**

NUTS code: NO Norge

Main site or place of performance: Gjøvik

#### **II.2.4. Description of the procurement**

The contracting authority wants to procure the future communications solution for use in the medical emergency messaging service in Norway, as a replacement for the current communications solution. HDO HF has divided the delivery into phases so that the communications solution is implemented in-line with the introduction of different solutions on the contracting authority's side.

The procurement covers the purchase, adaptation, introduction and maintenance of the communications solution over the lifetime of the solution, as well as necessary assistance from the tenderer.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality - Solution - Technical, functional and operational / Weighting: 47 %

Quality criterion - Name: Quality - maintenance and support / Weighting: 10 %

Quality criterion - Name: Quality - Project methodology, project organisation, training and project plan / Weighting: 10 %

Cost criterion - Name: Costs / Weighting: 33 %

#### **II.2.11. Information about options**

Options: yes

Description of options:

Options related to transcription and keyword recognition. Video and text-based communication, etc. shall also be included

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Competitive procedure with negotiation

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 182-516575](#)

#### IV.2.8. Information about termination of dynamic purchasing system

#### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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### Title:

Communication solution in the emergency medical chain for the Health Authority's operational organisation for Nødnett HF (HDO HF) [Emergency Network]

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

08/09/2023

#### V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: Frequentis AG

Postal address: Innovationsstraße 1

Town: Wien

NUTS code: AT Österreich

Postal code: 1100

Country: Austria

The contractor is an SME: no

#### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 222 472 302,00 NOK

## **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Vestre Innlandet tingrett

Town: Gjøvik

Country: Norway

#### **VI.5. Date of dispatch of this notice**

14/10/2023