

635574-2026 - Competition

Spain – Travel agency and similar services – Prestación de servicios de agencia de viajes y suministro de una plataforma digital de gestión de reservas, incluyendo asistencia técnica, organización integral de desplazamientos, transportes y alojamientos

OJ S 178/2026 15/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Fundación Basque Culinary Center - Fundación Basque Culinary Center

Email: lehiaketak@bculinary.com

Legal type of the buyer: Regional authority

Activity of the contracting authority: Education

1.1. Buyer

Official name: BASQUE CULINARY CENTER HEZKUNTZA FUNDAZIOA

Email: lehiaketak@bculinary.com

Legal type of the buyer: Regional authority

Activity of the contracting authority: Education

1.1. Buyer

Official name: SERVICES FOR BCC, S.L.

Email: lehiaketak@bculinary.com

Legal type of the buyer: Regional authority

Activity of the contracting authority: Education

1.1. Buyer

Official name: FUNDACIÓN EDA DRINKS & WINE CAMPUS

Email: lehiaketak@bculinary.com

Legal type of the buyer: Regional authority

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Prestación de servicios de agencia de viajes y suministro de una plataforma digital de gestión de reservas, incluyendo asistencia técnica, organización integral de desplazamientos, transportes y alojamientos

Description: Prestación de servicios de agencia de viajes y suministro de una plataforma digital de gestión de reservas, incluyendo asistencia técnica, organización integral de desplazamientos, transportes y alojamientos

Procedure identifier: 14844599-895e-46de-8bf2-78d651b5129f

Internal identifier: 0826-BCC

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63510000 Travel agency and similar services

2.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 3 736 250,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Corruption: Corrupción

Fraud: Fraude

Terrorist offences or offences linked to terrorist activities: Delitos de terrorismo o delitos ligados a las actividades terroristas

Money laundering or terrorist financing: Blanqueo de capitales o financiación del terrorismo

Child labour and including other forms of trafficking in human beings: Trabajo infantil y otras formas de trata de seres humanos

Breaching obligation relating to payment of social security contributions: Incumplimiento de obligaciones relativas a las cotizaciones a la seguridad social

Breaching of obligations in the fields of environmental law: Incumplimiento de obligaciones en el ámbito del Derecho medioambiental

Breaching obligation relating to payment of taxes: Incumplimiento de obligaciones relativas al pago de impuestos

Business activities are suspended: Las actividades empresariales han sido suspendidas

Participation in a criminal organisation: Participación en una organización delictiva

Breaching of obligations in the fields of social law: Incumplimiento de obligaciones en los ámbitos del Derecho social

Breaching of obligations in the fields of labour law: Incumplimiento de obligaciones en los ámbitos del Derecho laboral

Insolvency: Insolvencia

Arrangement with creditors: Convenio con los acreedores

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Situación análoga a la quiebra con arreglo al Derecho nacional

Assets being administered by liquidator: Activos que están siendo administrados por un liquidador

Agreements with other economic operators aimed at distorting competition: Acuerdos con otros operadores económicos destinados a falsear la competencia

Conflict of interest due to its participation in the procurement procedure: Conflicto de intereses debido a su participación en el procedimiento de contratación

Direct or indirect involvement in the preparation of this procurement procedure: Participación, directa o indirecta, en la preparación del presente procedimiento de contratación

5. Lot

5.1. Lot: LOT-0001

Title: Prestación de servicios de agencia de viajes y suministro de una plataforma digital de gestión de reservas, incluyendo asistencia técnica, organización integral de desplazamientos, transportes y alojamientos

Description: Prestación de servicios de agencia de viajes y suministro de una plataforma digital de gestión de reservas, incluyendo asistencia técnica, organización integral de desplazamientos, transportes y alojamientos

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63510000 Travel agency and similar services

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: 4 prorrogas de un año cada una

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Specific yearly turnover

Description of selection criterion: Volumen de negocios anual específico

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Precio de implantación y puesta en marcha de la PLATAFORMA

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Cost

Description: Precio mensual por uso de la PLATAFORMA

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Cost

Description: Coste por organización de viajes de grupo

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Cost

Description: Criterio de igualdad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Cost

Description: KPIs verificables

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Calidad técnica, funcional y operativa de la PLATAFORMA

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: Servicio de atención, soporte y gestión de incidencias

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Modelo de prestación del servicio y enfoque híbrido

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Plan de implantación, transición y acompañamiento inicial

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Plan de formación y soporte funcional a usuarios

Category of award weight criterion: Weight (points, exact)

Award criterion number: 7

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 13/10/2026 08:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 26/10/2026 15:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Apertura del sobre 3

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano administrativo de recursos contractuales

Information about review deadlines: 15 días hábiles

Organisation providing additional information about the procurement procedure: Fundación Basque Culinary Center - Fundación Basque Culinary Center

8. Organisations

8.1. ORG-0001

Official name: Órgano administrativo de recursos contractuales

Registration number: 123554.0

Postal address: Calle Donostia-San Sebastián, 1 (Planta 0, Lakua II),

Town: Vitoria-Gasteiz

Postcode: 01010

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Email: oararc@euskadi.eus

Telephone: 945 019 595

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Fundación Basque Culinary Center - Fundación Basque Culinary Center

Registration number: G20998100

Postal address: Pº Juan Avelino Barriola, 101, 20009 Donostia

Town: Donostia / San Sebastián

Postcode: 20009

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

Contact point: Virginia Miranda

Email: lehiaketak@bculinary.com

Telephone: +34 943574552

Internet address: <http://www.bculinary.com>

Buyer profile: <https://www.contratacion.euskadi.eus/>

Roles of this organisation:

Buyer

Group leader

Organisation providing additional information about the procurement procedure

8.1. ORG-0005

Official name: BASQUE CULINARY CENTER HEZKUNTZA FUNDAZIOA

Registration number: G75051813

Postal address: PASEO JUAN AVELINO BARRIOLA, 101

Town: DONOSTIA-SAN SEBASTIÁN

Postcode: 20009

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

Email: lehiaketak@bculinary.com

Telephone: 943 57 45 00

Internet address: <https://www.bculinary.com>

Buyer profile: <https://www.bculinary.com>

Roles of this organisation:

Buyer

8.1. ORG-0006

Official name: SERVICES FOR BCC, S.L.

Registration number: B75211367

Postal address: BERTSOLARI USTAPIDE 11, 6º IZQ

Town: IRUN

Postcode: 20304

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

Email: lehiaketak@bculinary.com

Telephone: 943 57 45 00

Internet address: <https://www.bculinary.com>

Buyer profile: <https://www.bculinary.com>

Roles of this organisation:

Buyer

8.1. ORG-0007

Official name: FUNDACIÓN EDA DRINKS & WINE CAMPUS

Registration number: G16376527

Postal address: PASEO JUAN AVELINO BARRIOLA, 101

Town: DONOSTIA-SAN SEBASTIÁN

Postcode: 20009

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

Email: lehiaketak@bculinary.com

Telephone: 943 57 45 00

Internet address: <https://www.eda-drinksandwine.com>

Buyer profile: <https://www.eda-drinksandwine.com>

Roles of this organisation:

Buyer

Notice information

Notice identifier/version: 531ba18d-184c-4fcc-8725-96861064bc24 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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