

**Sweden-Arboga: System and support services**

**OJ S 203/2023 20/10/2023**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Arboga kommun

National registration number: 212000-2122

Postal address: BOX 45

Town: ARBOGA

NUTS code: SE125 Västmanlands län

Postal code: 73221

Country: Sweden

Contact person: Magnus Sjöman

E-mail: [magnus.sjoman@vmkfb.se](mailto:magnus.sjoman@vmkfb.se)

**Internet address(es):**

Main address: <http://www.arboga.se>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.com/doc.aspx?Uniqueld=aftjoffirc&GoTo=Docs>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tendsign.com/doc.aspx?Uniqueld=aftjoffirc&GoTo=Tender>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Upphandling av verksamhetssystem för individ- och familjeomsorg

Reference number: VMKF-U 2023.105

**II.1.2. Main CPV code**

72250000 System and support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Dessa uppgifter utgör inte underlag för anbud utan tjänar enbart för översiktlig orientering. Upphandlingen omfattar verksamhetsstödjande IT-tjänster för handläggning och dokumentation inom individ- och familjeomsorgen. Tjänsteleveransen omfattar driftsättning, integrationstjänster, verksamhetsinförande, drift, incidenthantering och utveckling samt utbildning av beställarnas personal.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48219300 Administration software package, 48311000 Document management software package, 48311100 Document management system, 48810000 Information systems, 72220000 Systems and technical consultancy services

#### **II.2.3. Place of performance**

NUTS code: SE125 Västmanlands län

Main site or place of performance: Arboga

#### **II.2.4. Description of the procurement**

Dessa uppgifter utgör inte underlag för anbud utan tjänar enbart för översiktlig orientering. Upphandlingen omfattar verksamhetsstödjande IT-tjänster för handläggning och dokumentation inom individ- och familjeomsorgen. Tjänsteleveransen omfattar driftsättning, integrationstjänster, verksamhetsinförande, drift, incidenthantering och utveckling samt utbildning av beställarnas personal.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 16/11/2023 Local time: 23:59

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates****IV.2.4. Languages in which tenders or requests to participate may be submitted**

Swedish

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 29/02/2024

**IV.2.7. Conditions for opening of tenders**

Date: 17/11/2023 Local time: 00:00

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

Mercell annons: <https://opic.com/id/aftjoffirc>

**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Förvaltningsrätten i Uppsala

Town: Uppsala

Country: Sweden

**VI.5. Date of dispatch of this notice**

17/10/2023