

United Kingdom-Exeter: Teleworking services
OJ S 251/2020 24/12/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: LiveWest Homes Ltd
National registration number: 7724
Postal address: 1 Wellington Way, Skypark Business Park
Town: Exeter
NUTS code: UKK South West (England)
Postal code: EX5 2FZ
Country: United Kingdom
Contact person: Mr Paul Taylor
E-mail: paul.taylor@livewest.co.uk
Telephone: +44 1392814480

Internet address(es):

Main address: <http://www.dchgroup.com>
Address of the buyer profile: <http://www.dchgroup.com>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Tender for Provision of Out of Hours Call Monitoring
Reference number: DN455889

II.1.2. Main CPV code

64222000 Teleworking services

II.1.3. Type of contract

Services

II.1.4. Short description

Out of hours call center service.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 450 000,00 GBP

II.2. Description**II.2.3. Place of performance**

NUTS code: UKK South West (England)

II.2.4. Description of the procurement

Out of hours call center service.

II.2.5. Award criteria

Cost criterion - Name: Service costs / Weighting: 35

Cost criterion - Name: Quality / Weighting: 65 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section IV: Procedure**

IV.1. Description**IV.1.1. Type of procedure**

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information**IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 005-006717](#)

IV.2.8. Information about termination of dynamic purchasing system**IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

Contract No: DN

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/12/2020

V.2.2. Information about tenders

Number of tenders received: 11

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Mango Direct Marketing Ltd

Town: Bangor

NUTS code: UKN Northern Ireland

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 450 000,00 GBP

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Royal courts of justice

Town: London

Country: United Kingdom

VI.5. Date of dispatch of this notice

21/12/2020