

**Spain-Palma: Computer-related services**  
**OJ S 203/2023 20/10/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Servicio de Salud de las Illes Balears

National registration number: Q0719003F

Postal address: C/ Reina Esclaramunda

Town: Palma

NUTS code: ES53 Illes Balears

Postal code: 07003

Country: Spain

Contact person: Servicio de Salud de las Illes Balears

E-mail: [departamentcontratacion@ibsalut.es](mailto:departamentcontratacion@ibsalut.es)

**Internet address(es):**

Main address: <http://www.ibsalut.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=f3Vk0eiCmKEQK2TEfXGy%2BA%3D%3D>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Contratación de servicios de vigilancia de ciberseguridad (SOC 24\*7) en el Servicio de Salud de las Illes Balears

Reference number: SSCC PA 235/22

**II.1.2. Main CPV code**

72500000 Computer-related services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Contratación de servicios de vigilancia de ciberseguridad (SOC 24\*7) en el Servicio de Salud de las Illes Balears

**II.1.6.**

## **Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 194 166,33 EUR

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: ES53 Illes Balears

Main site or place of performance: Ver PCAP, letra Q. LUGAR DE ENTREGA O PRESTACIÓN . .

### **II.2.4. Description of the procurement**

Contratación de servicios de vigilancia de ciberseguridad (SOC 24\*7) en el Servicio de Salud de las Illes Balears

### **II.2.5. Award criteria**

Quality criterion - Name: Criterios subjetivos / Weighting: 45

Cost criterion - Name: Criterios objetivos / Weighting: 15

Cost criterion - Name: OFERTA ECONÓMICA / Weighting: 40

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.6. Information about electronic auction**

An electronic auction has been used

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 104-291639](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## Section V: Award of contract

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**Contract No:** SSCC PA 235/22

**Title:**

Contratación de servicios de vigilancia de ciberseguridad (SOC 24\*7) en el Servicio de Salud de las Illes Balears

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

22/08/2022

#### V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: S2GRUPO DE INNOVACIÓN EN PROCESOS ORGANIZATIVOS, S.L.

National registration number: B96863444

Postal address: Calle Ramiro de Maeztu nº 7 bajo

Town: Valencia

NUTS code: ES España

Postal code: 46022

Country: Spain

The contractor is an SME: no

#### V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 236 684,49 EUR

Total value of the contract/lot: 194 166,33 EUR

#### V.2.5. Information about subcontracting

## Section VI: Complementary information

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### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Servei de Salut de les Illes Balears

Postal address: c/ Reina Esclarmunda, 9

Town: Palma de Mallorca

Postal code: 07003

Country: Spain

#### VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38, planta 8

Town: Madrid

Postal code: 28020

Country: Spain

**VI.5. Date of dispatch of this notice**

15/10/2023