

Norway-Kristiansand: Software package and information systems

OJ S 202/2023 19/10/2023

Contract notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Kilden teater og konserthus IKS

National registration number: 986471839

Postal address: Sjølystveien 2

Town: Kristiansand S

NUTS code: NO Norge

Postal code: 4610

Country: Norway

Contact person: Else-May Nyland

E-mail: else.may.nyland@kilden.com**Internet address(es):**Main address: <https://permalink.mercell.com/213552985.aspx>Address of the buyer profile: <http://www.kilden.com/>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/213552985.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/213552985.aspx>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

24IKT4-K ICT equipment and services

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Supplies

II.1.4. Short description

Kilden Theatre and Concert Hall is one of the Nordic countries' most exciting environments for professional performing arts and music. The arts centre houses Kristiansand Symphony Orchestra, Kilden Theatre, Kilden Opera, and Kilden Culture. In interaction with each other, they represent an unparalleled cultural operating concept, in one unified organisation which is also one of the country's largest halls for the performing arts and music. Kilden is also a large employer with over 200 permanent employees.

Kilden needs to join up with tenderers of ICT equipment and IT consultancy services.

The tender contest has 5 lots.

Lot 1 ICT equipment

Lot 2 IT consultancy services, network, and security

Lot 3 IT consultancy services, infrastructure

Lot 4 IT consultancy services, licences, licensing, and certificates

Lot 5 IT consultancy services, technological culture IT

Further information on the 2-year framework agreements with an option for 1+1 year is given under each lot.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Lot 1 ICT equipment

Lot No: 1

II.2.2. Additional CPV code(s)

32000000 Radio, television, communication, telecommunication and related equipment, 32250000 Mobile telephones, 32252100 Hands-free mobile telephones, 32252110 Hands-free mobile telephones (wireless), 32420000 Network equipment, 48000000 Software package and information systems, 48219000 Miscellaneous networking software package, 48710000 Backup or recovery software package, 48820000 Servers, 48821000 Network servers, 48823000 File servers, 48824000 Printer servers, 48825000 Web servers

II.2.3. Place of performance

NUTS code: NO092 Agder

II.2.4. Description of the procurement

A framework agreement will be established for lot 1 that will cover Kilden Theatre and Concert Hall's (contracting authority) need for the procurement of personal IT equipment, technical production equipment, as well as IT infrastructure such as servers, network, security and communication equipment. The framework agreement also includes storage and security copies with the accompanying systems and services, licences, and administration of them. The procurement will also cover the need for support and maintenance for hardware and the contracting authority's infrastructure. This also includes management and handling of guarantee obligations.

The expected annual scope of the contract will be approx. NOK 800,000 excluding VAT. The basis for further interaction with the selected tenderer is a framework agreement with a duration of 2 years with an option to extend for 1+1 year.

The prices must include all costs connected with the delivery, such as administration and invoicing costs, packaging, customs, taxes, and duties (not VAT). The products must be delivered free of charge for the contracting authority.

Relevant tenderers are not required to deliver all the products listed in the price sheet. If the contracting authority receives tenders with an incomplete price sheet, we reserve the right to price the missing products based on the average price in the received tender. This will be done in order to compare tender numbers. In such cases the contracting authority reserves the right to procure the products from another supplier than the winner of the contest.

NOTE! Attention is drawn to the fact that the tender documentation is under the main contest and not under each lot.

II.2.5. Award criteria

Criteria below

Price

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

1 + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2 IT consultancy services, network and security

Lot No: 2

II.2.2. Additional CPV code(s)

32000000 Radio, television, communication, telecommunication and related equipment, 32250000 Mobile telephones, 32252100 Hands-free mobile telephones, 32252110 Hands-free mobile telephones (wireless), 32420000 Network equipment, 48000000 Software package and information systems, 48219000 Miscellaneous networking software package, 48710000 Backup or recovery software package, 48820000 Servers, 48821000 Network servers, 48823000 File servers, 48824000 Printer servers, 48825000 Web servers, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50312310 Maintenance of data network equipment, 72000000 IT services: consulting, software development, Internet and support, 72100000 Hardware consultancy services, 72212710 Backup or recovery software development services, 72300000 Data services, 72500000 Computer-related services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO092 Agder

II.2.4. Description of the procurement

The contracting authority plans to enter into a framework agreement that will cover the contracting authority's need for consultancy services within network and security.

The procurement will cover the need for consultation, support, and project support, as well as contribute to secure and stable operation of Kilden's IT infrastructure.

The expected annual scope of the cooperation contracts will be approx. NOK 100,000.

The winner of the contest will be the tenderer that has submitted the tender with the best relationship between price (60%) and quality (40%).

The basis for further interaction with the selected tenderer is a framework agreement with a duration of 2 years with an option to extend for 1+1 year.

The offered hourly rate for the senior consultant (or higher) must include all costs connected with the work, such as administration and invoicing costs, duties (not VAT), and expenses connected to travel and turn-out.

NOTE! Attention is drawn to the fact that the tender documentation is under the main contest and not under each lot.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

1 + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 3 IT consultancy services. infrastructure

Lot No: 3

II.2.2. Additional CPV code(s)

32000000 Radio, television, communication, telecommunication and related equipment, 32250000 Mobile telephones, 32252100 Hands-free mobile telephones, 32252110 Hands-free mobile telephones (wireless), 32420000 Network equipment, 48000000 Software package and

information systems, 48219000 Miscellaneous networking software package, 48710000 Backup or recovery software package, 48820000 Servers, 48821000 Network servers, 48823000 File servers, 48824000 Printer servers, 48825000 Web servers, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50312310 Maintenance of data network equipment, 72000000 IT services: consulting, software development, Internet and support, 72100000 Hardware consultancy services, 72212710 Backup or recovery software development services, 72300000 Data services, 72500000 Computer-related services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO092 Agder

II.2.4. Description of the procurement

The contracting authority plans to enter into a framework agreement that will cover the contracting authority's need for consultancy services within infrastructure.

