634320-2026 - Competition

Norway – Software package and information systems – Framework agreement for software licences for eight municipalities in Telemark.
OJ S 178/2026 15/09/2026
Contract or concession notice – standard regime
Supplies

1. Buyer

1.1. Buyer

Official name: Midt-telemark Kommune
Email: post@mt.kommune.no
Legal type of the buyer: Public undertaking
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Framework agreement for software licences for eight municipalities in Telemark.
Description: Telemark Innkjøpssamarbeid KO, invites tenderers to an open tender contest for a framework agreement for the procurement of licences, here under purchase, hire, maintenance, supplementation, administration, management and advice etc. of the Contracting Authority's member municipalities. The contract is for volume licence agreements and it is aimed at the dealer chain. The objective of the framework agreement is to procure licences, administration and consultancy services for licence agreements with large volumes for the contracting authority´s member municipalities. The contract is for volume licence agreements/volumiation (LAR status). The tenderer must and offer a licence management portal. The contracting authority will emphasise that the tenderer can also offer service and support etc. in the contract period. The tenderer is required to provide good services at all times. The objective of the procurement is to reduce the purchasing costs, simplify procurements of licences, as well as ensure good administration of these.
Procedure identifier: f56cf81f-a5fa-4ce0-9022-2f1bd2c8a3df
Internal identifier: 8809
Type of procedure: Open
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies
Main classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 48200000 Networking, Internet and intranet software package, 48210000 Networking software package, 48218000 License management software package, 48500000 Communication and multimedia software package, 48510000 Communication software package, 48517000 IT software package, 48600000 Database and operating software package, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services

2.1.2. Place of performance

Country subdivision (NUTS): Telemark (NO094)
Country: Norway

2.1.3. Value

Estimated value excluding VAT: 29 975 000,00 NOK
Maximum value of the framework agreement: 37 000 000,00 NOK

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice
Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.
Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).
Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority´s decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?
Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?
Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?
Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Title: Framework agreement for software licences for eight municipalities in Telemark.
Description: Telemark Innkjøpssamarbeid KO, invites tenderers to an open tender contest for a framework agreement for the procurement of licences, here under purchase, hire, maintenance, supplementation, administration, management and advice etc. of the Contracting Authority's member municipalities. The contract is for volume licence agreements and it is aimed at the dealer chain. The objective of the framework agreement is to procure licences, administration and consultancy services for licence agreements with large volumes for the contracting authority´s member municipalities. The contract is for volume licence agreements/volumiation (LAR status). The tenderer must and offer a licence management portal. The contracting authority will emphasise that the tenderer can also offer service and support etc. in the contract period. The tenderer is required to provide good services at all times. The objective of the procurement is to reduce the purchasing costs, simplify procurements of licences, as well as ensure good administration of these.
Internal identifier: 11477

5.1.1. Purpose

Main nature of the contract: Supplies
Main classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 48200000 Networking, Internet and intranet software package, 48210000 Networking software package, 48218000 License management software package, 48500000 Communication and multimedia software package, 48510000 Communication software package, 48517000 IT software package, 48600000 Database and operating software package, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services

5.1.2. Place of performance

Country subdivision (NUTS): Telemark (NO094)
Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 1
Other information about renewals: 24 months. The contract period is two (2) years from the date of commencement. The contracting authority has a unilateral right to extend the framework agreement for up to one (1) year at a time, in total a maximum of two (2) years, so that the total contract period does not exceed four (4) years. If the Contracting Authority does not give written notification that an option for an extension will not be used at the latest three months before the ongoing contract period, the contract will be automatically extended on unchanged terms for the next option period. The framework agreement will come into force from 15 November 2026.

5.1.6. General information

Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice
Criterion: Other economic or financial requirements
Description of selection criterion: Tenderers must submit an immaculate vat certificate and tax certificate. Documentation requirements: • Tax certificates can be obtained via an e-Certificate via Artifik. If a tenderer does not agree to the use of e-Certificates, the tenderer must enclose a tax certificate with the tender. The tax certificate shall not be older than 6 months from the tender deadline. • Foreign tenderers must provide certificates from equivalent authorities in the country where the business is established.

Criterion: Enrolment in a trade register
Description of selection criterion: Tenderers shall be registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: • Norwegian companies: Company Registration Certificate. • A company registration certificate must be obtained via e Proof, if the tenderer does not consent to the use of e-Certificates, the tenderer must enclose a company registration certificate with the tender. • Foreign companies: Verification that the tenderer is registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Criterion: Other economic or financial requirements
Description of selection criterion: The tenderer is required to have sufficient economic and financial solidity, which gives the Contracting Authority the security that the tenderer will be able to fulfil the contract throughout the entire contract period. Documentation requirements: The contracting authority will assess the tenderer´s financial situation itself based on available credit information, including through the credit rating tool Creditsafe. The contracting authority reserves the right to request supplementary documentation if necessary to assess the tenderer's economic and financial capacity. Tenderers who do not alone fulfil the requirement for economic and financial capacity and who will use other companies´ (e.g. the parent company) financial capacity to fulfil the qualification requirement, shall submit a completed and signed Annex 6 - Commitment Statement. Tenderers who, according to the contracting authority´s overall and factual assessment, show significant weaknesses in the economy can be rejected. Conditions that may cause doubt about the tenderer's financial carrying capacity are negative equity, residual deficits, payment remarks, weak liquidity, ongoing insolvency or debt negotiations, low credit worthiness or other conditions that collectively suggest increased economic risk.

