

United Kingdom-Newcastle upon Tyne: Relocation services
OJ S 251/2020 24/12/2020
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Tyne and Wear PTE (t/a Nexus)
Postal address: 33, St James' Boulevard
Town: Newcastle upon Tyne
NUTS code: UKC2 Northumberland and Tyne and Wear
Postal code: NE1 4AX
Country: United Kingdom
E-mail: tenders@nexus.org.uk
Telephone: +44 1912033446
Internet address(es):
Main address: www.nexus.org.uk
Address of the buyer profile: www.nepo.org

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: www.nepo.org
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted to the abovementioned address

I.6. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Cash Handling Services
Reference number: NEX20/59

II.1.2. Main CPV code

98392000 Relocation services

II.1.3. Type of contract

Services

II.1.4. Short description

Nexus offers a range of payment options for customers to pay for tickets, including cash, credit /debit card and contactless EMV such as Apple Pay and Google Pay. Despite general societal shifts away from physical cash use, 40 % of Nexus customers pay for tickets using cash, via 224 Ticket Vending Machines (TVMs) at Metro stations and 19 pay and display ticket

machines in car parks. Nexus must ensure, through a cash handling services contract, that cash income is regularly collected and banked from these TVMs and pay and display ticket machines, and that adequate levels of change are maintained in TVMs at all times to ensure customers are able to receive change when purchasing tickets.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UKC North East (England)

II.2.4. Description of the procurement

To appoint a contractor to provide cash handling services to Nexus so as to ensure change levels are maintained and a high-quality of service is offered to customers when purchasing tickets.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Nexus may choose to extend this contract for two periods of 12 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 01/02/2021 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Nexus

Town: Newcastle

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Nexus

Town: Newcastle

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Nexus will incorporate a minimum of ten (10) calendar days standstill period at the point information on the award of the agreement is communicated to bidders. Bidders who are unsuccessful will be informed by Nexus as soon as possible after the decision has been made as to the reasons why they were unsuccessful. If an appeal regarding the award of the agreement has not been successfully resolved by Nexus, the UCR provides for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court (England, Wales, and Northern Ireland). Any such action must be brought promptly (generally within three (3) months). If a declaration of ineffectiveness is sought, any such action must be brought within thirty (30) days where Nexus has communicated the award of the agreement and a summary of reasons to applicants, or otherwise within six (6) months of the agreement being entered into. Where the agreement has not been entered into, the Court may order the setting aside of the award decision or order Nexus to amend any document and may award damages. If the Agreement has been entered into the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order Nexus to pay a fine, and/or order that the duration of the agreement be shortened. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the agreement is entered into.

VI.5. Date of dispatch of this notice

22/12/2020