The procurement will cover the need for consultation, support, and project support, as well as contribute to secure and stable operation of Kilden's IT infrastructure.

The expected annual scope of the cooperation contracts will be approx. NOK 100,000. The winner of the contest will be the tenderer that has submitted the tender with the best relationship between price (60%) and quality (40%). The basis for further interaction with the selected tenderer for consultancy services is a framework agreement with a duration of 2 years with an option to extend for 1+1 year.

The offered hourly rate for the senior consultant (or higher) must include all costs connected with the work, such as administration and invoicing costs, duties (not VAT), and expenses connected to travel and turn-out.

NOTE! Attention is drawn to the fact that the tender documentation is under the main contest and not under each lot.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

1 + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2.

Description

II.2.1. Title

Lot 4 IT consultancy services, licences, licensing, and certificates.

Lot No: 4

II.2.2. Additional CPV code(s)

32000000 Radio, television, communication, telecommunication and related equipment, 32250000 Mobile telephones, 32252100 Hands-free mobile telephones, 32252110 Hands-free mobile telephones (wireless), 32420000 Network equipment, 48000000 Software package and information systems, 48219000 Miscellaneous networking software package, 48710000 Backup or recovery software package, 48820000 Servers, 48821000 Network servers, 48823000 File servers, 48824000 Printer servers, 48825000 Web servers, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50312310 Maintenance of data network equipment, 72000000 IT services: consulting, software development, Internet and support, 72100000 Hardware consultancy services, 72212710 Backup or recovery software development services, 72300000 Data services, 72500000 Computer-related services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO092 Agder

II.2.4. Description of the procurement

The contracting authority plans to enter into a framework agreement that will cover the contracting authority's need for the procurement, administration, and review of licences, including:

- procurement of software and volume licences from Microsoft
- procurement of software that covers breadth such as vmWare, Veeam, and Adobe

The contracting authority plans to enter into a contract with the tenderer that has submitted the tender with the best relationship between price (60%) and quality (40%).

The expected annual scope is approx. NOK 600,000.

The stated hourly rates must include all costs connected to the provision of the service, such as administration and invoicing costs, duties (not VAT), insurance, as well as expenses connected to travel and turn-out.

NOTE! Attention is drawn to the fact that the tender documentation is under the main contest and not under each lot.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

1 + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 5 IT consultancy services, culture technology.

Lot No: 5

II.2.2. Additional CPV code(s)

32000000 Radio, television, communication, telecommunication and related equipment, 32250000 Mobile telephones, 32252100 Hands-free mobile telephones, 32252110 Hands-free mobile telephones (wireless), 32420000 Network equipment, 48000000 Software package and information systems, 48219000 Miscellaneous networking software package, 48710000 Backup or recovery software package, 48820000 Servers, 48821000 Network servers, 48823000 File servers, 48824000 Printer servers, 48825000 Web servers, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50312310 Maintenance of data network equipment, 72000000 IT services: consulting, software development, Internet and support, 72100000 Hardware consultancy services, 72212710 Backup or recovery software development services, 72300000 Data services, 72500000 Computer-related services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO092 Agder

II.2.4. Description of the procurement

The contracting authority plans to enter into a framework agreement that will cover the contracting authority's need for consultancy services within technological culture IT.

The service will cover the need for consultation, support, and project support, as well as contribute to secure and stable operation of Kilden's IT infrastructure.

The expected annual scope of the cooperation contracts will be approx. NOK 250,000.

The contracting authority plans to enter into a contract with the tenderer that has submitted the tender with the best relationship between price (60%) and quality (40%).

The basis for further interaction with the selected tenderer is a framework agreement with a duration of 2 years with an option to extend for 1+1 year.

The offered hourly rate for the senior consultant (or higher) must include all costs connected with the work, such as administration and invoicing costs, duties (not VAT), and expenses connected to travel and turn-out.

NOTE! Attention is drawn to the fact that the tender documentation is under the main contest and not under each lot.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

1 + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Registered in a trade register or company register.

Tenderers must be registered in a company register or trade register in the member state where the tenderer is established. As described in annex XI of directive 2014/24/EU; tenderers from certain member countries can be required to fulfil other requirements in the mentioned annex.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Tenderers must have the financial capacity to implement the contract. This must be documented by a credit assessment/rating carried out by www.proff.no or a similar company. Results for liquidity requirements, profitability and solvency that are less than satisfactory must be reported. It must not be older than 1 year, and must be based on the last known accounting figures. If, for justifiable reasons, a credit assessment/rating cannot be obtained, the tenderer may demonstrate their economic and financial standing with the company's most recent annual accounts with the annual report and auditors' report or any other document that can demonstrate its financial capacity.

Minimum level(s) of standards possibly required:

Tenderers must have the financial capacity to implement the contract.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

See the tender documentation.

Minimum level(s) of standards possibly required:

See the tender documentation.

III.2. Conditions related to the contract

III.2.3.

Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement: 5

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 13/11/2023 Local time: 11:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.7. Conditions for opening of tenders

Date: 13/11/2023 Local time: 11:00

Place:

Kilden Theatre and Concert Hall

Sjølystveien 2,

4610 Kristiansand.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Agder tingrett

Postal address: Postboks 63

Town: Kristiansand
Postal code: 4661
Country: Norway
Telephone: +47 38176300

VI.5. Date of dispatch of this notice

14/10/2023