Criterion: Other economic or financial requirements
Description of selection criterion: Tenderers shall have sufficient technical and professional competence, as well as relevant experience, to carry out the delivery in a satisfactory manner throughout the entire contract period. Documentation requirements: Tenderers shall give a short account of their organisation, including relevant competence, resources and implementation ability connected to the delivery. The tenderer describes his experience with similar assignments. The account shall be brief and relevant. Maximum scope: one A4 page. If the tenderer is recently established, or for other reasons cannot refer to the reference deliveries as stated above, the relevant experience and implementation ability can be documented in another way. This can, for example, be through a description of the key personnel´s competence and experience from equivalent deliveries, or other documentation that provides the Contracting Authority with sufficient basis to assess the tenderer's ability to fulfil the contract. The contracting authority will undertake an overall assessment of the submitted documentation, and as determined by the procurement professional judgement, the

tenderer will have sufficient technical and professional competence to carry out the delivery in a satisfactory manner.

Criterion: Measures for ensuring quality
Description of selection criterion: A well-functioning quality assurance system is required for the services that shall be provided. Documentation requirements: Tenderers shall give a short account of their quality assurance system. The description must be sufficient, however, for the Contracting Authority to undertake an independent assessment of whether the tenderer's quality assurance system can be considered well-functioning for this contract. It can be the tenderer's own quality assurance system or f.eks. ISO certification. The tenderer describes their system on a maximum of 1 A4 page. The contracting authority reserves the right to request further information on this from the tenderer after the tender deadline (e.g. receive a copy of their own quality assurance system or get a copy of a valid certificate).

5.1.10. Award criteria

Criterion:
Type: Price
Description: Price
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 50
Criterion:
Type: Quality
Description: Quality
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 50
Criterion:
Type: Quality
Description: The contracting authority has assessed the procurement against the public procurement regulations § 7-9 on climate and environmental considerations in public procurements. 18 The procurement is for a framework agreement for purchase, hire, maintenance, supplementing, administration, management and consultancy services connected to software licences and volume licence agreements. The contract is aimed at the dealer chain/licence partner and mainly comprises licence communication, licence administration, support, consultancy and assistance connected to the Contracting Authority's member municipalities´ licence portfolios. The contracting authority estimates that the procurement has an immaterial climate footprint and an immaterial environmental impact, cf. the procurement regulations § 7-9 fifth paragraph. The service mainly consists of electronic delivery of software licences and digital services connected to administration, management and consultancy services. The delivery does not normally involve the delivery of physical products, packaging, transport or other physical flows of goods that have a significant climate or environmental impact. The services are mainly expected to be carried out digitally, through electronic communication, digital meetings, reporting and consultancy services. Extensive travel activities are not expected, and the tenderer will only, in exceptional cases, need physical presence at the Contracting Authority or member municipalities. If there is an exception for a need for physical presence at the Contracting Authority or member municipalities, the tenderer shall, where practically possible, carry out the journey in a climate and environmentally friendly manner, for example by the use of public transport, co-driving or zero emission vehicles. The contracting authority is aware that there can be climate footprint and environmental impact connected to underlying software manufacturers, cloud services, data centre operation and the accompanying infrastructure. The tenderer in this procurement,

however, primarily acts as a dealer/licence partner and has limited influence on the manufacturers´ underlying production, energy use, data centre operation and technical infrastructure. The contracting authority therefore considers that such conditions are to a limited degree suitable as an award criteria or contract requirements in this procurement. Based on this, the Contracting Authority considers that the terms for exemptions in accordance with the procurement regulations § 7-9 fifth paragraph are fulfilled. The contracting authority will therefore not weight climate and environmental considerations with a minimum of 30 percent in this competition.
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 0

5.1.11. Procurement documents

Access to certain procurement documents is restricted
Information about restricted documents is available at: https://app.artifik.no/procurements/8809
Ad hoc communication channel:
Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: https://app.artifik.no/procurements/8809
Languages in which tenders or requests to participate may be submitted: Norwegian
Electronic catalogue: Not allowed
Deadline for receipt of tenders: 13/10/2026 10:00:00 (UTC+00:00) Western European Time, GMT
Duration during which the tender must remain valid: 3 Months
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: N/A
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes
Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:
Framework agreement, without reopening of competition
Maximum number of participants: 1
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Øvre Telemark tingrett
Organisation providing additional information about the procurement procedure: Midt-telemark Kommune
Organisation providing more information on the review procedures: Midt-telemark Kommune
Organisation receiving requests to participate: Artifik AS

8. Organisations

8.1. ORG-0001

Official name: Midt-telemark Kommune
Registration number: 920297293
Postal address: Bøgata 67
Town: Midt-telemark
Postcode: 3800
Country subdivision (NUTS): Telemark (NO094)
Country: Norway
Contact point: Anne Birgit Tresland
Email: post@mt.kommune.no
Telephone: +47 35059000
Internet address: https://midt-telemark.kommune.no/
Buyer profile: https://midt-telemark.kommune.no/
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Øvre Telemark tingrett
Registration number: 935365317
Postal address: Postboks 122
Town: Notodden
Postcode: 3672
Country subdivision (NUTS): Telemark (NO094)
Country: Norway
Email: ovre.telemark.tingrett@domstol.no
Telephone: +47 35122820
Internet address: https://www.domstol.no/no/domstoler/tingrett/ovre-telemark-tingrett/
Roles of this organisation:
Review organisation

8.1. ORG-0003

Official name: Artifik AS
Registration number: 925364967
Postal address: Stortingsgata 12
Town: Oslo
Postcode: 0161
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: support@artifik.no
Internet address: https://artifik.no
Roles of this organisation:
Procurement service provider
Organisation receiving requests to participate

Notice information

Notice identifier/version: bc0d7e32-14e8-44e7-9431-4c709cf73940 - 01
Form type: Competition

Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 13/09/2026 10:17:14 (UTC+00:00) Western European Time, GMT
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