633741-2026 - Competition

Netherlands – IT services: consulting, software development, Internet and support – Managed Service Provider voor ICT
OJ S 178/2026 15/09/2026
Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Stark
Email: info@wijzijnstark.nl
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: Managed Service Provider voor ICT
Description: Het doel van deze openbare aanbesteding is het aangaan van een Overeenkomst met een contractpartij. Deze partij dient in staat te zijn om de rol van Managed Service Provider voor Stark te vervullen. Onder MSP verstaat Stark een externe dienstverlener die proactief de beschikbaarheid en veiligheid van de ICT-omgeving monitort en optimaliseert. Hierbij valt te denken aan het beheer van de Microsoft 365 tenant, ondersteuning en backup /recovery. De omvang van de opdracht is gebaseerd op de huidige dienstverlening en wordt indicatief beschreven aan de hand van het bestaande gebruik. Dit omvat onder meer 120 eindgebruikers, bestaande uit 92 vaste werkplekken en 28 mobiele werkplekken. Daarnaast zijn er 124 SCEPman/RADIUSaaS-licenties en nog overige licenties, waaronder Microsoft 365 Business Premium (120), Microsoft Teams (120) en Microsoft Entra ID P1 (122).
Procedure identifier: 5111e665-5194-4815-90be-48bff8467aa6
Internal identifier: RK.121026/EA
Type of procedure: Open
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv): 72250000 System and support services, 72500000 Computer-related services, 72611000 Technical computer support services

2.1.2. Place of performance

Country subdivision (NUTS): Zuidwest-Drenthe (NL133)
Country: Netherlands
Additional information: Hoogeveen

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Managed Service Provider voor ICT
Description: Het doel van deze openbare aanbesteding is het aangaan van een Overeenkomst met een contractpartij. Deze partij dient in staat te zijn om de rol van Managed Service Provider voor Stark te vervullen. Onder MSP verstaat Stark een externe dienstverlener die proactief de beschikbaarheid en veiligheid van de ICT-omgeving monitort en optimaliseert. Hierbij valt te denken aan het beheer van de Microsoft 365 tenant, ondersteuning en backup /recovery. De omvang van de opdracht is gebaseerd op de huidige dienstverlening en wordt indicatief beschreven aan de hand van het bestaande gebruik. Dit omvat onder meer 120 eindgebruikers, bestaande uit 92 vaste werkplekken en 28 mobiele werkplekken. Daarnaast zijn er 124 SCEPman/RADIUSaaS-licenties en nog overige licenties, waaronder Microsoft 365 Business Premium (120), Microsoft Teams (120) en Microsoft Entra ID P1 (122).
Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv): 72250000 System and support services, 72500000 Computer-related services, 72611000 Technical computer support services
Options:
Description of the options: Verlening overeenkomst

5.1.2. Place of performance

Country subdivision (NUTS): Zuidwest-Drenthe (NL133)
Country: Netherlands
Additional information: Hoogeveen

5.1.3. Estimated duration

Start date: 01/01/2027
Duration end date: 01/01/2030

5.1.4. Renewal

Maximum renewals: 3
Other information about renewals: Maximaal drie (3) maal een (1) jaar

5.1.6. General information

Reserved participation:
Participation is not reserved.
The names and professional qualifications of the staff assigned to perform the contract must be given: Not required
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:
Type: Quality
Name: Incidentmanagement
Description: Incidentmanagement
Category of award weight criterion: Weight (points, exact)
Award criterion number: 18
Criterion:
Type: Quality
Name: Sturing en continue verbetering
Description: Sturing en continue verbetering
Category of award weight criterion: Weight (points, exact)
Award criterion number: 15
Criterion:
Type: Quality
Name: Verbetering Microsoft Secure Score
Description: Verbetering Microsoft Secure Score
Category of award weight criterion: Weight (points, exact)
Award criterion number: 12
Criterion:
Type: Quality
Name: SROI
Description: SROI
Category of award weight criterion: Weight (points, exact)
Award criterion number: 10
Criterion:
Type: Quality
Name: Prijsfixatie
Description: Prijsfixatie
Category of award weight criterion: Weight (points, exact)
Award criterion number: 10
Criterion:
Type: Price
Name: Inschrijfprijs
Description: Inschrijfprijs
Category of award weight criterion: Weight (points, exact)
Award criterion number: 35

5.1.11. Procurement documents

Deadline for requesting additional information: 18/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Address of the procurement documents: https://www.tenderned.nl/aankondigingen/overzicht/439890

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: https://www.tenderned.nl/aankondigingen/overzicht/439890
Languages in which tenders or requests to participate may be submitted: Dutch
Electronic catalogue: Not allowed
Variants: Not allowed
Deadline for receipt of tenders: 12/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 3 Months
Information about public opening:
Opening date: 12/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Stark - Rechtbank Noord-Nederland locatie Assen
Organisation providing additional information about the procurement procedure: Stark
Organisation providing more information on the review procedures: Stark
Organisation receiving requests to participate: Stark

8. Organisations

8.1. ORG-0001

Official name: Stark
Registration number: 272141091
Postal address: Europaweg 30
Town: HOOGEVEEN
Postcode: 7903TM
Country subdivision (NUTS): Zuidwest-Drenthe (NL133)
Country: Netherlands
Contact point: Richard Kloosterman
Email: info@wijzijnstark.nl
Telephone: +31 528294811
Internet address: http://www.wijzijnstark.nl
Other contact points:
Official name: Rechtbank Noord-Nederland locatie Assen
Town: Assen
Postcode: 9401 HZ
Country subdivision (NUTS): Zuidwest-Drenthe (NL133)

Country: Netherlands
Email: info.rechtbanknoordnederland@rechtspraak.nl
Internet address: http://www.rechtspraak.nl
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure
Organisation receiving requests to participate
Review organisation
Organisation providing more information on the review procedures

10. Change

Version of the previous notice to be changed
:
1458739c-c4cd-4d56-87dc-040a37ec96bb-01
Main reason for change
:
Buyer correction

Notice information

Notice identifier/version: eb228648-22b1-45c2-a1e4-3b3dadbf6957 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 14/09/2026 14:59:45 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Dutch
Notice publication number: 633741-2026
OJ S issue number: 178/2026
Publication date: 15/09/2026