

Norway-Trondheim: Facilities management services for computer systems maintenance

OJ S 220/2022 15/11/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Lånekassen

National registration number: 960885406

Postal address: Fakturamottak DFØ

Town: TRONDHEIM

NUTS code: NO Norge

Postal code: 7468

Country: Norway

Contact person: Per K. Ustad

E-mail: per.ustad@lanekassen.no

Telephone: +47 21704000

Internet address(es):Main address: <https://permalink.mercell.com/189501070.aspx>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/189501070.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/189501070.aspx>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Video conference

Reference number: 2022/844

II.1.2. Main CPV code

72514300 Facilities management services for computer systems maintenance

II.1.3. Type of contract

Services

II.1.4. Short description

The contract relates to the purchase of service and maintenance of Lånekassen's [the Norwegian State Educational Loan Fund] existing video conferencing equipment, supplementary purchase of such equipment, SaaS for administration of video conferences and equipment, as well as integration with the Contracting Authority's collaboration platform MS Teams, based on SSA-V [Agreement governing the maintenance and servicing of software and equipment].

II.1.5. Estimated total value

Value excluding VAT: 12 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

32232000 Video-conferencing equipment

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: Oslo

II.2.4. Description of the procurement

The contract relates to the purchase of service and maintenance of Lånekassen's [the Norwegian State Educational Loan Fund] existing video conferencing equipment, supplementary purchase of such equipment, SaaS for administration of video conferences and equipment, as well as integration with the Contracting Authority's collaboration platform MS Teams, based on SSA-V [Agreement governing the maintenance and servicing of software and equipment].

The Tenderer's main responsibility is to offer the Contracting Authority user-friendly and flexible services of good quality and security. The services include the following principal areas:

- Service and maintenance of existing physical video conferencing equipment, including setup and configuration of new equipment.
- SaaS service for managing video conferences and equipment, as well as acting as 2nd line support for the Contracting Authority's IT user centre.
- Offer good and user-friendly integrations towards the Contracting Authority's interaction platform MS Teams.
- Supplementary purchases for the current equipment and expansion for new locations.
- Additional services.

Lånekassen [the Norwegian State Educational Loan Fund] has currently 37 rooms with video conference equipment - divided between our 5 locations.

The value of this contract is between NOK 8,000,000 and NOK 12,000,000.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 12 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/02/2023 End: 01/02/2026

This contract is subject to renewal: yes

Description of renewals:

SSA-V [Agreement governing the maintenance and servicing of software and equipment]
ongoing agreement.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Extension of the agreement - ongoing agreement.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

See the tender documentation.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

See the tender documentation.

Minimum level(s) of standards possibly required:

See the tender documentation.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

See the tender documentation.

Minimum level(s) of standards possibly required:

See the tender documentation.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

See the tender documentation.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/12/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 20/04/2023

IV.2.7. Conditions for opening of tenders

Date: 20/12/2022 Local time: 12:05

Place:

Mercell

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

10/11/2022